



VMware Aria Operations™ for Applications

Sub-processors

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VMware may hire other companies to provide certain services on its behalf. Sub-processors who may process Content (as defined in the Terms of Service) are itemized below. VMware affiliates may also process Content. As set forth in the Data Processing Addendum, VMware has adequate data transfer mechanisms in place with each sub-processor. The list below does not apply to pre-release versions.

Sub-Processor	Services Performed	Primary Location	Backup Location
Amazon Web Services, Inc.*	Hosting provider and platform services.	Australia	Australia
		India	India
		Singapore	Singapore
		United States	United States
Amazon Web Services, Inc.**	Hosting provider and platform services.	United States	United States

Google LLC.	Analytics/usage	USA***
Algolia, Inc.	Search indexing	USA***
Rollbar, Inc.	Performance tracking and error reporting	USA***
Pendo.io, Inc.	Analytics/usage	USA***
Optimizely, Inc.	Analytics/usage	USA***
Logz.io	Log Management	USA***

* Customers have the option to choose one of these primary datacenter locations for hosting for VMware Aria Operations for Applications.

** If Customer uses the beta VMware Aria Operations for Applications Logs functionality, Customer's log data will always be stored in the USA location regardless of which datacenter the customer chooses for VMware Aria Operations for Applications.

*** The country listed is the sub-processor's primary location. VMware purchases the sub-processor's standard offering and thus the sub-processor controls the country in which data is stored.

VMware may use additional sub-processors for customer support – see the sub-processor listing for [VMware Support Services](#).

If you would like to receive updates to this sub-processor list, please go to <https://customerconnect.vmware.com/manage-user-profile/subscriptions> and enable notifications for this sub-processor list.