VMware Workspace ONE® Access™

Sub-processors

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In connection with the provision of VMware products and services, VMware may use other companies to provide certain services on its behalf. Companies used by VMware to process Personal Data on behalf of VMware acting in its role as a processor or services provider ("Sub-processors" as further defined in the VMware Data Processing Addendum) are itemized below. The VMware Data Processing Addendum, as incorporated into the applicable agreement, sets forth VMware's commitments regarding the use of Sub-processors, including a commitment that VMware has adequate data transfer mechanisms in place with each Sub-processor. The list below does not apply to pre-release versions.

Sub-processor	Country	Services Performed	Applicable VMware Service/Product
Amazon Web Services, Inc.	Primary: USA | Backup: USA Primary: Canada | Backup: Canada Primary: Japan | Backup: Japan Primary: Australia | Backup: Australia Primary: Ireland | Backup: Ireland Primary: United Kingdom | Backup: United Kingdom Primary: Germany | Backup: Germany (Country based on customer selection)	Hosting provider and platform services	VMware Workspace ONE Access (cloud service offering)
Amazon Web Services, Inc.	USA	Cloud Notifications Service	VMware Workspace ONE Access (cloud service offering) Workspace ONE Access (on-premise offering)
Twilio, Inc.	USA*	Authentication	VMware Workspace ONE Access (cloud service offering) VMware Workspace ONE Access (on-premise offering) Only applicable if the customer uses VMware Workspace ONE® Verify
Logz.io	USA, United Kingdom, Australia, Canada, Germany, Japan	Log Management	VMware Workspace ONE Access (cloud service offering)

Boomi, Inc.	USA, Canada, United Kingdom, Germany, Australia, Singapore	Provides the VMware Workspace ONE Experience Workflows^{TM} feature	VMware Workspace ONE Access (cloud service offering) Only applicable if Experience Workflows™ for VMware Workspace ONE® powered by Boomi add-on is purchased

The country indicated is the Sub-processor's primary location - VMware purchases the Sub-processor's standard offering and thus the sub-processor controls the country in which data is stored.

VMware may use additional Sub-processors for customer support – see the Sub-processor listing for Global Support Services.

If you would like to receive updates to this sub-processor list, please go http://pages.cloud.vmware.com/sub-processor-communications, and enable notifications for this sub-processor list.