VMware vCloud[®] Architecture Toolkit[™] for Service Providers

Scalable Licensing with Selective Monitoring in VMware vRealize[®] Operations[™] 26

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Introduction

Overview

VMware vRealize[®] Operations Manager[™] delivers intelligent operations management across the physical, virtual, and cloud infrastructure, enabling a VMware Cloud Provider[™] to efficiently operate a cloud platform and meet required customer service level agreements (SLAs).

vRealize Operations Manager correlates data from applications to storage in a unified easy-to-use management tool that provides control over performance, capacity, and configuration, with predictive analytics driving proactive action policy-based automation.

Many service providers see the value of vRealize Operations and want to use it to monitor their environment. Some situations can make it difficult to justify licensing an entire infrastructure, when only a subset of the environment is critical for monitoring.

Document Purpose

This paper demonstrates several use cases where a subset of VMs can be monitored, which results in more optimal usage of licenses. When configured correctly, service providers can use vRealize Operations internally for capacity planning independent of whether tenant VMs are monitored or providing tenants with access.

Note This document is not a replacement for product documentation. Use it as a supplementary resource when planning a VMware Cloud Provider Program implementation.





Management and Infrastructure Monitoring

Overview

This use case is primarily intended to give a Service Provider the ability to leverage features of vRealize Operations for monitoring infrastructure components such as VMware ESXi[™], datastores, port groups, and so on. Monitoring of VMs is limited to the management environment only. Tenants do not have access because all Tenant VMs are excluded from monitoring.

First and third-party Management Packs can be used, within the limits of the licensed vRealize Operations edition, to monitor components within the management environment. This allows the Service Provider to perform essential day 2 activities, such as monitoring for failures, performing capacity planning, and leveraging predictive analytics provided by vRealize Operations.

Before committing to this use case, VMware recommends that the Service Provider perform an analysis of licensing to determine the optimal license model and features provided by this use case. Metering for this use case, where all VMs are excluded from monitoring, is not currently metered correctly by VMware vCloud[®] Usage Meter. That essentially leaves vRealize Operations standalone as the only option because vCloud Usage Meter is needed to handle metering for bundles. In addition to a vRealize Operations license, a vCloud SP bundle that does not have monitoring is required to license the remainder of the infrastructure.

The management infrastructure has these features:

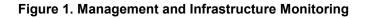
- Monitor ESXi, datastores, port groups, and so on
- Includes all VMs in management clusters
- Guest level monitoring for VMs and physical servers
- Capacity calculations based on VM demand
- Licensed based on monitored VMs
- Physical servers licensed based on OSI

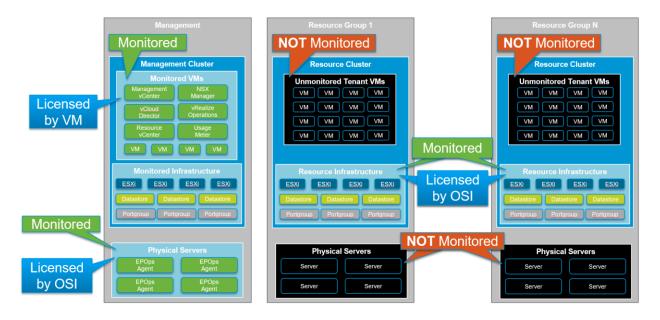
Tenant infrastructure has these features:

- Monitor ESXi, datastores, port groups, and so on
- All Tenant VMs in resource clusters and physical servers are excluded from monitoring
- Capacity calculations based on ESXi host demand
- Licensed based on physical OSI









Note This figure depicts vRealize Operations Standlone licenses only. An appropriate vCloud bundle is still required to license the remaining infrastructure components.

Licenses, Metering, and Reporting

Metering for this use case is not covered out of the box with vCloud Usage Meter as of 3.6.*x* and therefore must be reported manually. See Section 0, Manual Metering with vRealize Operations Reports for metering configuration.

Configuration

2.1.1 Adapter Instance Configuration

- Add adapter instances for Management VMware vCenter Server[®] nodes with default settings.
- Adapter instances for Resource vCenter Server nodes must be configured with advanced settings according to the following table.

Table 1. Management and Infrastructure Monitoring Adapter Instance Configuration

Setting	Value
Exclude Virtual Machines from Capacity Calculations	true
Maximum Number Of Virtual Machines Collected	0





Adapter Type Descripti		on Instances s the connection informatio 7		Instances Version		Provided by	Reset Default	Conten
vCenter Adapter	7			2.0.6162874	VMware Inc.			
+ ×		Instance Settings						
nstance Name ↑		Display Name	ra-vc	enter-res-a1				
ra-vcenter-mgmt-a (Actions Enal	bled)	Description						
ra-vcenter-mgmt-b (Actions Ena	bled)	Basic Settings				11		
ra-vcenter-res-a1 (Actions Enable	ed)	vCenter Server	ra-vc	enter-res-a1.re	farch.eng.vmwa	re.com	í	
ra-vcenter-res-a2 (Actions Enabl	ed)	Credential			trator@vsphere.		-	
ra-vcenter-res-a3 (Actions Enabl	ed)	vCenter Actions	i					
ra-vcenter-res-b1 (Actions Enable	ed)	Enable Actions	O EI	nable 🔿 Disa	able			
ra-vcenter-res-b3 (Actions Enabl	led)	> Alternate Action	Creden	tials (optional)				
		TEST CONNECTION	ON					
		✓ Advanced Setting	s					
		Collectors/G	roups		De	fault collector gro	oup V 🤅	D
		Auto Discove	ery		tru	e	~ (D
		Process Char	nge Eve	nts	tru	e	~ (D
		Enable Colle	cting vS	phere Distribu	ted Switch tru	e	~ (0
				rtual Machine I phere Distribu		se	~ ()
		Group	-	-	tru	e	~ ()
		Exclude Virtu Calculations	ual Mach	nines from Cap	acity tru	e	~ (0
		Maximum Nu Collected	imber O	of Virtual Mach	ines 0		0	D
		Provide data	to vSpł	here Predictive	DRS fal	se	~ (D
		Enable Actio	ns		tru	e	~ (D
		DEFI	NE MON	NITORING GOA	LS MANAGE	REGISTRATIONS	SAVE SETT	INGS

Figure 2. Management and Infrastructure Monitoring Adapter Instance Configuration





Tenant Monitoring with a Single vRealize Operations Instance

Overview

This use case provides the same capabilities as the Management and Infrastructure use case previously described, but it adds Tenant VM monitoring within a single multitenant vRealize Operations instance. However, instead of a typical multitenant vRealize Operations deployment, this use case shows how to monitor a subset of Tenant VMs. VMs that are monitored can be restricted to specific tiers of service as defined by the Service Provider. For example, VMs in a Gold tier can include monitoring with vRealize Operations while VMs in a Bronze tier are not monitored.

Note Creating a vRealize Operations service is out of scope for this document because it is covered by the <u>Multitenant Use of VMware vRealize Operations as a Service</u> vCAT-SP paper.

First and third-party Management Packs can be used, within the limits of the licensed vRealize Operations edition. This allows the Service Provider to perform essential day 2 activities, such as monitoring for failures, performing capacity planning, and leveraging predictive analytics that are provided by vRealize Operations. It also allows Tenants to have access to vRealize Operations as a service to monitor their critical VMs.

Before committing to this use case, VMware recommends that the Service Provider perform an analysis of licensing to determine the optimal license model and features provided by this use case. Either a vCloud bundle that includes Management or Standalone vRealize Operations can be used.

The management infrastructure has these features:

- Monitor ESXi, datastores, port groups, and so on.
- Includes all VMs in management clusters
- Guest level monitoring for VMs and physical servers
- Capacity calculations based on VM demand
- Licensed based on monitored VMs
- Physical servers licensed based on OSI

Tenant infrastructure has these features:

- Monitor ESXi, datastores, port groups, and so on
- Subset of VMs in resource clusters are monitored using vCenter Server permissions
- Guest level monitoring for VMs and physical servers
- Capacity calculations based on ESXi demand
- Licensed based on monitored VMs
- Physical servers licensed based on OSI





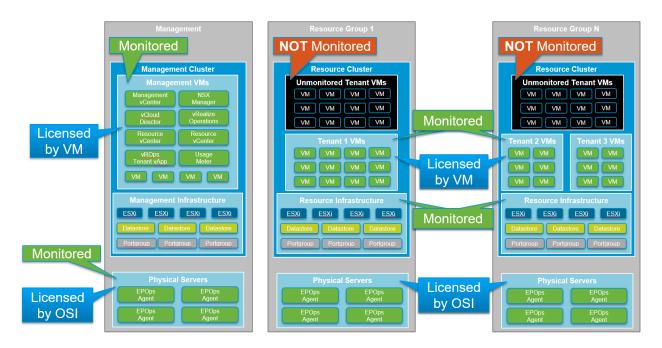


Figure 3. Tenant Workload Monitoring with a Single vRealize Operations Instance

Note This figure depicts vRealize Operations Standlone licenses only. An appropriate vCloud bundle is still required to license the remaining infrastructure components.

Licenses, Metering and Reporting

Metering for this use case depends on which vRealize Operations is used. For vRealize Operations Enterprise licenses included in a vCloud SP Bundle with Management, see Section 0, Metering with vCloud Usage Meter for metering configuration. For vRealize Operations Manager licensed as standalone, see Section 0, Manual Metering with vRealize Operations Reports for metering configuration.

Configuration

3.1.1 Service Account Configuration

Monitoring a subset of VMs is accomplished using permissions assigned to the vRealize Operations service account at key locations in vCenter Server. For example, the VM folder that corresponds to an Organization VDC in VMware vCloud Director[®] automatically monitors all VMs provisioned within that Organization VDC.

vmware [®] vSphere Web Clie	nt nt≣								
Navigator	CME_PAYG (a10bdf92-18dc-474b-aafc-42d31ba83207) Actions +								
Home 🕨 🔊	Home Setting Started Summary Monitor Manage Related Objects								
₩ Del Q	Scheduled Taske, Alarm Definitions, Tage, Permissions, Undate Manager								
✓ ☐ Datacenter ✓ ☐ vcd-01a	+1/ X								
▼ ACME (e46b03d6-46bc-4c.	User/Group Role Defined in								
ACME_PAYG (a10b	Let and its childred by the second se								
Service VMs Service VMs NOV Controller Ze00f64e e8	SPHERE.LOCAL/Administrator Administrator 20 vc-01a.corp.local								



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Follow these steps to set up permissions and see <u>https://kb.vmware.com/kb/1036195</u> for additional details:

- 1. Create a service account for vRealize Operations to collect data from vCenter Server.
- 2. Clone the "Read-only" role in vCenter Server.
- 3. Add privileges to the new role:
 - Global / Health
 - Profile-driven storage / Profile-driven storage view
 - Storage views / View
- 4. Assign permissions in vCenter Server to the appropriate vCenter Server objects using the new role. Table 2 offers some suggested locations to assign permissions.
- 5. Log in to vCenter Server using the service account to verify that the desired objects are visible.
- **Note** Visibility of some objects require that permissions are assigned to the object's parent. If an object is not visible in the VMware vSphere[®] Client[™], assign permissions to the parent of the object with propagation disabled.

Table 2. Example Service Account Permission Locations

Location	Propagation?	Description
ESXi hosts	No	Allow monitoring of ESXi Host without monitoring all VMs
Resource pool for vCloud Director	Yes	Allow monitoring of all VMs in an Org VDC
VM folder for Org VDC	Yes	Allow monitoring of all VMs in an Org VDC
VM folder for vApp	Yes	Allow monitoring of all VMs in a vApp
VMware vSphere Distributed Resource Scheduler™ cluster	Yes	Allow monitoring of all ESXi hosts and VMs in a DRS cluster
Individual datastore	No	Allow monitoring of a specific datastore
Datastore folder	Yes	Allow monitoring of group of datastores
Network folder	Yes	Allow monitoring of VMware vSphere Distributed Switch™ instances and all port groups





3.1.2 Adapter Instance Configuration

If all VMs within a vCenter Server will be monitored, add the adapter instance using the default settings. Otherwise, do the following to create the adapter instance:

- For vCenter Server nodes where all ESXi hosts and VMs are visible, add adapter instances with default settings.
- For adapter instances for vCenter Server nodes where a subset of VMs are visible, set Exclude Virtual Machines from Capacity Calculations to true.

Figure 5. Tenant Workload Monitoring with a Single vRealize Operations Instance Adapter Instance Configuration

Adapter Type	Description	In	stances	Version	Provided by	Reset Default Conter		
vCenter Adapter	Provides the connection inform	natio 7		2.0.6162874	VMware Inc.			
+ ×	Instance Settings							
Instance Name	Display Name	ra-vcen	ter-res-a1					
ra-vcenter-mgmt-a (Actions Enabled)	Description							
ra-vcenter-mgmt-b (Actions Enabled					11			
ra-vcenter-res-a1 (Actions Enabled)	Basic Settings vCenter Server	ra-vcen	ter-res-a1.ref	arch.eng.vmwar	e.com (i)		
ra-vcenter-res-a2 (Actions Enabled)	Credential			ator@vsphere.lo		~ /		
ra-vcenter-res-a3 (Actions Enabled)	vCenter Actions	í						
ra-vcenter-res-b1 (Actions Enabled)	Enable Actions	💽 Enai	ole 🔿 Disab	le				
ra-vcenter-res-b3 (Actions Enabled)	> Alternate Action	> Alternate Action Credentials (optional)						
	TEST CONNECTIO	ол						
	✓ Advanced Setting	s						
	Collectors/Gr	oups		Def	ault collector grou	i) v qu		
	Auto Discove	łry		true	•	~ i		
	Process Char	nge Events	5	true	•	× i		
	Enable Collec	ting vSph	ere Distribute	d Switch true	•	× i		
	Enable Collec				e	✓ (i)		
	Enable Collec Group	ting vspn	ere Distribute	true	•	<u> </u>		
	Exclude Virtu Calculations	ial Machin	es from Capa	city true	•	<u> </u>		
	Maximum Nu Collected	mber Of \	/irtual Machin	es214	7483647	û		
	Provide data	to vSpher	e Predictive I	DRS fals	e	~ (i)		
	Enable Action	ns		true	•	~ <u>i</u>		
	DEFI	NE MONIT	ORING GOALS	MANAGER	EGISTRATIONS	SAVE SETTINGS		





Tenant Monitoring with Multiple vRealize Operations Instances

Overview

This use case provides the same capabilities as the Management and Infrastructure use case, but adds Tenant VM monitoring with separate vRealize Operations instances per Tenant. However, instead of a typical vRealize Operations deployment, this use case shows how to monitor a subset of Tenant VMs within the dedicated instance. VMs that are monitored can be restricted to specific tiers of service as defined by the Service Provider. For example, VMs in a Gold tier can include monitoring with vRealize Operations while VMs in a Bronze tier are not monitored.

Note Creating a vRealize Operations service is out of scope for this document because it is covered by the <u>Multitenant Use of VMware vRealize Operations as a Service</u> vCAT-SP paper.

First and third-party Management Packs can be used, within the limits of the licensed vRealize Operations edition. This allows the Service Provider to perform essential day 2 activities, such as monitoring for failures, performing capacity planning, and leveraging predictive analytics that are provided by vRealize Operations. It also allows Tenants to have access to a dedicated vRealize Operations instance as a service to monitor their critical VMs.

Before committing to this use case, VMware recommends that the Service Provider perform an analysis of licensing to determine the optimal license model and features provided by this use case. Either a vCloud bundle that includes Management or Standalone vRealize Operations can be used.

The management infrastructure has these features:

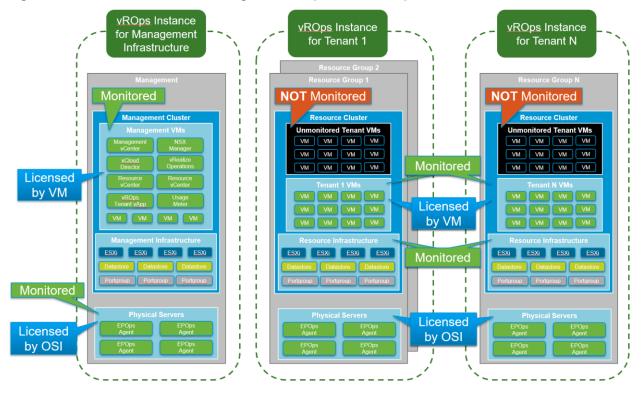
- Monitor ESXi, datastores, port groups, and so on
- Includes all VMs in management clusters
- Guest level monitoring for VMs and physical servers
- Capacity calculations based on VM demand
- Licensed based on monitored VMs
- Physical servers licensed based on OSI

Tenant infrastructure has these features:

- Monitor ESXi, datastores, port groups, and so on
- Dedicated vRealize Operations instance per Tenant
- Licensed based on monitored VMs
- Physical servers licensed based on OSI









Note This figure depicts vRealize Operations Standlone licenses only. An appropriate vCloud bundle is still required to license the remaining infrastructure components.

Licenses, Metering, and Reporting

Metering for this use case depends on which vRealize Operations is used. For vRealize Operations Enterprise licenses included in a vCloud SP Bundle with Management, see Section 0, Metering with vCloud Usage Meter for metering configuration. For vRealize Operations Manager Standard, Advanced, or Enterprise licensed as standalone, see Section 0, Manual Metering with vRealize Operations Reports for metering configuration.

Configuration

4.1.1 vRealize Operations for Management and Infrastructure Monitoring

Monitoring the management and tenant infrastructure is accomplished using the same procedure described previously in Section 0, Configuration.

4.1.2 vRealize Operations for Tenant Monitoring

vRealize Operations instance for each tenant can be configured to monitor all VMs or a subset. To monitor as subset of VMs, use the procedure described in Section 0, Configuration.

Note vCloud Usage Meter uses the vCenter Server web client registration to identify vCenter Server to vRealize Operations relationships. The tenant vRealize Operations instances must be registered with vCenter Server to be metered correctly.

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Caution Multiple vRealize Operations instances collecting from a single vCenter Server puts additional stress on the vCenter Server. Proceed with caution and monitor vCenter Server performance.



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Licenses, Metering, and Reporting

The metering solution required for vRealize Operations instances varies depending on whether vRealize Operations is licensed as part of a bundle or standalone. If vRealize Operations is licensed as standalone, the underlying infrastructure must be metered with vCloud Usage Meter even if vRealize Operations is not metered with vCloud Usage Meter.

Table 3. Licenses, Metering, and Reporting

vCloud Provider Product	vRealize Operations Edition	Monitor All VMs in vCenter Server	Monitor Subset of VMs in vCenter Server	Monitor No VMs in vCenter Server	
vCloud SP Bundle with Management	Enterprise	vCloud Usage Meter	vCloud Usage Meter	N/A	
vRealize Operations Standalone	Standard	rd vCloud Usage Meter		N/A	
vRealize Operations Standalone	Advanced	vCloud Usage Meter	vCloud Usage Meter	vRealize Operations Report	
vRealize Operations Standalone	Enterprise	vCloud Usage Meter	vCloud Usage Meter	vRealize Operations Report	

Metering with vCloud Usage Meter

Metering with vCloud Usage Meter works natively when a vRealize Operations instance monitors all VMs in a vCenter Server and when using a vCloud SP bundle with a subset of VMs excluded from monitoring. After the vCenter Server is added in vCloud Usage Meter 3.6.0 or later, the vRealize Operations instance is automatically discovered. Credentials for vRealize Operations must be configured to enable metering.

Note If any vCenter Server instances monitored with vRealize Operations have all VMs excluded from monitoring, skip ahead to Section 0, Manual Metering with vRealize Operations Reports.





Figure 7.	vRealize C	D perations	Manager	Configura	ation in v	vCloud I	Jsage	Meter

V	vmware vCloud Usage Meter 3.6.0.1 Build 6552112										
Γ	Manage										
L	Provider I	Email Pi	roxy Ema	il Alerts	Products	Reports	Collections	API	LDAP		
	vCenter Se										
L	Server		External PSC	Version Use	r	ħ	leter Site Reco	very Manag	ger Peer	Actions	
	vc-01a.corp.			6.0.0 adm	inistrator@v	sphere.local	~			Edit Delete	•
L	vRealize O	•	-								
L	The vrops ser	rver host/po	rt will be aut	o-detected. F	lease accept	the certificate	first and type	in userna	me/pass	word using "E	Edit" button.
L	Server	Version	Produ	ot Name			Referencing	vCenter Se	ervers U	Iser Actions	
	192.168.110	.70 6.6.0.0	00000 VMwa	ire vRealize C	perations No	ot yet discover	ed vc-01a.corp	o.local	a	dmin Edit	

For additional details on vRealize Operations metering with vCloud Usage Meter, see the <u>vCloud Usage</u> <u>Meter User's Guide</u>.

Figure 8. Example Multitenant vCloud Usage Meter Report using vCloud Bundles

Report	s
Report	Customer Monthly Usage 🗸
Month of	October 🛛 2017 🗸
🗌 Includ	le anonymized customer name in the report

Browse Export Tab separated V Zip

Customer Monthly Usage

Customer	Country	Postal Code	Product	Unit of Measure
ACME (e46b03d6-46bc-4c95-94fc-27a6c78737a9)			VMware vCloud SP Advanced Bundle	Avg Capped Billed vRAM (GB)
ACME (e46b03d6-46bc-4c95-94fc-27a6c78737a9)			VMware vCloud SP Advanced Bundle with Management	Avg Capped Billed vRAM (GB)
ECorp (ac634828-7062-4da9-b07a-ed128583cca8)			VMware vCloud SP Advanced Bundle	Avg Capped Billed vRAM (GB)
ECorp (ac634828-7062-4da9-b07a-ed128583cca8)			VMware vCloud SP Advanced Bundle with Management	Avg Capped Billed vRAM (GB)



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Figure 9. Example Multitenant vCloud Usage Meter Report using vRealize Operations Standalone

Reports

Report	Customer Monthly Usage 💌	
Month of	October 🛛 2017 🗸	

□ Include anonymized customer name in the report

Browse Export Tab separated V Zip

Customer Monthly Usage

Customer	Country	Postal Code	Product	Unit of Measure
ACME (e46b03d6-46bc-4c95-94fc-27a6c78737a9)			VMware vRealize Operations Enterprise	Number of VMs
ACME (e46b03d6-46bc-4c95-94fc-27a6c78737a9)			VMware vCloud SP Advanced Bundle	Avg Capped Billed vRAM (GB)
ECorp (ac634828-7062-4da9-b07a-ed128583cca8)			VMware vRealize Operations Enterprise	Number of VMs
ECorp (ac634828-7062-4da9-b07a-ed128583cca8)			VMware vCloud SP Advanced Bundle	Avg Capped Billed vRAM (GB)





Manual Metering with vRealize Operations Reports

5.1.1 Metering Configuration

Metering requires the use of super metrics and a report to perform the necessary calculations. The steps in this section show how to import preconfigured super metrics and reports to automate metering and reporting.

Figure 10.	Super Metric	Import and	Object Type	e Association
------------	--------------	------------	--------------------	---------------

vm vRealize Operations Ma	ager Home Dashboards	Alerts	Environment	Administration
BACK ~ «	Super Metrics			
Solutions Policies	+ ✓ ▲ × I Import Super Methods	otric		Formula Description
> Access	VCPP EPOps Age Structure Control Contr			count(EP Ops Agent: AVAIL
 Configuration 	VCPP EPOps Agent in VM Count			count(Virtual Machine: Bad
Custom Profiles End Point Operations	VCPP EPOps Agent Physical Count			This Resource: Super Metric
Group Types Icons	VCPP Monitored OSI Count			(This Resource: Super Metri
Inventory Explorer	VCPP Monitored VM Count			count(Virtual Machine: Sum
Maintenance Schedules Metric Configurations				
Object Relationships Rebalance Schedules Super Metrics	Policies Object Types			
> Management	+ ×			
> History	Adapter Type Name			Name
2	VMWARE			vSphere World
> Support	VMWARE			vCenter Server

- 1. Import all super metric configuration files defined in Appendix A: Super Metric Definitions.
- 2. Set the Object Type for each super metric as shown in the following table.

Table 4. Super Metric Object Type Associations

Super Metric	Adapter Type	Object Type
VCPP EPOps Agent in VM Count	EP Ops Adapter	EP Ops Agent
VCPP EPOps Agent Count	EP Ops Adapter	Operating Systems World
VCPP EPOps Agent Physical Count	EP Ops Adapter	Operating Systems World
VCPP Monitored OSI Count	VMWARE	vCenter Server
VCPP Monitored OSI Count	VMWARE	vSphere World



VCPP Monitored VM Count	VMWARE	vCenter Server	
VCPP Monitored VM Count	VMWARE	vSphere World	

Enable super metrics in the policy editor for highlighted object types as shown in the following figure.
 Figure 11. Enable Super Metrics in Policy Editor

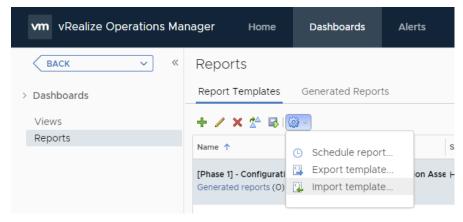
> 1. Getting Started	\sim	Attributes										
> 2. Select Base Policy	~	Find metrics or propertie	s below	and enable o	r disable them for collection.							
· · · · · · · · · · · · · · · · · · ·		Actions 🗸 Attribute	Туре 🔻	🗸 State 🗸	KPI 🗸 DT 🗸 Object Ty	/pe:	\times \vee	Pag	ge Size: 20	\sim		
3. Analysis Settings	~	Select All		Туре	Adapter Type	Object Type ↑	State		KPI	D	ſ	
4. Workload Automation	~	Deselect All)ps .	Super	All Adapter Types	All Object Types	⊘ Inherited	~	⊘ Inherited	~ 0	Inherited	1
5. Collect Metrics and Properties	~	State	> > ~	Enable	Adapter Types	All Object Types	⊘ Inherited	\sim	Ø Inherited	~ 0	Inherited	1
		DT	> 0	Disable	I Adapter Types	All Object Types	 Inherited 	\sim	⊘ Inherited	~ 0	Inherited	1
		Super Metric/VCPP N	101	Inherit	Adapter Types	All Object Types	⊘ Inherited	\sim	⊘ Inherited	~ 0	Inherited	1
		Super Metric VCPP N	/onito	Super	All Adapter Types	All Object Types	⊘ Inherited	\sim	⊘ Inherited	~ 0	Inherited	1
		Super Metric VCPP E	POps	. Super	EP Ops Adapter	EP Ops Agent	🗸 Local	~	⊘ Inherited	~ 0	Inherited	3
		Super Metric VCPP E	POps	. Super	EP Ops Adapter	Operating Systems W	✓ Local	~	⊘ Inherited	~ 0	Inherited	3
		Super Metric VCPP E	POps .	. Super	EP Ops Adapter	Operating Systems W	✓ Local	~	⊘ Inherited	~ 0	Inherited	1
		Super Metric VCPP N	/onito	Super	vCenter Adapter	vCenter Server	✓ Local	×	⊘ Inherited	~ 0	Inherited	3
		Super Metric VCPP N	/onito	Super	vCenter Adapter	vCenter Server	✓ Local	×	⊘ Inherited	~ 0	Inherited	1
		Super Metric VCPP N	/onito	Super	vCenter Adapter	vSphere World	✓ Local	~	⊘ Inherited	~ 0	Inherited	1
		Super Metric/VCPP N	Ionito	Curren	Cantas Aslantas	vSphere World	V Local		Ø Inherited		Inhoritor	

4. Navigate to Dashboards / Reports.

r

5. Import the report template defined in Appendix B: Report Template.

Figure	12.	Import	Reports





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5.1.2 Reporting Configuration

Reports can be scheduled within vRealize Operations to automate the reporting process. The following steps show how to send the reports through email on a scheduled basis:

- 1. Navigate to vSphere World Object.
- 2. Select the **Reports** tab.
- 3. Select the VCPP Virtual License Count report.
- 4. Click Schedule report.
- 5. Configure the schedule to send email monthly.
- **Note** While this illustrates sending a global report, the same process applies to reporting for Tenant usage. Instead of selecting vSphere World Object, select the object that represents a Tenant when scheduling the report.

Figure 13. Schedule Report

💲 vSphere Wo	orld Actions 🗸				
< Summary Al	erts All Metrics	Logs	Events	Details	E
Report Templates	Generated Repo	orts			
+ 🗸 🗙 😤 🗟	- (
Name ↑	 Schedule rep 	ort	Subje	ct	
VCPP Virtual License Generated reports (1)	Export templ		vSph	ere World	





Figure 14. Define Report Schedule

	(GMT -05:00) Eastern Time (US & Ca∨	
Start hour:	12:00 AM ~	
Start date:	11/01/17	
Recurrence:	Monthly ~	
	O Day 1 ♀ of every 1 ♀ months	
	O The First → Sunday → of every 1 ♦	months
		nonais
Publishing		
Email repor	rt	
Email addresse	es: me@example.com	
Select an outbo	iound smtp v	
rule:	sintp	
	no external locations defined, click here to configure a new external location	1.
🚹 There are n		
_	ternal location	
Save to ext		
_	on:Select	

Figure 15. Example Metering Report from vRealize Operations

1. VCPP Virtual License Counts

Oct 12, 2016 02:25 - Oct 12, 2017 02:25 (GMT-04:00)

Name	Month	Average OSI
vSphere World	June 2017	116.27
vSphere World	July 2017	116.51
vSphere World	August 2017	113





References

The following table provides additional information pertinent to this document and its topics.

Table 5. References

Document Title	Link or URL
VMware vCloud Architecture Toolkit for Service Providers	https://www.vmware.com/solutions/cloud- computing/vcat-sp.html
vCloud Architecture Toolkit (vCAT) Blog	https://blogs.vmware.com/vcat/
Multitenant Use of VMware vRealize Operations as a Service	https://www.vmware.com/content/dam/digi talmarketing/vmware/en/pdf/vcat/vmware- multitenant-vrealize-operations-as-a- service.pdf
vRealize Operations Manager Sizing Guidelines (2093783)	https://kb.vmware.com/kb/2093783





Appendix A: Super Metric Definitions

VCPP EPOps Agent in VM Count

VCPP EPOps Agent Physical Count

```
Save this code as sm VCPP EPOps Agent Physical Count.json.
{
  "d68f866b-804e-41de-8d61-b97fbc22c9ae": {
    "resourceKinds": [
      {
        "resourceKindKey": "Operating Systems World",
        "adapterKindKey": "EP Ops Adapter"
      }
    ],
    "name": "VCPP EPOps Agent Physical Count",
    "formula": "${this, metric=Super Metric|sm_70clae5d-1fdf-49d6-9e50-94878931ab57} -
sum(${adaptertype=EP Ops Adapter, objecttype=EP Ops Agent, metric=Super
Metric|sm 390c24b2-154e-455e-be78-799bfb8607fa, depth=100})",
    "description": ""
  }
}
```





VCPP EPOps Agent Count

```
Save this code as sm_VCPP EPOps Agent Count.json.
```

```
{
   "70clae5d-1fdf-49d6-9e50-9487893lab57": {
    "resourceKinds": [
        {
            "resourceKindKey": "Operating Systems World",
            "adapterKindKey": "EP Ops Adapter"
        }
     ],
     "name": "VCPP EPOps Agent Count",
     "formula": "count(${adaptertype=EP Ops Adapter, objecttype=EP Ops Agent,
metric=AVAILABILITY|ResourceAvailability, depth=100})",
     "description": ""
   }
}
```

VCPP Monitored OSI Count

```
Save this code as sm VCPP Monitored OSI Count.json.
{
  "ea33ba48-3a9d-4be3-9c98-e227e102c4b2": {
    "resourceKinds": [
      {
        "resourceKindKey": "VMwareAdapter Instance",
        "adapterKindKey": "VMWARE"
      },
      {
        "resourceKindKey": "vSphere World",
        "adapterKindKey": "VMWARE"
      }
    ],
    "name": "VCPP Monitored OSI Count",
    "formula": "(${this, metric=Super Metric|sm 8a7bd06e-ae7a-4b8a-83d8-691be8976eb5}
> 0) ? (${this, metric=Super Metric|sm_8a7bd06e-ae7a-4b8a-83d8-691be8976eb5}) :
(${this, metric=summary|total number hosts})",
    "description": ""
  }
}
```





VCPP Monitored VM Count

```
Save this code as VCPP Virtual License Counts.xml.
ł
  "8a7bd06e-ae7a-4b8a-83d8-691be8976eb5": {
    "resourceKinds": [
      {
        "resourceKindKey": "VMwareAdapter Instance",
        "adapterKindKey": "VMWARE"
      },
      {
        "resourceKindKey": "vSphere World",
        "adapterKindKey": "VMWARE"
      1
    ],
    "name": "VCPP Monitored VM Count",
    "formula": "count(${adaptertype=VMWARE, objecttype=VirtualMachine,
metric=sys|poweredOn, depth=100, where=\"==1\"})",
    "description": ""
  }
```

Appendix B: Report Template

Save this code as VCPP Virtual License Counts.xml.

VCPP Virtual License Counts

}

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```
<Controls>

<Control id="time-interval-selector_id_26" type="time-interval-

selector" visible="false">

<Property name="advancedTimeMode" value="false"/>

<Property name="unit" value="YEARS"/>

<Property name="count" value="1"/>

</Control>

<Control id="attributes-selector_id_27" type="attributes-selector"

visible="false">

<Property name="attributes-selector_id_27" type="attributes-selector"

<List>

<List>

<Item>

<Value>

<Property name="objectType" value="RESOURCE"/>
```

```
<Property name= ObjectType value= RESOURCE //
<Property name="attributeKey" value="Interval Breakdown"/>
<Property name="id" value="extModel1219-1"/>
<Property name="rollUpCount" value="0"/>
<Property name="isTimeSegment" value="true"/>
<Property name="breakdownBy" value="MONTHS"/>
<Property name="startingOnUnit" value="WEEKS"/>
<Property name="startingOnCount" value="1"/>
```

<Property name="displayName" value="Month"/>

</Value>

```
</Item>
```

```
<Item>
```

<Value>

<Property name="objectType" value="RESOURCE"/>

<property name="attributeKey" value="Super Metric|sm_ea33ba48-3a9d-4be3-9c98-e227e102c4b2"/>

```
<property name="id" value="extModel1219-2"/>
<Property name="isStringAttribute" value="false"/>
<Property name="adapterKind" value="VMWARE"/>
<Property name="resourceKind" value="vSphere World"/>
<Property name="rollUpType" value="NONE"/>
<Property name="rollUpCount" value="0"/>
<Property name="transformations">
<List>
<Item value="AVG"/>
</List>
</Property>
```



<Property name="isProperty" value="false"/>





```
<Property name="displayName" value="Average OSI"/>
</Value>
                            </Item>
                        </List>
                    </Property>
                </Control>
                <Control id="pagination-control_id_28" type="pagination-control"
visible="true">
                    <Property name="start" value="0"/>
                    <Property name="size" value="50"/>
                </Control>
            </Controls>
            <DataProviders>
                <DataProvider dataType="list-view" id="list-view id 25"/>
            </DataProviders>
            <Presentation type="list"/>
        </ViewDef>
    </Views>
    <Reports>
        <ReportDef id="49d16c84-d1bf-4057-b209-e2d4145b3a33">
            <Title>VCPP Virtual License Counts</Title>
            <Description/>
            <SubjectType adapterKind="VMWARE" resourceKind="vSphere World"
type="descendant"/>
            <SubjectType adapterKind="VMWARE" resourceKind="vSphere World"
type="self"/>
            <Sections>
                <Section>
                    <ContentType>CoverPage</ContentType>
                    <ContentKey>COVER PAGE</ContentKey>
                </Section>
                <Section>
                    <ContentType>View</ContentType>
                    <ContentKey>0ae95462-fc46-4d04-b13a-a10b1fff21ef</ContentKey>
                    <ContentOrientation>Portrait</ContentOrientation>
                </Section>
            </Sections>
            <Settings>
                <ShowPageFooter>false</ShowPageFooter>
                <OutputFormat>pdf</OutputFormat>
                <OutputFormat>csv</OutputFormat>
```

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```
</Settings>
</ReportDef>
</Reports>
</Content>
```

