**VMware vRealize Log Insight Accessibility Conformance Report**

# International Edition

**(Based on VPAT**® **Version 2.4)**

## Name of Product/Version: vRealize Log Insight/ 8.6

## Report Date: July 23, 2021

## Product Description: vRealize Log Insight provides intelligent log management for infrastructure and applications in any environment. This highly scalable log management solution delivers intuitive, actionable dashboards, sophisticated analytics, and broad third-party extensibility across physical, virtual, and cloud environments.

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## Notes: NA

## Evaluation Methods Used: Testing of VMware vRealize Log Insight involved extensive use of leading assistive technologies, such as screen reader (NVDA) & (VoiceOver) and keyboard as well. The pages were tested on Chrome with NVDA on Windows Operating System and Safari with VoiceOver on Mac OS. Also, the code was inspected manually using developer tools on Chrome browser.

## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline | Included in Report. |
| --- | --- |
| [Web Content Accessibility Guidelines 2.0](http://www.w3.org/TR/2008/REC-WCAG20-20081211) | Level A: Yes  Level AA: Yes  Level AAA: No |
| [Web Content Accessibility Guidelines 2.1](https://www.w3.org/TR/WCAG21) | Level A: Yes  Level AA: Yes  Level AAA: No |
| [Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines) | Yes |
| [EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf), - V3.1.1 (2019-11) | Yes |

## Terms

The terms used in the Conformance Level information are defined as follows:

* **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
* **Partially Supports**: Some functionality of the product does not meet the criterion.
* **Does Not Support**: The majority of product functionality does not meet the criterion.
* **Not Applicable**: The criterion is not relevant to the product.
* **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.1 Level AAA.

## WCAG 2.1 Report

Tables 1 and 2 also document conformance with:

* EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
* Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.1 Conformance Requirements](https://www.w3.org/TR/WCAG21/).

### Table 1: Success Criteria, Level A

Notes:

| **Criteria** | | **Conformance Level** | **Remarks and Explanations** | |
| --- | --- | --- | --- | --- |
| [**1.1.1 Non-text Content**](http://www.w3.org/TR/WCAG20/#text-equiv-all) (Level A)  Also applies to:  EN 301 549 Criteria  • 9.1.1.1 (Web)  • 10.1.1.1 (Non-web document)  • 11.1.1.1.1 (Open Functionality Software)  • 11.1.1.1.2 (Closed Functionality Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | | Supports | | All non-text content of VMware vRealize Log Insight is accessible and usable for screen reader users except,   * There is no alt text for the graphics of the chart * On the system Monitor screen, Missing text alternative for complex images. |
| [**1.2.1 Audio-only and Video-only (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-av-only-alt) (Level A)  Also applies to:  EN 301 549 Criteria  • 9.1.2.1 (Web)  • 10.1.2.1 (Non-web document)  • 11.1.2.1.1 (Open Functionality Software)  • 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | | Not Applicable | | VMware vRealize Log Insight does not contain pre-recorded audio only or video only content. |
| [**1.2.2 Captions (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-captions) (Level A)  Also applies to:  EN 301 549 Criteria  • 9.1.2.2 (Web)  • 10.1.2.2 (Non-web document)  • 11.1.2.2 (Open Functionality Software)  • 11.1.2.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | | Not Applicable | | VMware vRealize Log Insight does not contain pre-recorded audio or video content. |
| [**1.2.3 Audio Description or Media Alternative (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-audio-desc) (Level A)  Also applies to:  EN 301 549 Criteria  • 9.1.2.3 (Web)  • 10.1.2.3 (Non-web document)  • 11.1.2.3.1 (Open Functionality Software)  • 11.1.2.3.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | | Not Applicable | | VMware vRealize Log Insight does not contain time-based media or synchronized media content. |
| [**1.3.1 Info and Relationships**](http://www.w3.org/TR/WCAG20/#content-structure-separation-programmatic) (Level A)  Also applies to:  EN 301 549 Criteria  • 9.1.3.1 (Web)  • 10.1.3.1 (Non-web document)  • 11.1.3.1.1 (Open Functionality Software)  • 11.1.3.1.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | | Partially Supports | | * The heading sequence is incorrect on the page * There is an empty table header for the table. * There is no proper landmark available for the pages.   . |
| [**1.3.2 Meaningful Sequence**](http://www.w3.org/TR/WCAG20/#content-structure-separation-sequence) (Level A)  Also applies to:  EN 301 549 Criteria  • 9.1.3.2 (Web)  • 10.1.3.2 (Non-web document)  • 11.1.3.2.1 (Open Functionality Software)  • 11.1.3.2.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | | Supports | | There is meaningful sequence available for the VMware vRealize Log Insight content. |
| [**1.3.3 Sensory Characteristics**](http://www.w3.org/TR/WCAG20/#content-structure-separation-understanding) (Level A)  Also applies to:  EN 301 549 Criteria  • 9.1.3.3 (Web)  • 10.1.3.3 (Non-web document)  • 11.1.3.3 (Open Functionality Software)  • 11.1.3.3 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | | Supports | | Instructions provided for understanding and operating content in VMware vRealize Log Insight do not rely solely on sensory characteristics. |
| [**1.4.1 Use of Color**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-without-color) (Level A)  Also applies to:  EN 301 549 Criteria  • 9.1.4.1 (Web)  • 10.1.4.1 (Non-web document)  • 11.1.4.1 (Open Functionality Software)  • 11.1.4.1 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | | Supports | | In VMware vRealize Log Insight, color is not used as the only visual means of conveying information, indicating an action, prompting a response or distinguishing a visual element. |
| [**1.4.2 Audio Control**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-dis-audio) (Level A)  Also applies to:  EN 301 549 Criteria  • 9.1.4.2 (Web)  • 10.1.4.2 (Non-web document)  • 11.1.4.2 (Open Functionality Software)  • 11.1.4.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | | Not Applicable | | VMware vRealize Log Insight does not contain audio content. |
| [**2.1.1 Keyboard**](http://www.w3.org/TR/WCAG20/#keyboard-operation-keyboard-operable) (Level A)  Also applies to:  EN 301 549 Criteria  • 9.2.1.1 (Web)  • 10.2.1.1 (Non-web document)  • 11.2.1.1.1 (Open Functionality Software)  • 11.2.1.1.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | | Partially Supports | | VMware vRealize Log Insight supports keyboard except,   * The add filter button is not keyboarded focusable. * The expanded menu options are not interacting with the keyboard * The actionable components do not receive focus and interaction. * The actionable component doesn't allow the keyboard input. |
| [**2.1.2 No Keyboard Trap**](http://www.w3.org/TR/WCAG20/#keyboard-operation-trapping) (Level A)  Also applies to:  EN 301 549 Criteria  • 9.2.1.2 (Web)  • 10.2.1.2 (Non-web document)  • 11.2.1.2 (Open Functionality Software)  • 11.2.1.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool) • 602.3 (Support Docs) | | Partially Supports | | VMware vRealize Log Insight supports keyboard except,   * The keyboard focus is trap inside the dialogue box. |
| [**2.1.4 Character Key Shortcuts**](https://www.w3.org/TR/WCAG21/#character-key-shortcuts) (Level A 2.1 only)  Also applies to:  EN 301 549 Criteria  • 9.2.1.4 (Web)  • 10.2.1.4 (Non-web document)  • 11.2.1.4.1 (Open Functionality Software)  • 11.2.1.4.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508 – Does not apply | | Not Applicable | | Character key shortcuts is not implemented in VMware vRealize Log Insight |
| [**2.2.1 Timing Adjustable**](http://www.w3.org/TR/WCAG20/#time-limits-required-behaviors) (Level A)  Also applies to:  EN 301 549 Criteria  • 9.2.2.1 (Web)  • 10.2.2.1 (Non-webdocument)  • 11.2.2.1 (Open Functionality Software)  • 11.2.2.1 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | | Not Applicable | | VMware vRealize Log Insight does not contain timing adjustable content. |
| [**2.2.2 Pause, Stop, Hide**](http://www.w3.org/TR/WCAG20/#time-limits-pause) (Level A)  Also applies to:  EN 301 549 Criteria  • 9.2.2.2 (Web)  • 10.2.2.2 (Non-web document)  • 11.2.2.2 (Open Functionality Software)  • 11.2.2.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | | Not Applicable | | VMware vRealize Log Insight does not contain moving, blinking, scrolling or auto-updating information. |
| [**2.3.1 Three Flashes or Below Threshold**](http://www.w3.org/TR/WCAG20/#seizure-does-not-violate) (Level A)  Also applies to:  EN 301 549 Criteria  • 9.2.3.1 (Web)  • 10.2.3.1 (Non-web document)  • 11.2.3.1 (Open Functionality Software)  • 11.2.3.1(Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | | Not Applicable | | VMware vRealize Log Insight does not contain flashing content. |
| [**2.4.1 Bypass Blocks**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-skip) (Level A)  Also applies to:  EN 301 549 Criteria  • 9.2.4.1 (Web)  • 10.2.4.1 (Non-web document) – Does not apply  • 11.2.4.1 (Open Functionality Software) – Does not apply  • 11.2.4.1 (Closed Software) – Does not apply  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software) – Does not apply to non-web software  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) – Does not apply to non-web docs | | Partially Supports | | VMware vRealize Log Insight contain landmarks to skip the content that is repeated on multiple Web pages except,   * No Skip links for top and side nav |
| [**2.4.2 Page Titled**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-title) (Level A)  Also applies to:  EN 301 549 Criteria  • 9.2.4.2 (Web)  • 10.2.4.2 (Non-web document)  • 11.2.4.2 (Open Functionality Software) - Does not apply  • 11.2.4.2 (Closed Software) – Does not apply  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | | Supports | | VMware vRealize Log Insight has unique titles for all the pages while navigating workflows. |
| [**2.4.3 Focus Order**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-focus-order) (Level A)  Also applies to:  EN 301 549 Criteria  • 9.2.4.3 (Web)  • 10.2.4.3 (Non-web document)  • 11.2.4.3 (Open Functionality Software)  • 11.2.4.3 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | | Partially Supports | | * The focus is not shifting appropriately after dismissing the combo box. * Focus is coming out from the expanded menus during navigation. * The interactive tabs are announcing the incorrect state as selected * There is extra tab navigation inside the dialogue box. * The focus is coming out from the dialogue box |
| [**2.4.4 Link Purpose (In Context)**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-refs) (Level A)  Also applies to:  EN 301 549 Criteria  • 9.2.4.4 (Web)  • 10.2.4.4 (Non-web document)  • 11.2.4.4 (Open Functionality Software)  • 11.2.4.4 (Closed Software  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | | Partially Supports | | VMware vRealize Log Insight has link text for all the links except,   * The link purpose is not available for the link |
| [**2.5.1 Pointer Gestures**](https://www.w3.org/TR/WCAG21/#pointer-gestures) (Level A 2.1 only)  Also applies to:  EN 301 549 Criteria  • 9.2.5.1 (Web)  • 10.2.5.1 (Non-web document)  • 11.2.5.1 (Open Functionality Software)  • 11.2.5.1 (Closed Software )  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508 – Does not apply | | Not Applicable | | Functionality in VMware vRealize Log Insight does not use multipoint or path-based gestures for operation. |
| [**2.5.2 Pointer Cancellation**](https://www.w3.org/TR/WCAG21/#pointer-cancellation) (Level A 2.1 only)  Also applies to:  EN 301 549 Criteria  • 9.2.5.2 (Web)  • 10.2.5.2 (Non-web document)  • 11.2.5.2 (Open Functionality Software)  • 11.2.5.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508 – Does not apply | | Supports | | VMware vRealize Log Insight supports pointer cancellation and there is no function that executes on down-event. |
| [**2.5.3 Label in Name**](https://www.w3.org/TR/WCAG21/#label-in-name) (Level A 2.1 only)  Also applies to:  EN 301 549 Criteria  • 9.2.5.3 (Web)  • 10.2.5.3 (Non-web document)  • 11.2.5.3 (Open Functionality Software)  • 11.2.5.3 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508 – Does not apply | | Partially Supports | | All elements in VMware vRealize Log Insight, which have visible labels, includes the visible text in the programmatic name of the element. |
| [**2.5.4 Motion Actuation**](https://www.w3.org/TR/WCAG21/#motion-actuation) (Level A 2.1 only)  Also applies to:  EN 301 549 Criteria  • 9.2.5.4 (Web)  • 10.2.5.4 (Non-web document)  • 11.2.5.4 (Open Functionality Software)  • 11.2.5.4 (Closed Software  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508 – Does not apply | | Not Applicable | | No functionality in VMware vRealize Log Insight is operated by device motion or user motion. |
| [**3.1.1 Language of Page**](http://www.w3.org/TR/WCAG20/#meaning-doc-lang-id) (Level A)  Also applies to:  EN 301 549 Criteria  • 9.3.1.1 (Web)  • 10.3.1.1 (Non-webdocument)  • 11.3.1.1.1 (Open Functionality Software)  • 11.3.1.1.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | | Supports | | The default language of the web pages in VMware vRealize Log Insight is defined programmatically. |
| [**3.2.1 On Focus**](http://www.w3.org/TR/WCAG20/#consistent-behavior-receive-focus) (Level A)  Also applies to:  EN 301 549 Criteria  • 9.3.2.1 (Web)  • 10.3.2.1 (Non-web document)  • 11.3.2.1 (Open Functionality Software)  • 11.3.2.1 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | | Supports | | All of the user interface components in VMware vRealize Log Insight do not initiate a change of context when they receive focus. |
| [**3.2.2 On Input**](http://www.w3.org/TR/WCAG20/#consistent-behavior-unpredictable-change) (Level A)  Also applies to:  EN 301 549 Criteria  • 9.3.2.2 (Web)  • 10.3.2.2 (Non-web document)  • 11.3.2.2 (Open Functionality Software)  • 11.3.2.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | | Supports | | In VMware vRealize Log Insight, changing the setting of a control does not automatically cause a change of context. |
| [**3.3.1 Error Identification**](http://www.w3.org/TR/WCAG20/#minimize-error-identified) (Level A)  Also applies to:  EN 301 549 Criteria  • 9.3.3.1 (Web)  • 10.3.3.1 (Non-web document)  • 11.3.3.1.1 (Open Functionality Software)  • 11.3.3.1.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | | Partially Supports | | In VMware vRealize Log Insight, all the errors are identified and announced by the screen reader. |
| [**3.3.2 Labels or Instructions**](http://www.w3.org/TR/WCAG20/#minimize-error-cues) (Level A)  Also applies to:  EN 301 549 Criteria  • 9.3.3.2 (Web)  • 10.3.3.2 (Non-web document)  • 11.3.3.2 (Open Functionality Software)  • 11.3.3.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs) Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | | Partially Supports | | * The visual label is not available for the Search field. * A screen reader does not read out the edit field label. * The form fields are not announcing their associated label. * The actionable elements don't have the appropriate announcement of the label. * The screen reader is not announcing the checkbox label. * The expanded menu doesn't have the label announcement. |
| [**4.1.1 Parsing**](http://www.w3.org/TR/WCAG20/#ensure-compat-parses) (Level A)  Also applies to:  EN 301 549 Criteria  • 9.4.1.1 (Web)  • 10.4.1.1 (Non-web document)  • 11.4.1.1.1 (Open Functionality Software)  • 11.4.1.1.2 (Closed Software) – Does not apply  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | | Supports | | In VMware vRealize Log Insight, elements are marked according to HTML specifications. Elements have complete start and end tags and nested according to their specifications and there are no duplicate attributes or duplicated IDs. |
| [**4.1.2 Name, Role, Value**](http://www.w3.org/TR/WCAG20/#ensure-compat-rsv) (Level A)  Also applies to:  EN 301 549 Criteria  • 9.4.1.2 (Web)  • 10.4.1.2 (Non-web document)  • 11.4.1.2.1 (Open Functionality Software)  • 11.4.1.2.2 (Closed Software) – Not required  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | | Partially Supports | | In VMware vRealize Log Insight few of the elements does not convey their role, name and state appropriately to assistive technologies.   * The Screen reader is announcing the wrong actionable type. * The cancel/close button is announcing the inappropriate name of the button. * The Screen reader is not announcing during the sorting column. * The button is not announcing its correct state as hiding/show chart |

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### Table 2: Success Criteria, Level AA

Notes:

| **Criteria** | | **Conformance Level** | **Remarks and Explanations** | |
| --- | --- | --- | --- | --- |
| [**1.2.4 Captions (Live)**](http://www.w3.org/TR/WCAG20/#media-equiv-real-time-captions) (Level AA)  Also applies to:  EN 301 549 Criteria  • 9.1.2.4 (Web)  • 10.1.2.4 (Non-web document)  • 11.1.2.4 (Open Functionality Software)  • 11.1.2.4 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | | Not Applicable | | VMware vRealize Log Insight does not contain Live audio content. |
| [**1.2.5 Audio Description (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-audio-desc-only) (Level AA)  Also applies to:  EN 301 549 Criteria  • 9.1.2.5 (Web)  • 10.1.2.5 (Non-web document)  • 11.1.2.5 (Open Functionality Software)  • 11.1.2.5 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs | | Not Applicable | | VMware vRealize Log Insight does not contain pre-recorded video content. |
| [**1.3.4 Orientation**](https://www.w3.org/TR/WCAG21/#orientation) (Level AA 2.1 only)  Also applies to:  EN 301 549 Criteria  • 9.1.3.4 (Web)  • 10.1.3.4 (Non-web document)  • 11.1.3.4 (Open Functionality Software)  • 11.1.3.4 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508 – Does not apply | | Supports | | VMware vRealize Log Insight doesn’t restrict its view and operation to a single display orientation. |
| [**1.3.5 Identify Input Purpose**](https://www.w3.org/TR/WCAG21/#identify-input-purpose) (Level AA 2.1 only)  Also applies to:  EN 301 549 Criteria  • 9.1.3.5 (Web)  • 10.1.3.5 (Non-web document)  • 11.1.3.5 (Open Functionality Software)  • 11.1.3.5 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508 – Does not apply | | Supports | | In VMware vRealize Log Insight, the purpose of input fields can be programmatically determined for the screens. |
| [**1.4.3 Contrast (Minimum)**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-contrast) (Level AA)  Also applies to:  EN 301 549 Criteria  • 9.1.4.3 (Web)  • 10.1.4.3 (Non-web document)  • 11.1.4.3 (Open Functionality Software)  • 11.1.4.3 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | | Partially Supports | | In VMware vRealize Log Insight, all text content, has enough contrast ratio of 4.5:1 or more except,   * The fore ground and background fails minimum color contrast |
| [**1.4.4 Resize text**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-scale) (Level AA)  Also applies to:  EN 301 549 Criteria  • 9.1.4.4 (Web)  • 10.1.4.4 (Non-web document)  • 11.1.4.4.1 (Open Functionality Software)  • 11.1.4.4.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | | Does Not Support | | In VMware vRealize Log Insight, the text cannot be resized for the product. |
| [**1.4.5 Images of Text**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-text-presentation) (Level AA)  Also applies to:  EN 301 549 Criteria  • 9.1.4.5 (Web)  • 10.1.4.5 (Non-web document)  • 11.1.4.5.1 (Open Functionality Software)  • 11.1.4.5.2 (Closed Software) – Does not apply  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | | Not Applicable | | Images of text are not used in the VMware vRealize Log Insight. |
| [**1.4.10 Reflow**](https://www.w3.org/TR/WCAG21/#reflow) (Level AA 2.1 only)  Also applies to:  EN 301 549 Criteria  • 9.1.4.10 (Web)  • 10.1.4.10 (Non-web document)  • 11.1.4.10.1 (Open Functionality Software)  • 11.1.4.10.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508 – Does not apply | | Does Not Support | | VMware vRealize Log Insight does not supports reflow. |
| [**1.4.11 Non-text Contrast**](https://www.w3.org/TR/WCAG21/#non-text-contrast) (Level AA 2.1 only)  Also applies to:  EN 301 549 Criteria  • 9.1.4.11 (Web)  • 10.1.4.11 (Non-web document)  • 11.1.4.11 (Open Functionality Software)  • 11.1.4.11 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508 – Does not apply | | Supports | | In VMware vRealize Log Insight, all non-text content used to identify user interface components and states, has enough contrast ratio of 3:1 or more except,   * The interactive graphic icons, Pie charts, Bar graphs doesn't meet minimum color contrast |
| [**1.4.12 Text Spacing**](https://www.w3.org/TR/WCAG21/#text-spacing) (Level AA 2.1 only)  Also applies to:  EN 301 549 Criteria  • 9.1.4.12 (Web)  • 10.1.4.12 (Non-web document)  • 11.1.4.12 (Open Functionality Software)  • 11.1.4.12 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508 – Does not apply | | Partially Supports | | In VMware vRealize Log Insight, there is no loss of content or functionality when text spacing rules are applied except   * On applying text spacing text gets overlapped and truncated |
| [**1.4.13 Content on Hover or Focus**](https://www.w3.org/TR/WCAG21/#content-on-hover-or-focus) (Level AA 2.1 only)  Also applies to:  EN 301 549 Criteria  • 9.1.4.13 (Web)  • 10.1.4.13 (Non-web document)  • 11.1.4.13 (Open Functionality Software)  • 11.1.4.13 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508 – Does not apply | | Supports | | In VMware vRealize Log Insight content on hover or focus is supported |
| [**2.4.5 Multiple Ways**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-mult-loc) (Level AA)  Also applies to:  EN 301 549 Criteria  • 9.2.4.5 (Web)  • 10.2.4.5 (Non-web document) – Does not apply  • 11.2.4.5 (Open Functionality Software) – Does not apply  • 11.2.4.5 (Closed Software) – Does not apply  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software) – Does not apply to non-web software  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) – Does not apply to non-web docs | | Supports | | In VMware vRealize Log Insight there are multiple ways to locate the pages within the application. |
| [**2.4.6 Headings and Labels**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-descriptive) (Level AA)  Also applies to:  EN 301 549 Criteria  • 9.2.4.6 (Web)  • 10.2.4.6 (Non-web document)  • 11.2.4.6 (Open Functionality Software)  • 11.2.4.6 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | | Partially Supports | | In VMware vRealize Log Insight, headings are provided except,   * The heading is not descriptive and accurate for the content. |
| [**2.4.7 Focus Visible**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-focus-visible) (Level AA)  Also applies to:  EN 301 549 Criteria  • 9.2.4.7 (Web)  • 10.2.4.7 (Non-web document)  • 11.2.4.7 (Open Functionality Software)  • 11.2.4.7 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4(Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | | Supports | | In VMware vRealize Log Insight , tab focus is properly visible for keyboard only users |
| [**3.1.2 Language of Parts**](http://www.w3.org/TR/WCAG20/#meaning-other-lang-id) (Level AA)  Also applies to:  EN 301 549 Criteria  • 9.3.1.2 (Web)  • 10.3.1.2 (Non-web document)  • 11.3.1.2 (Open Functionality Software) – Does not apply  • 11.3.1.2 (Closed Software) – Does not apply  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | | Not Applicable | | VMware vRealize Log Insight does not have content that is presented in a language other than the default language of the page. |
| [**3.2.3 Consistent Navigation**](http://www.w3.org/TR/WCAG20/#consistent-behavior-consistent-locations) (Level AA)  Also applies to:  EN 301 549 Criteria  • 9.3.2.3 (Web)  • 10.3.2.3 (Non-web document) – Does not apply  • 11.3.2.3 (Open Functionality Software) – Does not apply  • 11.3.2.3 (Closed Software) – Does not apply  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software) – Does not apply to non-web software  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) – Does not apply to non-web docs | | Supports | | Navigation mechanisms repeated on different pages in VMware vRealize Log Insight, are presented consistently in same relative order. |
| [**3.2.4 Consistent Identification**](http://www.w3.org/TR/WCAG20/#consistent-behavior-consistent-functionality) (Level AA)  Also applies to:  EN 301 549 Criteria  • 9.3.2.4 (Web)  • 10.3.2.4 (Non-web document) – Does not apply  • 11.3.2.4 (Open Functionality Software) – Does not apply  • 11.3.2.4 (Closed Software) – Does not apply  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software) – Does not apply to non-web software  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) – Does not apply to non-web doc | | Supports | | Components that have the same functionality in VMware vRealize Log Insight are identified consistently across pages. |
| [**3.3.3 Error Suggestion**](http://www.w3.org/TR/WCAG20/#minimize-error-suggestions) (Level AA)  Also applies to:  EN 301 549 Criteria  • 9.3.3.3 (Web)  • 10.3.3.3 (Non-web document)  • 11.3.3.3 (Open Functionality Software)  • 11.3.3.3 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | | Supports | | In VMware vRealize Log Insight, error suggestions are descriptive for screen reader users. |
| [**3.3.4 Error Prevention (Legal, Financial, Data)**](http://www.w3.org/TR/WCAG20/#minimize-error-reversible) (Level AA)  Also applies to:  EN 301 549 Criteria  • 9.3.3.4 (Web)  • 10.3.3.4 (Non-webdocument)  • 11.3.3.4 (Open Functionality Software)  • 11.3.3.4 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | | Not Applicable | | VMware vRealize Log Insight does not cause legal commitments or financial transactions. |
| [**4.1.3 Status Messages**](https://www.w3.org/TR/WCAG21/#status-messages)(Level AA 2.1 only)  Also applies to:  EN 301 549 Criteria  • 9.4.1.3 (Web)  • 10.4.1.3 (Non-web document) – Does not apply  • 11.4.1.3 (Open Functionality Software) – Does not apply  • 11.4.1.3 (Closed Software) – Does not apply  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508 – Does not apply. | | Supports | | In VMware vRealize Log Insight , Status messages and notifications are announced by assistive technologies without moving user focus except,   * The page doesn't have alert messages during changes of charts. |

### 

### Table 3: Success Criteria, Level AAA

Notes: AAA Success Criteria are not evaluated for this product.

## Revised Section 508 Report

Notes:

### Chapter 3: [Functional Performance Criteria](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#302-functional-performance-criteria) (FPC)

Notes:

| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| --- | --- | --- |
| 302.1Without Vision | Partially Supports | VMware vRealize Log Insight allows vision-impaired users to access the pages with a screen reader. Some components may not convey name, role and state as disclosed in Table 1: 1.3.1 and 4.1.2 |
| 302.2 With Limited Vision | Partially Supports | VMware vRealize Log Insight allows people with limited vision to access most features using screen readers or magnifiers. Some features may be hard to use as disclosed in Table 2: 1.4.10 |
| 302.3Without Perception of Color | Supports | VMware vRealize Log Insight does not use color as the only way to convey information. |
| 302.4Without Hearing | Supports | VMware vRealize Log Insight have no operation that requires users to hear. |
| 302.5With Limited Hearing | Supports | VMware vRealize Log Insight have no operation that requires users to hear. |
| 302.6Without Speech | Supports | VMware vRealize Log Insight does not require speech input control or operation. |
| 302.7With Limited Manipulation | Supports | VMware vRealize Log Insight can be operated by users with limited manipulation. |
| 302.8With Limited Reach and Strength | Supports | VMware vRealize Log Insight can be operated by users with limited reach and strength. |
| 302.9With Limited Language, Cognitive, and Learning Abilities | Partially Supports | VMware vRealize Log Insight provides labels or instructions. Some input fields may not have visible labels as disclosed in Table 1: 3.2.2 |

### Chapter 4: [Hardware](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#401-general)

Notes: Not Applicable.

### Chapter 5: [Software](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#501-general)

Notes:

| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| --- | --- | --- |
| **501.1 Scope – Incorporation of WCAG 2.1 AA** | See [WCAG 2.1](file:///C:/Users/dineshkumar.ti/OneDrive%20-%20HCL%20Technologies%20Ltd/All%20Files/VMWare/Scenarios_Schedule/VPAT2.4RevINT--February2020.doc#_WCAG_2.x_Report) section | See information in WCAG 2.1 section. |
| [***502 Interoperability with Assistive Technology***](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#502-interoperability-assistive-technology) | Heading cell – no response required | Heading cell – no response required |
| 502.2.1 User Control of Accessibility Features | Not Applicable | VMware vRealize Log Insight is not a Platform software. |
| 502.2.2 No Disruption of Accessibility Features | Not Applicable | VMware vRealize Log Insight is not a Platform software. |
| ***502.3 Accessibility Services*** | Heading cell – no response required | Heading cell – no response required |
| 502.3.1 Object Information | Not Applicable | VMware vRealize Log Insight is not a Platform software. |
| 502.3.2 Modification of Object Information | Not Applicable | VMware vRealize Log Insight is not a Platform software. |
| 502.3.3 Row, Column, and Headers | Not Applicable | VMware vRealize Log Insight is not a Platform software. |
| 502.3.4 Values | Not Applicable | VMware vRealize Log Insight is not a Platform software. |
| 502.3.5 Modification of Values | Not Applicable | VMware vRealize Log Insight is not a Platform software. |
| 502.3.6 Label Relationships | Not Applicable | VMware vRealize Log Insight is not a Platform software. |
| 502.3.7 Hierarchical Relationships | Not Applicable | VMware vRealize Log Insight is not a Platform software. |
| 502.3.8 Text | Not Applicable | VMware vRealize Log Insight is not a Platform software. |
| 502.3.9 Modification of Text | Not Applicable | VMware vRealize Log Insight is not a Platform software. |
| 502.3.10 List of Actions | Not Applicable | VMware vRealize Log Insight is not a Platform software. |
| 502.3.11 Actions on Objects | Not Applicable | VMware vRealize Log Insight is not a Platform software. |
| 502.3.12 Focus Cursor | Not Applicable | VMware vRealize Log Insight is not a Platform software. |
| 502.3.13 Modification of Focus Cursor | Not Applicable | VMware vRealize Log Insight is not a Platform software. |
| 502.3.14 Event Notification | Not Applicable | VMware vRealize Log Insight is not a Platform software. |
| 502.4 Platform Accessibility Features | Not Applicable | VMware vRealize Log Insight is not a Platform software. |
| [***503 Applications***](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#503-applications) | Heading cell – no response required | Heading cell – no response required |
| 503.2 User Preferences | Not Applicable | VMware vRealize Log Insight is not a Platform software. |
| 503.3 Alternative User Interfaces | Not Applicable | VMware vRealize Log Insight does not provide an alternative user interface that functions as assistive technology. |
| ***503.4 User Controls for Captions and Audio Description*** | Heading cell – no response required | Heading cell – no response required |
| 503.4.1 Caption Controls | Not Applicable | VMware vRealize Log Insight does not contain synchronized media. |
| 503.4.2 Audio Description Controls | Not Applicable | VMware vRealize Log Insight does not contain synchronized media. |
| [***504 Authoring Tools***](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#504-authoring-tools) | Heading cell – no response required | Heading cell – no response required |
| 504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”) | See [WCAG 2.1](file:///C:/Users/dineshkumar.ti/OneDrive%20-%20HCL%20Technologies%20Ltd/All%20Files/VMWare/Scenarios_Schedule/VPAT2.4RevINT--February2020.doc#_WCAG_2.x_Report) section | See information in WCAG 2.1 section. |
| 504.2.1 Preservation of Information Provided for Accessibility in Format Conversion | Not Applicable | VMware vRealize Log Insight is not an authoring tool. |
| 504.2.2 PDF Export | Not Applicable | VMware vRealize Log Insight is not an authoring tool. |
| 504.3 Prompts | Not Applicable | VMware vRealize Log Insight is not an authoring tool. |
| 504.4 Templates | Not Applicable | VMware vRealize Log Insight is not an authoring tool. |

### Chapter 6: [Support Documentation and Services](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#601-general)

Notes: Not included in report.

## EN 301 549 Report

Notes:

### Chapter 4: [Functional Performance Statements](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A38%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D) (FPS)

Notes:

| **Criteria** | | **Conformance Level** | | **Remarks and Explanations** |
| --- | --- | --- | --- | --- |
| **4.2.1 Usage without vision** | Partially Supports | | VMware vRealize Log Insight can be operated by vision-impaired users. Some functionality may be difficult to use without vision. From WCAG 2.1 section see Table 1: 1.3.1, and 4.1.2 | |
| **4.2.2 Usage with limited vision** | Partially Supports | | VMware vRealize Log Insight can be used by people with limited vision. Some functionality may be difficult to use. From WCAG 2.1 section see Table 2: 1.4.10. | |
| **4.2.3 Usage without perception of colour** | Supports | | VMware vRealize Log Insight does not use color as the only way to convey information.. | |
| **4.2.4 Usage without hearing** | Supports | | VMware vRealize Log Insight have no operation that requires users to hear. | |
| **4.2.5 Usage with limited hearing** | Supports | | VMware vRealize Log Insight have no operation that requires users to hear. | |
| **4.2.6 Usage with no or limited vocal capability.** | Supports | | VMware vRealize Log Insight does not require speech input control or operation. | |
| **4.2.7 Usage with limited manipulation or strength** | Supports | | VMware vRealize Log Insight can be operated by users with limited manipulation or strength. | |
| **4.2.8 Usage with limited reach** | Supports | | VMware vRealize Log Insight can be operated by users with limited reach. | |
| **4.2.9 Minimize photosensitive seizure triggers.** | Supports | | In VMware vRealize Log Insight does not include any flashing content. | |
| **4.2.10 Usage with limited cognition, language or learning** | Partially Supports | | VMware vRealize Log Insight provides labels or instructions Some input fields may not have visible labels. From WCAG 2.1 section see Table 1: 3.2.2 | |
| **4.2.11 Privacy** | Supports | | VMware vRealize Log Insight maintains the privacy of assistive technology users. | |

### Chapter [5: Generic Requirements](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A45%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: VMware vRealize Log Insight supports standard assistive technologies and is, therefore not subject to Closed Functional Criteria described in this chapter.

### Chapter [6: ICT with Two-Way Voice Communication](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A60%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not Applicable

### Chapter [7: ICT with Video Capabilities](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A70%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not Applicable

**Chapter** [**8: Hardware**](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A74%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not Applicable

### Chapter [9: Web](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A113%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: See WCAG 2.1 Section

**Chapter [10: Non-Web Software](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf" \l "%5B%7B%22num%22%3A127%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)**

Notes: Not Applicable.

### Chapter [11: Software](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A149%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes:

| **Criteria** | **Conformance Level** | **Remarks and Explanations** | |
| --- | --- | --- | --- |
| ***11.0 General (informative)*** | Heading cell – no response required | Heading cell – no response required |
| 11.1.1.1 through 11.4.1.3 | See [WCAG 2.1](file:///C:/Users/dineshkumar.ti/OneDrive%20-%20HCL%20Technologies%20Ltd/All%20Files/VMWare/Scenarios_Schedule/VPAT2.4RevINT--February2020.doc#WCAG) section | See information in WCAG 2.1 section. | |
| ***11.5 Interoperability with assistive technology*** | Heading cell – no response required | Heading cell – no response required | |
| ***11.5.1 Closed functionality*** | Heading cell – no response required | Heading cell – no response required | |
| ***11.5.2 Accessibility services*** | Heading cell – no response required | Heading cell – no response required | |
| ***11.5.2.1 Platform accessibility service support for software that provides a user interface*** | See 11.5.2.5 through 11.5.2.17 | See information in 11.5.2.5 through 11.5.2.17 | |
| ***11.5.2.2 Platform accessibility service support for assistive technologies*** | See 11.5.2.5 through 11.5.2.17 | See information in 11.5.2.5 through 11.5.2.17 | |
| 11.5.2.3 Use of accessibility services. | Supports | VMware vRealize Log Insight uses standard platform accessibility services. | |
| 11.5.2.4 Assistive technology | Not Applicable | A VMware vRealize Log Insight is not an assistive technology. | |
| 11.5.2.5 Object information | Not Applicable | VMware vRealize Log Insight is not a Platform software. | |
| 11.5.2.6 Row, column, and headers | Not Applicable | VMware vRealize Log Insight is not a Platform software. | |
| 11.5.2.7 Values | Not Applicable | VMware vRealize Log Insight is not a Platform software. | |
| 11.5.2.8 Label relationships | Not Applicable | VMware vRealize Log Insight is not a Platform software. | |
| 11.5.2.9 Parent-child relationships | Not Applicable | VMware vRealize Log Insight is not a Platform software. | |
| 11.5.2.10 Text | Not Applicable | VMware vRealize Log Insight is not a Platform software. | |
| 11.5.2.11 List of available actions | Not Applicable | VMware vRealize Log Insight is not a Platform software. | |
| 11.5.2.12 Execution of available actions | Not Applicable | VMware vRealize Log Insight is not a Platform software. | |
| 11.5.2.13 Tracking of focus and selection attributes | Not Applicable | VMware vRealize Log Insight is not a Platform software. | |
| 11.5.2.14 Modification of focus and selection attributes | Not Applicable | VMware vRealize Log Insight is not a Platform software. | |
| 11.5.2.15 Change notification | Not Applicable | VMware vRealize Log Insight is not a Platform software. | |
| 11.5.2.16 Modifications of states and properties | Not Applicable | VMware vRealize Log Insight is not a Platform software. | |
| 11.5.2.17 Modifications of values and text | Not Applicable | VMware vRealize Log Insight is not a Platform software. | |
| ***11.6 Documented accessibility usage*** | Heading cell – no response required | Heading cell – no response required | |
| 11.6.1 User control of accessibility features | Not Applicable | VMware vRealize Log Insight is not a Platform software. | |
| 11.6.2 No disruption of accessibility features | Not Applicable | VMware vRealize Log Insight is not a Platform software. | |
| 11.7 User preferences | Not Applicable | VMware vRealize Log Insight is not a Platform software. | |
| ***11.8 Authoring tools*** | Heading cell – no response required | Heading cell – no response required | |
| ***11.8.1 Content technology*** | Heading cell – no response required | Heading cell – no response required | |
| 11.8.2 Accessible content creation | See [WCAG 2.1](file:///C:/Users/dineshkumar.ti/OneDrive%20-%20HCL%20Technologies%20Ltd/All%20Files/VMWare/Scenarios_Schedule/VPAT2.4RevINT--February2020.doc#_WCAG_2.x_Report) section | See information in WCAG 2.1 section | |
| 11.8.3 Preservation of accessibility information in transformations | Not Applicable | VMware vRealize Log Insight is not an authoring tool. | |
| 11.8.4 Repair assistance | Not Applicable | VMware vRealize Log Insight is not an authoring tool. | |
| 11.8.5 Templates | Not Applicable | VMware vRealize Log Insight is not an authoring tool. | |

### Chapter [12: Documentation and Support Services](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf" \l "%5B%7B%22num%22%3A187%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not included in report

### Chapter [13: ICT Providing Relay or Emergency Service Access](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A191%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not Applicable.

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