

## VMware vFabric Application Director 5.0 VPAT©

---

January 23, 2013

Since the VPAT must be comprehensive, all Section 508 issues on all pages must be corrected to sustain compliance.

| Criteria   | Supporting Features     | Remarks and Explanations   |
|--|-------------------------|--|
| Section 1194.21 Software Applications and Operating Systems                  | Not Applicable          | Not Applicable   |
| Section 1194.22 Web-based Intranet and Internet Information and Applications | <b>Does Not Support</b> | <a href="#">Please refer to the 1194.22 section for details.</a> |
| Section 1194.23 Telecommunications Products                                  | Not Applicable          | Not Applicable   |
| Section 1194.24 Video and Multi-media Products                               | Not Applicable          | Not Applicable   |
| Section 1194.25 Self-Contained, Closed Products                              | Not Applicable          | Not Applicable   |
| Section 1194.26 Desktop and Portable Computers                               | Not Applicable          | Not Applicable   |
| Section 1194.31 Functional Performance Criteria                              | <b>Does Not Support</b> | <a href="#">Please refer to the 1194.31 section for details.</a> |
| Section 1194.41 Information, Documentation, and Support                      | <b>Supports</b>         | <a href="#">Please refer to the 1194.41 section for details.</a> |

## Support Levels

| Support Level  | Description   |
|--|---|
| <b>Supports</b>  | The product fully meets the letter and intent of the Criteria.  |
| <b>Supports with Exceptions/Minor Exceptions</b>                 | The product does not fully meet the letter and intent of the Criteria, but provides some level of access relative to the Criteria.  |
| <b>Supports through Equivalent Facilitation</b>                  | The accessibility tester identified an alternate way to meet the intent of the Criteria or the product does not fully meet the intent of the Criteria.  |
| <b>Supports when combined with Compatible AT</b>                 | The product fully meets the letter and intent of the Criteria when used in combination with compatible assistive technology (AT). For example, many software programs can provide speech output when combined with a compatible screen reader, an AT commonly used by people who are blind. |
| <b>Does Not Support</b>  | The product does not meet the letter or intent of the Criteria.   |
| <b>Not Applicable</b>  | The Criteria does not apply to the specific product.  |
| <b>Not Applicable - Fundamental Alteration Exception Applies</b> | A Fundamental Alteration of the product would be required to meet the Criteria. (See the access board's standards for the definition of "fundamental alteration.")  |

## § 1194.22 Web-based Intranet and Internet Information and Applications

| Criteria   | Support Level                   | Remarks and Explanations  |
|--|---------------------------------|---|
| (a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).                                     | <b>Does Not Support</b>         | Most control elements that do not include onscreen text lack explicit labels.   |
| (b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.   | <b>Not Applicable</b>           | vFabric Application Director 5.0 does not provide multimedia presentations.   |
| (c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.             | <b>Supports with Exceptions</b> | Color is not used to convey information except for selection highlighting in tables and mouse focus highlighting on controls.   |
| (d) Documents shall be organized so they are readable without requiring an associated style sheet.   | <b>Does Not Support</b>         | While most pages are readable without style sheets, formatting errors cause overlapping text in some browsers, making portions of pages unreadable. Additionally, page functionality is limited with style sheets disabled. |
| (e) Redundant text links shall be provided for each active region of a server-side image map.  | <b>Not Applicable</b>           | vFabric Application Director 5.0 does not have server-side image maps.  |
| (f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape. | <b>Not Applicable</b>           | vFabric Application Director 5.0 does not have client-side image maps.  |
| (g) Row and column headers shall be identified for data tables.  | <b>Does Not Support</b>         | Row and column headers are not included in data tables.   |
| (h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.             | <b>Not Applicable</b>           | vFabric Application Director 5.0 does not have data tables with multi-level columns or rows.  |
| (i) Frames shall be titled with text that facilitates frame identification and   | <b>Not Applicable</b>           | vFabric Application Director 5.0 does not have frames.  |

| Criteria   | Support Level           | Remarks and Explanations  |
|--|-------------------------|---|
| navigation.  |                         |   |
| (j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.  | <b>Supports</b>         | vFabric Application Director 5.0 does not have content that flashes or blinks with a frequency greater than 2 Hz and lower than 55 Hz.  |
| (k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes. | <b>Supports</b>         | A text-only command line interface is provided as an alternative to the web interface.  |
| (l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.  | <b>Does Not Support</b> | Keyboard support is severely limited or non-functional for most controls. Assistive technology users have greater access; however, multiple steps are required to activate the controls.  |
| (m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).   | <b>Not Applicable</b>   | vFabric Application Director 5.0 does not require an applet.  |
| (n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.                       | <b>Does Not Support</b> | Assistive technologies such as screen readers may not identify and navigate to all form elements to enable users to complete and submit forms online. Most form fields do not have explicit labeling. Associated form fields are ungrouped. |
| (o) A method shall be provided that permits users to skip repetitive navigation links.   | <b>Does Not Support</b> | Assistive technology and keyboard-only users cannot bypass repetitive navigation links.   |

| Criteria  | Support Level         | Remarks and Explanations   |
|---|-----------------------|--|
| (p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required. | <b>Not Applicable</b> | vFabric Application Director 5.0 does not require timed responses. |

*Note to 1194.22: The Board interprets paragraphs (a) through (k) of this section as consistent with the following priority 1 Checkpoints of the Web Content Accessibility Guidelines 1.0 (WCAG 1.0) (May 5 1999) published by the Web Accessibility Initiative of the World Wide Web Consortium: Paragraph (a) - 1.1, (b) - 1.4, (c) - 2.1, (d) - 6.1, (e) - 1.2, (f) - 9.1, (g) - 5.1, (h) - 5.2, (i) - 12.1, (j) - 7.1, (k) - 11.4.*

## §1194.31 Functional Performance Criteria

| Criteria  | Support Level                   | Remarks and Explanations  |
|---|---------------------------------|---|
| (a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.  | <b>Does Not Support</b>         | Some information retrieval processes and/or operations require vision and do not provide support for assistive technologies. Many informative and decorative images do not have textual equivalents. Controls without on-screen text labels lack explicit labels. Color-conveyed highlighted items do not have textual equivalents. Proper headings and column headers of data tables do not exist for data tables. Data table markup itself is not used for many table displays. Most form fields do not have explicit labeling. |
| (b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided. | <b>Supports with Exceptions</b> | Some information retrieval processes and/or operations require visual acuity greater than 20/70 and may not provide support for assistive technologies. Many informative and decorative images do not have textual equivalents. Color-conveyed highlighted items do not have textual equivalents or use a high contrast color scheme.   |
| (c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided.  | <b>Supports</b>                 | vFabric Application Director 5.0 does not require hearing for information retrieval and operations.   |
| (d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.  | <b>Not Applicable</b>           | vFabric Application Director 5.0 does not have audio information.   |

| Criteria  | Support Level           | Remarks and Explanations  |
|---|-------------------------|---|
| (e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided. | <b>Supports</b>         | vFabric Application Director 5.0 does not require speech for information retrieval or operations. Support for assistive technologies may be provided.   |
| (f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.     | <b>Does Not Support</b> | vFabric Application Director 5.0 does not require fine motor control or simultaneous actions. However, persons with dexterity impairments who cannot use a mouse or an assistive technology device that acts as a mouse are not able to fully access the application due to its limited keyboard functionality. |

## § 1194.41 Information, Documentation, and Support

| Criteria  | Support Level   | Remarks and Explanations  |
|---|-----------------|---|
| (a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge  | <b>Supports</b> | Upon request, product support documentation shall be made available in other printed or online formats that VMware has available at the time of the request, at no additional charge. |
| (b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge. | <b>Supports</b> | Upon request, product support documentation shall be made available in other printed or online formats that VMware has available at the time of the request, at no additional charge. |
| (c) Support services for products shall accommodate the communication needs of end-users with disabilities.   | <b>Supports</b> | Upon request, product support documentation shall be made available in other printed or online formats that VMware has available at the time of the request, at no additional charge. |