

## VMware Learning Offers at VMworld 2020 Terms & Conditions

### Digital Training – Complimentary Premium Subscription

- VMware digital training hub subscriptions are non-refundable.
- VMware digital training hub subscription access is for individual use and may not be shared.
- VMware digital training hub subscription is non-transferable.
- Video streaming performance can vary depending upon internet connection speed and reliability. VMware is not responsible for a purchaser's internet bandwidth (this is the responsibility of the purchaser).
- Premium subscription term begins on date of purchase and is not extendible unless renewed.
- System may be unavailable from time to time for planned system maintenance. VMware will attempt to notify users of planned downtime.
- Content available in the VMware digital training hub Premium subscription package is subject to change. Additional content may be added periodically, and content may be archived periodically once the material is out of date.
- Content assets hosted in the VMware digital training hub are owned by VMware, Inc. and may not be downloaded, copied or shared in any way with non-subscribers.
- Videos in the VMware digital training hub may include forward looking statements that are subject to risks and uncertainties. Actual results may differ materially because of various risk factors, including those described in the 10Ks, 10Qs, and 8Ks VMware files with the SEC.

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### Certification Exam Vouchers – 50% of VCP Exam Voucher

- Exam vouchers can only be redeemed as part of the VMworld 2020 event with which they are purchased. Voucher must be used for an exam appointment October 1 – 16, 2020. Due to country regulations, remote proctoring is not available in some countries. Candidates who reside in these countries will not be able to register for an OnVUE exam. Learn more [here](#).
- Exam vouchers are 100% refundable if you cancel the order at least 10 business days prior to the start of VMworld 2020 with which they are purchased.
- Vouchers are non-refundable when purchased 10 business days or less before the VMworld 2020 start date with which they are purchased.
- You must be a paid registered participant of VMworld 2020.
- Voucher discounts may not be combined with any other discounts.
- Discount voucher cannot be exchanged, replaced or used in combination with other offers.