



VMware Edge Network Intelligence™

Sub-processors

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In connection with the provision of VMware products and services, VMware may use other companies to provide certain services on its behalf. Companies used by VMware to process Personal Data on behalf of VMware acting in its role as a processor or service provider (“Sub-processors” as further defined in the [VMware Data Processing Addendum](#)) are itemized below. The VMware Data Processing Addendum, as incorporated into the applicable agreement, sets forth VMware’s commitments regarding the use of Sub-processors, including a commitment that VMware has adequate data transfer mechanisms in place with each Sub-processor. The list below does not apply to pre-release versions.

Sub-processor	Countries	Services Performed	Applicable VMware Service/Product
Amazon Web Services, Inc.	USA Australia	Hosting Provider Platform Services SMS Messaging	VMware Edge Network Intelligence, VMware Edge Network Intelligence Client App, and VMware Edge Network Intelligence Crawler (cloud services) VMware Edge Network Intelligence Private Cloud Appliance (on-premise)
Twilio, Inc.	USA*	Email delivery	VMware Edge Network Intelligence, VMware Edge Network Intelligence Client App, and VMware Edge Network Intelligence Crawler (cloud services). VMware Edge Network Intelligence Private Cloud Appliance (on-premise)

** The country listed is the Sub-processor’s primary location. VMware purchases the sub-processor’s standard offering and thus the Sub-processor controls the country in which data is stored.*

VMware may use additional Sub-processors for customer support – see the Sub-processor listing for [VMware Support Services](#).

If you would like to receive updates to this Sub-processor list, please go <http://pages.cloud.vmware.com/sub-processor-communications>, and enable notifications for this Sub-processor list.