Horizon 6 Decision Maker

Application Features
Pick features best for your use cases

- Isolate apps
- Offline access to apps
- Multiple app versions side-by-side
- Shared access to apps
- Apps requiring device drivers
- Browser access to apps
- Outsource installation
- Pay-for-use only

Click an Application or Platform Feature

to see the best app types and platforms for your use cases

- ThinApp Packages
- Hosted Apps
- Natively Installed Windows Apps
- Existing Citrix Published Apps
- SaaS
- Mirage
- View
- View-App Volumes
- View-Identity Manager
- Identity Manager (formerly Workspace)

Platform Features
Pick platforms best for your app types

- Physical desktops
- Offline access to apps
- User-installed apps
- Persistent desktops
- Nonpersistent desktops
- Windows, non-Windows, and mobile devices
- Shared hosted desktops
- 3D graphics
- Single sign-on
- Select from catalog
- Identity management and entitlement

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Features Supported by ThinApp

Application Features
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  - Isolate apps
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Applications
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Platforms
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Platform Features
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Home Help - Application and Platform Features in greater detail Next Steps Appendix Feedback

Previous View ▼ ▲
Three Platforms Support Citrix Published Apps

**Application Features**
Pick features best for your use cases

- Isolate apps
- Offline access to apps
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- Apps requiring device drivers
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**Applications**

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**Platforms**

- Existing Citrix Published Apps

**Platform Features**
Pick platforms best for your app types

- Physical desktops
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Features Supported by SaaS

Application Features
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Platforms
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Mirage-Supported Features

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**Pick features best for your use cases**

**Pick platforms best for your app types**
Features Supported by View-App Volumes Integrations

Application Features
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Applications
ThinApp Packages
- ThinApp Packages

Platforms
- Mirage
- View

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Features Supported by View-Identity Manager Integration

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Home, Help - Application and Platform Features in greater detail, Next Steps, Appendix, Feedback, Previous View, Play, Pause
Two App Types Support Offline Access

**Application Features**
Pick features best for your use cases

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Two App Types Support Multiple App Versions

Application Features
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Platform Features
Pick platforms best for your app types

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- Single sign-on
- Select from catalog
- Identity management and entitlement
Two App Types Support Device Drivers

Application Features
Pick features best for your use cases
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Applications
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Platforms
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Platform Features
Pick platforms best for your app types
- Physical desktops
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- Windows, non-Windows, and mobile devices
- Shared hosted desktops
- 3D graphics
- Single sign-on
- Select from catalog
- Identity management and entitlement
Four Platforms Support User-Installed Apps

Application Features
Pick features best for your use cases

- Isolate apps
- Offline access to apps
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Platforms

- Mirage
- View
- View-App Volumes
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Platform Features
Pick platforms best for your app types

- Physical desktops
- Offline access to apps
- User-installed apps
- Persistent desktops
- Nonpersistent desktops
- Windows, non-Windows, and mobile devices
- Shared hosted desktops
- 3D graphics
- Single sign-on
- Select from catalog
- Identity management and entitlement
Identity Manager and Integrations Support Identity Manager Features

Application Features
Pick features best for your use cases
- Isolate apps
- Offline access to apps
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- SaaS

Platforms
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- View-App Volumes
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Platform Features
Pick platforms best for your app types
- Physical desktops
- Offline access to apps
- User-installed apps
- Persistent desktops
- Nonpersistent desktops
- Windows, non-Windows, and mobile devices
- Shared hosted desktops
- 3D graphics
- Single sign-on
- Select from catalog
- Identity management and entitlement
### Which application type serves your use case the best?

<table>
<thead>
<tr>
<th>Features</th>
<th>Details</th>
<th>Solutions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Isolate apps</td>
<td>Do you want to isolate applications, either one version from another, or from the OS?</td>
<td>VMware ThinApp® packages</td>
</tr>
<tr>
<td>Offline access to apps</td>
<td>Do your end users need the ability to access applications offline, such as while working in the field?</td>
<td>ThinApp packages, natively installed Windows apps</td>
</tr>
<tr>
<td>Multiple app versions side-by-side</td>
<td>Do you need to support more than one version of the same application simultaneously?</td>
<td>Hosted apps, ThinApp packages</td>
</tr>
<tr>
<td>Shared access to apps</td>
<td>Do you need to support shared access to applications?</td>
<td>Hosted apps</td>
</tr>
<tr>
<td>Apps requiring device drivers</td>
<td>Do you need to deliver applications that require device drivers, or otherwise do not work well when virtualized?</td>
<td>Hosted apps, natively installed Windows apps</td>
</tr>
<tr>
<td>Browser access to apps</td>
<td>Do your end users need the ability to access applications from Web browsers?</td>
<td>SaaS</td>
</tr>
<tr>
<td>Outsource installation</td>
<td>Do you want to outsource installation and maintenance?</td>
<td>SaaS</td>
</tr>
<tr>
<td>Pay-for-use only</td>
<td>Do you want to pay only for what you use, and save time and money by outsourcing application maintenance and upgrades?</td>
<td>SaaS</td>
</tr>
</tbody>
</table>

### Which platforms support your application types?

<table>
<thead>
<tr>
<th>Features</th>
<th>Details</th>
<th>Solutions</th>
</tr>
</thead>
<tbody>
<tr>
<td>ThinApp packages</td>
<td>Do you want to deliver ThinApp packages to your end users? You can deliver ThinApp packages using VMware Horizon® 6 with View, VMware Identity Manager™ (formerly VMware Workspace™), a View-Identity Manager integration, a View-VMware App Volumes™ integration, or with VMware Mirage™.</td>
<td>View, View-Identity Manager (formerly Workspace), View-App Volumes, Identity Manager, Mirage</td>
</tr>
<tr>
<td>Hosted apps</td>
<td>Do you want to present hosted applications to your end users? You can present hosted applications using Horizon 6 with View, a View-Identity Manager (formerly Workspace) integration, or a View-App Volumes integration.</td>
<td>View, View-Identity Manager (formerly Workspace), View-App Volumes</td>
</tr>
<tr>
<td>Natively installed Windows apps</td>
<td>Do you want to deliver natively installed Windows applications, such as Adobe Reader or Microsoft Word, to your end users? You can deliver natively installed Windows apps using View, a View-Identity Manager (formerly Workspace) integration, a View-App Volumes integration, or with Mirage.</td>
<td>View, View-Identity Manager (formerly Workspace), View-App Volumes, Mirage</td>
</tr>
</tbody>
</table>

Features and solutions continue on the next page.
<table>
<thead>
<tr>
<th>FEATURES</th>
<th>DETAILS</th>
<th>SOLUTIONS</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Which platforms support your application types? (continued from previous page)</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Existing Citrix published apps</td>
<td>Do you want to present Citrix published applications to your end users? You can present Citrix published applications using Horizon 6 with Identity Manager (formerly Workspace), a View-Identity Manager integration, or a View-App Volumes integration.</td>
<td>View-Identity Manager (formerly Workspace), Identity Manager, View-App Volumes</td>
</tr>
<tr>
<td>SaaS</td>
<td>Do you want to outsource application delivery by subscribing to software as a service? You can deliver SaaS via Horizon 6 with Identity Manager (formerly Workspace).</td>
<td>View-Identity Manager (formerly Workspace), Identity Manager</td>
</tr>
</tbody>
</table>

| **Which platforms serve your use cases best?** | | |
| Physical desktops | Do you need to provide support for physical desktops for your end users? | Mirage |
| Offline access to apps | Do your end users need the ability to access applications offline, such as while working in the field? | Mirage |
| User-installed apps | Do you want your end users to be able to install their own applications? | View-App Volumes |
| Persistent desktops | Do you want to support a persistent desktop experience for your end users? | View, View-App Volumes, View-Identity Manager (formerly Workspace) |
| Nonpersistent desktops | Do you want to save time and money by maintaining nonpersistent desktops? | View, View-App Volumes, View-Identity Manager (formerly Workspace) |
| Windows, non-Windows, and mobile devices | Do your end users need to access your applications from Windows, non-Windows, or mobile devices? | View, View-App Volumes, View-Identity Manager (formerly Workspace) |
| Shared hosted desktops | Do you want to provide shared hosted desktops, such as when end users work from the same desktop on different shifts? | View, View-App Volumes, View-Identity Manager (formerly Workspace) |
| 3D graphics | Do you want to support 3D graphics? | View, View-App Volumes, View-Identity Manager (formerly Workspace) |
| Single sign-on | Do you want to provide single sign-on capability? | View-Identity Manager (formerly Workspace), Identity Manager |

Features and solutions continue on the next page.
Which platforms serve your use cases best? (continued from previous page)

<table>
<thead>
<tr>
<th>Features</th>
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<th>Solutions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Select from catalog</td>
<td>Do you want to provide the ability to self-select apps from a catalog of pre-approved apps?</td>
<td>View-Identity Manager (formerly Workspace), Identity Manager</td>
</tr>
<tr>
<td>Identity management and entitlement</td>
<td>Do you want to manage identity and entitlement from one central UI?</td>
<td>View-Identity Manager (formerly Workspace), Identity Manager</td>
</tr>
</tbody>
</table>

Which application types does each platform support?

<table>
<thead>
<tr>
<th>Platform</th>
<th>Which application types can you deliver using X?</th>
<th>Solutions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mirage</td>
<td>Which application types can you deliver using Mirage?</td>
<td>ThinApp packages, natively installed Windows apps</td>
</tr>
<tr>
<td>View</td>
<td>Which application types can you deliver using View?</td>
<td>Hosted apps, ThinApp packages, natively installed Windows apps</td>
</tr>
<tr>
<td>View-AppVolumes</td>
<td>Which application types can you deliver using a View-App Volumes integration?</td>
<td>Hosted apps, ThinApp packages, Citrix published apps, natively installed Windows apps</td>
</tr>
<tr>
<td>View-Identity Manager (formerly Workspace)</td>
<td>Which application types can you deliver using a View-Identity Manager (formerly Workspace) integration?</td>
<td>Hosted apps, ThinApp packages, Citrix published apps, SaaS, natively installed Windows apps</td>
</tr>
<tr>
<td>Identity Manager (formerly Workspace)</td>
<td>Which application types can you deliver using Identity Manager (formerly Workspace)?</td>
<td>ThinApp packages, Citrix published apps, SaaS</td>
</tr>
</tbody>
</table>
After you use the Decision Maker—what next? The Decision Maker is just the first step to a general understanding of app-delivery options, based on the questions most often asked in the field. Now you need to find out how the app-delivery options fit in with the rest of your end-user computing solution. The Decision Maker cannot examine your specific requirements in depth, nor is it not a substitute for a proper application and end-user computing assessment. See your VMware reseller or solutions integrator to find out about the operational savings and other inherent benefits that accrue with different combinations; for example, App Volumes, ThinApp, and RDSH can be combined to add administrative efficiency, time-to-administer, minimizing app-packaging configurations and storage, and so on. See also the following resources:

**App-Delivery Options in Horizon 6** – Learn about VMware Horizon 6 app-delivery options in greater detail and how they work together to meet your end-user computing needs. VMware Horizon 6 provides options for application delivery of virtualized applications through ThinApp, delivery of SaaS- or cloud-based applications from individual software providers, as well as delivery of Citrix published applications from XenApp farms, and RDSH-based app remoting.

**SysTrack Desktop Assessment** – Gather baseline performance data about your environment using the SysTrack Desktop Assessment tool, and gain comprehensive visibility into your end-user environment, infrastructure, and applications. Then you can make more informed decisions and take full advantage of solution and deployment and sizing recommendations to best meet your requirements.

**VMware Professional Services Organization (PSO)** – Work with VMware consultants to create, expand, or optimize your data center and end-user computing environments while gaining hands-on knowledge for your team. You can employ **Accelerate Advisory Services** to perform an end-to-end evaluation of your current operations. These consultants assess your organization’s specific end-user computing capabilities, address your specific business challenges, help prioritize measurements across all stakeholders, and guide you along an implementation road map to optimize your organizational structure, and increase operational efficiency and agility.

For additional information about VMware products and how they are packaged:

- ThinApp
- View
- Identity Manager (formerly Workspace)
- App Volumes
- Mirage
- VMware products
- VMware EUC Horizon Packaging
Appendix: Full Matrix

Application Features
Best app types for your use cases

- Isolate apps
- Offline access to apps
- Multiple app versions side-by-side
- Shared access to apps
- Apps requiring device drivers
- Browser access to apps
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Platform Features
Best platforms to deliver those apps

- Physical desktops
- Offline access to apps
- User-installed apps
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- Windows, non-Windows, and mobile devices
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Appendix: Full Matrix

View

Mirage

Identity Manager

View

Existing Citrix Published Apps

Natively Installed Windows Apps

Hosted Apps

ThinApp Packages

SaaS

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Authors and Contributors

This document was created by Cindy Heyer Carroll, Technical Writer in Technical Marketing, End-User Computing at VMware, with many thanks for the contributions of Sachin Sharma, Andrew Johnson, Mason Uyeda, Ernest Nichols, Todd Dayton, Tommy Walker, Matt Coppinger, Hilko Lantinga, and Michael Talbot.

Your Feedback

You are one of the first to use the App Delivery Options for Horizon 6 Decision Maker. You can help improve the Decision Maker by letting us know about your experiences. We would especially like to know:

• Was the Decision Maker helpful?
• Was the Decision Maker easy to use?
• Was it clear from the start how to use the Decision Maker?
• How could we improve the Decision Maker?
• What use cases would you like to see added?

Your feedback is highly valuable to us. To comment on this paper, contact the VMware End-User-Computing Technical Marketing team at euc_tech_content_feedback@vmware.com.