

VMware Workspace ONE Intelligent Hub

Q. What is VMware Workspace ONE Intelligent Hub?

A. VMware Workspace ONE Intelligent Hub is an integrated digital workspace solution designed to deliver the best experience throughout the employee lifecycle, from onboarding to offboarding. Workspace ONE Intelligent Hub supports all use cases, including bring your own device (BYOD) and corporate-owned devices, all in one app to improve employee engagement and productivity.

Q. Why Workspace ONE Intelligent Hub?

A. Workspace ONE Intelligent Hub empowers employees to securely access apps and company resources, stay connected with colleagues, and be productive on any device from anywhere.

Q. What capabilities are included in Workspace ONE Intelligent Hub?

A. Workspace ONE Intelligent Hub capabilities include unified onboarding, a catalog, and an enhanced user experience at each phase of the employee life cycle. Experience may vary depending on the capabilities enabled. Core capabilities of the Workspace ONE platform are leveraged to deliver a secure, consistent, cross-platform experience.

Q. What is Hub Services?

A. Hub Services is a service co-located with VMware Workspace ONE Access that lets you design and set up how employees use the Workspace ONE Intelligent Hub app to access, discover, and connect with corporate resources, teams, and workflows within a company. Users use the Workspace ONE Intelligent Hub app on devices or the Hub portal in a web browser to access the employee engagement features such as People Search, Self-Service, Virtual Assistant and more. Take a look at documentation [here](#) to set up Hub Services.

Q. Who should use Workspace ONE Intelligent Hub?

A. No matter where you are in the digital transformation journey, Workspace ONE Intelligent Hub offers employees an enhanced experience. If you would like capabilities such as a modern user experience, Hub Services, and a catalog, then Workspace ONE Intelligent Hub may be right for you.

Q. Is Workspace ONE Intelligent Hub mobile friendly?

A. The VMware Workspace ONE Intelligent Hub app is available on both iOS and Android devices. The Intelligent Hub app is the single destination where employees can securely access, discover, connect with, and act on your company resources, teams and workflow.

Q. What license entitlement do I need to use Workspace ONE Intelligent Hub?

A. Workspace ONE Intelligent Hub is bundled in any Workspace ONE UEM entitlement. Additional Workspace ONE Intelligent Hub functionality based on identity services is available for customers who have entitlements to VMware Identity Manager.

Q. Does Workspace ONE Intelligent Hub require VMware Identity Manager?

A. VMware Identity Manager is optional. With VMware Identity Manager and Workspace ONE UEM Console, customers get capabilities such as Unified Catalog, web/mobile SSO, conditional access, advanced branding, People directory, actionable notifications to inform employees, and a custom tab to browse resources.