# VMware Accessibility Conformance Report

# International Edition

**(Based on VPAT**® **Version 2.4)**

## Name of Product/Version:

VMware Cloud Director Object Storage Extension, Version 2.1

## Report Date:

September 2021

## Product Description:

## VMware Cloud Director Object Storage Extension works as an extension of VMware Cloud Director and relies on the 3rd party Object Storage vendors (like Cloudian, Dell EMC, AWS, etc.) to offer the full object storage functionality. It empowers our customers (Cloud Providers) to offer in-house object storage services to its tenant users.

## Clarity Disclaimer: VMware Cloud Director Object Storage Extension was built using Clarity 5.4.1 and Angular 11.2.14. Please refer to the Clarity VPAT and Google AngularJS for more accessibility details.

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## Notes:

## Product Type:

Web: Yes

Electronic Docs: No

Software: No

Closed: No

Authoring Tool: No

## Evaluation Methods Used:

* NVDA screen reader with Chrome on Windows
* VoiceOver screen reader with Chrome on macOS
* Colour Contrast Analyzer
* Keyboard-only navigation
* Browser magnification

## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline | Included In Report |
| --- | --- |
| [Web Content Accessibility Guidelines 2.0](http://www.w3.org/TR/2008/REC-WCAG20-20081211) | Level A: Yes  Level AA: Yes  Level AAA: No |
| [Web Content Accessibility Guidelines 2.1](https://www.w3.org/TR/WCAG21) | Level A: Yes  Level AA: Yes  Level AAA: No |
| [Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines) | Yes |
| [EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf), - V3.1.1 (2019-11) | Yes |

## Terms

The terms used in the Conformance Level information are defined as follows:

* **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
* **Partially Supports**: Some functionality of the product does not meet the criterion.
* **Does Not Support**: The majority of product functionality does not meet the criterion.
* **Not Applicable**: The criterion is not relevant to the product.
* **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

## WCAG 2.x Report

Tables 1 and 2 also document conformance with:

* EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
* Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](https://www.w3.org/TR/WCAG20/#conformance-reqs).

### Table 1: Success Criteria, Level A

Notes:

| **Criteria** | | **Conformance Level** | **Remarks and Explanations** | |
| --- | --- | --- | --- | --- |
| [**1.1.1 Non-text Content**](http://www.w3.org/TR/WCAG20/#text-equiv-all) | | Partially Supports | | The product provides text descriptions for all non-text content except for one instance.  The exception includes:   * Alternative text is not present for the icon image in a table on the Storage Policy page. |
| [**1.2.1 Audio-only and Video-only (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-av-only-alt) | | Not Applicable | | The product does not have prerecorded audio-only or video-only content. |
| [**1.2.2 Captions (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-captions) | | Not Applicable | | The product does not have prerecorded synchronized media content. |
| [**1.2.3 Audio Description or Media Alternative (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-audio-desc) | | Not Applicable | | The product does not have prerecorded synchronized media content. |
| [**1.3.1 Info and Relationships**](http://www.w3.org/TR/WCAG20/#content-structure-separation-programmatic) | | Partially Support | | The product conveys info and relationships in content that is available in text or can be programmatically determined on many pages. Exceptions include:   * Screen reader does not narrate the required form field on several pages, such as fields found on the Kubernetes Clusters > View list page. * Related form controls are not grouped programmatically on several pages, such as controls found on the Edit Subordinate Roles page. * The label is not programmatically associated with the form field; such as the Set Bucket form field present on the Kubernetes Clusters page. * The table header is not associated with cells on the Tenant page. * The list is not implemented correctly for a couple of instances, such as the list found on View Kubernetes Clusters > View list > Unprotected Cluster > Start Protection page. |
| [**1.3.2 Meaningful Sequence**](http://www.w3.org/TR/WCAG20/#content-structure-separation-sequence) | | Supports | | The product presents content in a meaningful sequence. |
| [**1.3.3 Sensory Characteristics**](http://www.w3.org/TR/WCAG20/#content-structure-separation-understanding) | | Partially Supports | | The product includes instructions that are not dependent on sensory characteristics for operating and understanding the content on most pages.  Exceptions include:   * Visual representation of required form fields relies on sensory characteristics on several pages, such as fields found on the vApps page. |
| [**1.4.1 Use of Color**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-without-color) | | Partially Supports | | The product does not rely on the use of color to communicate meaning on most pages.  Exceptions include:   * Color alone is used to identify the link on Tenants, Bucket, Permission pages. |
| [**1.4.2 Audio Control**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-dis-audio) | | Not Applicable | | The product does not have any audio content. |
| [**2.1.1 Keyboard**](http://www.w3.org/TR/WCAG20/#keyboard-operation-keyboard-operable) | | Partially Supports | | The product uses active elements, most of which can be accessed via the keyboard.  Exceptions include:   * Breadcrumb dropdown cannot be used with the keyboard alone on the Kubernetes Clusters page. * Select Time fly out is not operable via the keyboard on the Edit Protection Policy page. |
| [**2.1.2 No Keyboard Trap**](http://www.w3.org/TR/WCAG20/#keyboard-operation-trapping) | | Supports | | The product does not contain keyboard traps. |
| [**2.1.4 Character Key Shortcuts**](https://www.w3.org/TR/WCAG21/#character-key-shortcuts) | | Not Applicable | | The product does not provide custom character key shortcuts. |
| [**2.2.1 Timing Adjustable**](http://www.w3.org/TR/WCAG20/#time-limits-required-behaviors) | | Not Applicable | | The product does not impose a time-out limit on users. |
| [**2.2.2 Pause, Stop, Hide**](http://www.w3.org/TR/WCAG20/#time-limits-pause) | | Not Applicable | | The product does not contain moving, blinking, scrolling, or auto-updating information, so there is no need for pause, stop and hide options. |
| [**2.3.1 Three Flashes or Below Threshold**](http://www.w3.org/TR/WCAG20/#seizure-does-not-violate) | | Not Applicable | | The product does not contain flashing content. |
| [**2.4.1 Bypass Blocks**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-skip) | | Does Not Support | | The product does not provide a mechanism to bypass blocks of repeated content. |
| [**2.4.2 Page Titled**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-title) | | Supports | | The product provides page titles that reflect the topic or purpose. |
| [**2.4.3 Focus Order**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-focus-order) | | Partially Supports | | The product has a focus order that is meaningful for most pages.  Exceptions include:   * Focus does not return to an expected location for modal dialogs on several pages, such as the Ellipsis button found on the Publish page. * The focus moves twice on the ‘Show enabled organizations only’ checkbox on the Dashboard page. * Focus does not get trapped inside the active dialog and flyout on many pages, such as flyout found on the Buckets page. |
| [**2.4.4 Link Purpose (In Context)**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-refs) | | Partially Supports | | The product identifies link purpose on all pages except for one instance.  The exception includes:   * The link present in the About dialog is not descriptive. |
| [**2.5.1 Pointer Gestures**](https://www.w3.org/TR/WCAG21/#pointer-gestures) (Level A 2.1 only)  Revised Section 508 – Does not apply | | Not Applicable | | The product does not use pointer gestures. |
| [**2.5.2 Pointer Cancellation**](https://www.w3.org/TR/WCAG21/#pointer-cancellation) (Level A 2.1 only)  Also applies to:  Revised Section 508 – Does not apply | | Supports | | The product supports pointer cancellation and no down events. |
| [**2.5.3 Label in Name**](https://www.w3.org/TR/WCAG21/#label-in-name) (Level A 2.1 only)  Revised Section 508 – Does not apply | | Supports | | In the product, accessible names of user interface components match visible text when text labels are used on pages. |
| [**2.5.4 Motion Actuation**](https://www.w3.org/TR/WCAG21/#motion-actuation) (Level A 2.1 only)  Revised Section 508 – Does not apply | | Not Applicable | | The product does not contain functionality that relies on device motion or user motion. |
| [**3.1.1 Language of Page**](http://www.w3.org/TR/WCAG20/#meaning-doc-lang-id) | | Does Not Support | | In the product, the primary language is not defined programmatically. |
| [**3.2.1 On Focus**](http://www.w3.org/TR/WCAG20/#consistent-behavior-receive-focus) | | Partially Supports | | The product includes components that do not initiate a change of context when they receive focus except for one instance.  The exception includes:   * Content and selection that result in a change of context occur automatically when elements receive focus on Create Custom Role page, such as the Filter combo box. |
| [**3.2.2 On Input**](http://www.w3.org/TR/WCAG20/#consistent-behavior-unpredictable-change) | | Supports | | The product does not include components that initiate a change of context on input. |
| [**3.3.1 Error Identification**](http://www.w3.org/TR/WCAG20/#minimize-error-identified) | | Supports | | The product uses error identification in text. |
| [**3.3.2 Labels or Instructions**](http://www.w3.org/TR/WCAG20/#minimize-error-cues) | | Partially Supports | | The product provides labels or instructions for input fields on most pages except for one instance.  The exception includes:   * Label for form fields is not provided, such as the Filter form found on the Users page. |
| [**4.1.1 Parsing**](http://www.w3.org/TR/WCAG20/#ensure-compat-parses) | | Supports | | The product implements markup language for the content which has complete start and end tags, elements are nested according to their specifications, elements do not contain duplicate attributes, and IDs are unique. |
| [**4.1.2 Name, Role, Value**](http://www.w3.org/TR/WCAG20/#ensure-compat-rsv) | | Partially Supports | | The product follows HTML specifications that facilitate accessibility on most pages.  Exceptions include:   * Components including widgets, edit fields, and buttons do not provide valid name, state, or role information in many instances, such as the Signpost toggle button found on the Dashboard page. * Frames lack names, such as frames on the Tenants page. |

### Table 2: Success Criteria, Level AA

Notes:

| **Criteria** | | **Conformance Level** | **Remarks and Explanations** | |
| --- | --- | --- | --- | --- |
| [**1.2.4 Captions (Live)**](http://www.w3.org/TR/WCAG20/#media-equiv-real-time-captions) | | Not Applicable | | The product does not contain synchronized media. |
| [**1.2.5 Audio Description (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-audio-desc-only) | | Not Applicable | | The product does not contain synchronized media. |
| [**1.3.4 Orientation**](https://www.w3.org/TR/WCAG21/#orientation) (Level AA 2.1 only)  Revised Section 508 – Does not apply | | Not Applicable | | The product is not available for mobile devices or mobile Web. |
| [**1.3.5 Identify Input Purpose**](https://www.w3.org/TR/WCAG21/#identify-input-purpose) (Level AA 2.1 only)  Revised Section 508 – Does not apply | | Supports | | The product does not contain form fields that collect information about the user. |
| [**1.4.3 Contrast (Minimum)**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-contrast) | | Partially Supports | | The product provides sufficient contrast for text on most pages.  Exceptions include:   * Text for forms, banners, icons and links on several pages do not meet minimum contrast requirements such as the button text on the View Roles page. |
| [**1.4.4 Resize text**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-scale) | | Partially Supports | | The product allows text to be resized up to 200 percent without loss of content or functionality on most pages except for a couple of instances. Exceptions include:   * Content and functionality are overlapped when resized to 200 percent on a couple of pages, such as the Kubernetes Clusters page. |
| [**1.4.5 Images of Text**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-text-presentation) | | Supports | | The product provides information using plain text rather than images of text. |
| [**1.4.10 Reflow**](https://www.w3.org/TR/WCAG21/#reflow) (Level AA 2.1 only)  Revised Section 508 – Does not apply | | Partially Supports | | In the product, content can be presented without loss of information or functionality or scrolling in two dimensions, at the dimensions required by this criterion on most pages except for one instance.  The exception includes:   * Contents are cropped when resized to 400 percent Kubernetes Clusters page. |
| [**1.4.11 Non-text Contrast**](https://www.w3.org/TR/WCAG21/#non-text-contrast) (Level AA 2.1 only)  Revised Section 508 – Does not apply | | Partially Supports | | The product provides sufficient color contrast for user interface components and graphical objects on most pages.  Exceptions include:   * Graphical objects and user interface do not provide a sufficient contrast ratio on many pages, such as Settings, Bucket Synchronization, and Kubernetes Clusters page. |
| [**1.4.12 Text Spacing**](https://www.w3.org/TR/WCAG21/#text-spacing) (Level AA 2.1 only)  Revised Section 508 – Does not apply | | Partially Supports | | In the product, no loss of content or functionality occurs when text spacing is increased according to the guidelines in this criterion except for one instance.  Exceptions include:   * Contents are overlapped when text spacing is applied on several pages, such as Delete Snapshots, Import from Object Storage, Capture from Datacenter, and Storage Policies page. |
| [**1.4.13 Content on Hover or Focus**](https://www.w3.org/TR/WCAG21/#content-on-hover-or-focus) (Level AA 2.1 only)  Revised Section 508 – Does not apply | | Partially Supports | | The product contains content that becomes available on hover or focus, which is dismissible, hoverable, and persistent on most pages. Exceptions include:   * Content that appears on hover or focus is not dismissible with the keyboard alone in several instances, such as information in the table on the Storage Policies page. |
| [**2.4.5 Multiple Ways**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-mult-loc) | | Supports | | The product provides multiple ways to locate required content. |
| [**2.4.6 Headings and Labels**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-descriptive) | | Partially Supports | | The product contains headings and labels that are unique and describe the topic or purpose except for a couple of instances.  Exceptions include:   * Form fields do not provide labels that accurately describe their purpose, such as the Backup TTL label on the Kubernetes Cluster page. |
| [**2.4.7 Focus Visible**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-focus-visible) | | Partially Supports | | The product contains user interfaces where the keyboard focus indicator is visible on most pages. Exceptions include:   * A clear visual keyboard focus indicator for several components is not provided, such as buttons and active elements on the Settings, and the vApps page. |
| [**3.1.2 Language of Parts**](http://www.w3.org/TR/WCAG20/#meaning-other-lang-id) | | Partially Supports | | The product does not change languages where inline changes in language need to be defined on most pages except for a couple of instances.  Exceptions include:   * Language of parts is not defined programmatically on a couple of pages, such as Bucket Synchronization and Users page. |
| [**3.2.3 Consistent Navigation**](http://www.w3.org/TR/WCAG20/#consistent-behavior-consistent-locations) | | Supports | | The product provides a consistent navigation mechanism for all pages. |
| [**3.2.4 Consistent Identification**](http://www.w3.org/TR/WCAG20/#consistent-behavior-consistent-functionality) | | Supports | | The product identifies elements consistently on all pages. |
| [**3.3.3 Error Suggestion**](http://www.w3.org/TR/WCAG20/#minimize-error-suggestions) | | Supports | | The product provides descriptive error messages for identified form field errors. |
| [**3.3.4 Error Prevention (Legal, Financial, Data)**](http://www.w3.org/TR/WCAG20/#minimize-error-reversible) | | Supports | | The product does not cause legal commitments or financial transactions, and functions that modify or delete user-controllable data can be checked, confirmed, or reversed. |
| [**4.1.3 Status Messages**](https://www.w3.org/TR/WCAG21/#status-messages)(Level AA 2.1 only)  Revised Section 508 – Does not apply | | Partially Supports | | The product provides status messages that can be programmatically determined by assistive technologies without receiving focus on most pages. Exceptions include:   * Several dynamic status messages are not announced, such as messages for Filter form fields on the View Bucket Synchronization List page. |

### Table 3: Success Criteria, Level AAA

Notes: Not Evaluated

## Revised Section 508 Report

Notes:

### Chapter 3: [Functional Performance Criteria](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#302-functional-performance-criteria) (FPC)

Notes:

| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| --- | --- | --- |
| 302.1Without Vision | Partially Supports | The Product features can be operated by people without vision. A few challenges may occur while accessing the application as disclosed in:   * Table 1: 1.1.1, 1.3.1, 1.3.3, 1.4.1, 2.1.1, 2.4.1, 2.4.3, 2.4.4, 3.1.1, 3.3.2 and 4.1.2 * Table 2: 2.4.6, 3.1.2 and 4.1.3 |
| 302.2 With Limited Vision | Partially Supports | The Product features can be operated by people with limited vision. A few challenges may occur while accessing the application as disclosed in:   * Table 1: 1.4.1 * Table 2: 1.4.3, 1.4.4, 1.4.10, 1.4.11, 1.4.12, 1.4.13 and 2.4.7 |
| 302.3Without Perception of Color | Partially Supports | The Product features can be operated by people without a perception of color. A few challenges may occur while accessing the application as disclosed in:   * Table 1: 1.4.1 * Table 2: 1.4.3 and 1.4.11 |
| 302.4Without Hearing | Not Applicable | The Product has no operation that requires the user to hear. |
| 302.5With Limited Hearing | Not Applicable | The product has no operation that requires the user to hear. |
| 302.6Without Speech | Supports | The Product features can be operated by people without speech. |
| 302.7With Limited Manipulation | Partially Supports | The Product features can be operated by people with limited manipulation. A few challenges may occur while accessing the application as disclosed in:   * Table 1: 2.1.1, 2.4.1, 2.4.3 and 3.2.1 * Table 2: 2.4.7 |
| 302.8With Limited Reach and Strength | Partially Supports | The Product features can be operated by people with limited reach and strength. A few challenges may occur while accessing the application as disclosed in:   * Table 1: 2.1.1, 2.4.1, 2.4.3 and 3.2.1 * Table 2: 2.4.7 |
| 302.9With Limited Language, Cognitive, and Learning Abilities | Partially Supports | The Product features can be operated by people with limited reach and strength. A few challenges may occur while accessing the application as disclosed in:   * Table 1: 1.3.3, 1.4.1, and 3.3.2. * Table 2: 2.4.6 |

### Chapter 4: [Hardware](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#401-general)

Notes: Not Applicable

### Chapter 5: [Software](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#501-general)

Notes:

| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| --- | --- | --- |
| **501.1 Scope – Incorporation of WCAG 2.0 AA** | See WCAG 2.x section | See information in WCAG 2.x section |
| [***502 Interoperability with Assistive Technology***](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#502-interoperability-assistive-technology) | Heading cell – no response required | Heading cell – no response required |
| 502.2.1 User Control of Accessibility Features | Not Applicable | The product is not a platform software. |
| 502.2.2 No Disruption of Accessibility Features | Not Applicable | The product is not a platform software. |
| ***502.3 Accessibility Services*** | Heading cell – no response required | Heading cell – no response required |
| 502.3.1 Object Information | Not Applicable | The product is not a platform software. |
| 502.3.2 Modification of Object Information | Not Applicable | The product is not a platform software. |
| 502.3.3 Row, Column, and Headers | Not Applicable | The product is not a platform software. |
| 502.3.4 Values | Not Applicable | The product is not a platform software. |
| 502.3.5 Modification of Values | Not Applicable | The product is not a platform software. |
| 502.3.6 Label Relationships | Not Applicable | The product is not a platform software. |
| 502.3.7 Hierarchical Relationships | Not Applicable | The product is not a platform software. |
| 502.3.8 Text | Not Applicable | The product is not a platform software. |
| 502.3.9 Modification of Text | Not Applicable | The product is not a platform software. |
| 502.3.10 List of Actions | Not Applicable | The product is not a platform software. |
| 502.3.11 Actions on Objects | Not Applicable | The product is not a platform software. |
| 502.3.12 Focus Cursor | Not Applicable | The product is not a platform software. |
| 502.3.13 Modification of Focus Cursor | Not Applicable | The product is not a platform software. |
| 502.3.14 Event Notification | Not Applicable | The product is not a platform software. |
| 502.4 Platform Accessibility Features | Not Applicable | The product is not a platform software. |
| [***503 Applications***](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#503-applications) | Heading cell – no response required | Heading cell – no response required |
| 503.2 User Preferences | Not Applicable | The product is not a platform software. |
| 503.3 Alternative User Interfaces | Not Applicable | The product does not provide an alternative user interface that functions as assistive technology. |
| ***503.4 User Controls for Captions and Audio Description*** | Heading cell – no response required | Heading cell – no response required |
| 503.4.1 Caption Controls | Does Not Support | The product does not provide caption controls for synchronized media. |
| 503.4.2 Audio Description Controls | Not Applicable | The product does not provide program selection. |
| [***504 Authoring Tools***](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#504-authoring-tools) | Heading cell – no response required | Heading cell – no response required |
| 504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”) | See [WCAG 2.x](#_WCAG_2.x_Report) section | See information in WCAG 2.x section |
| 504.2.1 Preservation of Information Provided for Accessibility in Format Conversion | Not Applicable | The product is not an authoring tool. |
| 504.2.2 PDF Export | Not Applicable | The product is not an authoring tool. |
| 504.3 Prompts | Not Applicable | The product is not an authoring tool. |
| 504.4 Templates | Not Applicable | The product is not an authoring tool. |

### Chapter 6: [Support Documentation and Services](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#601-general)

Notes: Not Evaluated

## EN 301 549 Report

Notes:

### Chapter 4: [Functional Performance Statements](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A38%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D) (FPS)

Notes:

| **Criteria** | | **Conformance Level** | | **Remarks and Explanations** |
| --- | --- | --- | --- | --- |
| **4.2.1 Usage without vision** | Partially Supports | | The product features can be operated by people without vision. A few challenges may occur while accessing the application as disclosed in:   * Table 1: 1.1.1, 1.3.1, 1.3.3, 1.4.1, 2.1.1, 2.4.1, 2.4.3, 2.4.4, 3.1.1, 3.3.2 and 4.1.2 * Table 2: 2.4.6, 3.1.2 and 4.1.3 | |
| **4.2.2 Usage with limited vision** | Partially Supports | | The product features can be operated by people with limited vision. A few challenges may occur while accessing the application as disclosed in:   * Table 1: 1.4.1 * Table 2: 1.4.3, 1.4.4, 1.4.10, 1.4.11, 1.4.12, 1.4.13 and 2.4.7 | |
| **4.2.3 Usage without perception of colour** | Partially Supports | | The product features can be operated by people without a perception of color. A few challenges may occur while accessing the application as disclosed in:   * Table 1: 1.4.1 * Table 2: 1.4.3 and 1.4.11 | |
| **4.2.4 Usage without hearing** | Not Applicable | | * The product has no operation that requires the user to hear. | |
| **4.2.5 Usage with limited hearing** | Not Applicable | | * The product has no operation that requires the user to hear. | |
| **4.2.6 Usage with no or limited vocal capability** | Supports | | The product can be operated by people with no or limited vocal capability. | |
| **4.2.7 Usage with limited manipulation or strength** | Partially Supports | | The product features can be operated by people with limited manipulation or strength. A few challenges may occur while accessing the application as disclosed in:   * Table 1: 2.1.1, 2.4.1, 2.4.3 and 3.2.1 * Table 2: 2.4.7 | |
| **4.2.8 Usage with limited reach** | Partially Supports | | The product features can be operated by people with limited reach. A few challenges may occur while accessing the application as disclosed in:   * Table 1: 2.1.1, 2.4.1, 2.4.3 and 3.2.1 * Table 2: 2.4.7 | |
| **4.2.9 Minimize photosensitive seizure triggers** | Not Applicable | | The product does not contain flashing content. | |
| **4.2.10 Usage with limited cognition, language or learning** | Partially Supports | | The product features can be operated by people with limited reach and strength. A few challenges may occur while accessing the application as disclosed in:   * Table 1: 1.3.3, 1.4.1, and 3.3.2. * Table 2: 2.4.6 | |
| **4.2.11 Privacy** | Supports | | The product maintains the privacy of users at the same level as other users. | |

### Chapter [5: Generic Requirements](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A45%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not Applicable

### Chapter [6: ICT with Two-Way Voice Communication](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A60%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not Applicable

### Chapter [7: ICT with Video Capabilities](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A70%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not Applicable

### Chapter [8: Hardware](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A74%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not Applicable

### Chapter [9: Web](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A113%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: See [**WCAG 2.x section**](#_WCAG_2.x_Report)

### Chapter [10: Non-Web Software](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf" \l "%5B%7B%22num%22%3A127%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not Applicable

### Chapter [11: Software](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A149%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes:

| **Criteria** | **Conformance Level** | **Remarks and Explanations** | |
| --- | --- | --- | --- |
| ***11.0 General (informative)*** | Heading cell – no response required | Heading cell – no response required |
| 11.1.1.1 through 11.4.1.3 | See [WCAG 2.x](#WCAG) section | See information in WCAG 2.x section | |
| ***11.5 Interoperability with assistive technology*** | Heading cell – no response required | Heading cell – no response required | |
| ***11.5.1 Closed functionality*** | Heading cell – no response required | Heading cell – no response required | |
| ***11.5.2 Accessibility services*** | Heading cell – no response required | Heading cell – no response required | |
| ***11.5.2.1 Platform accessibility service support for software that provides a user interface*** | See 11.5.2.5 through 11.5.2.17 | See information in 11.5.2.5 through 11.5.2.17 | |
| ***11.5.2.2 Platform accessibility service support for assistive technologies*** | See 11.5.2.5 through 11.5.2.17 | See information in 11.5.2.5 through 11.5.2.17 | |
| 11.5.2.3 Use of accessibility services | Not Applicable | The product is not a platform software. | |
| 11.5.2.4 Assistive technology | Not Applicable | The product is not assistive technology. | |
| 11.5.2.5 Object information | Not Applicable | The product is not a platform software. | |
| 11.5.2.6 Row, column, and headers | Not Applicable | The product is not a platform software. | |
| 11.5.2.7 Values | Not Applicable | The product is not a platform software. | |
| 11.5.2.8 Label relationships | Not Applicable | The product is not a platform software. | |
| 11.5.2.9 Parent-child relationships | Not Applicable | The product is not a platform software. | |
| 11.5.2.10 Text | Not Applicable | The product is not a platform software. | |
| 11.5.2.11 List of available actions | Not Applicable | The product is not a platform software. | |
| 11.5.2.12 Execution of available actions | Not Applicable | The product is not a platform software. | |
| 11.5.2.13 Tracking of focus and selection attributes | Not Applicable | The product is not a platform software. | |
| 11.5.2.14 Modification of focus and selection attributes | Not Applicable | The product is not a platform software. | |
| 11.5.2.15 Change notification | Not Applicable | The product is not a platform software. | |
| 11.5.2.16 Modifications of states and properties | Not Applicable | The product is not a platform software. | |
| 11.5.2.17 Modifications of values and text | Not Applicable | The product is not a platform software. | |
| ***11.6 Documented accessibility usage*** | Heading cell – no response required | Heading cell – no response required | |
| 11.6.1 User control of accessibility features | Not Applicable | The product is not a platform software. | |
| 11.6.2 No disruption of accessibility features | Not Applicable | The product is not a platform software. | |
| 11.7 User preferences | Not Applicable | The product is not a platform software. | |
| ***11.8 Authoring tools*** | Heading cell – no response required | Heading cell – no response required | |
| ***11.8.1 Content technology*** | Heading cell – no response required | Heading cell – no response required | |
| 11.8.2 Accessible content creation | See [WCAG 2.x](#_WCAG_2.x_Report) section  (If not authoring tool, enter “Not Applicable”) | See information in WCAG 2.x section | |
| 11.8.3 Preservation of accessibility information in transformations | Not Applicable | The product is not an authoring tool. | |
| 11.8.4 Repair assistance | Not Applicable | The product is not an authoring tool. | |
| 11.8.5 Templates | Not Applicable | The product is not an authoring tool. | |

### Chapter [12: Documentation and Support Services](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf" \l "%5B%7B%22num%22%3A187%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not Evaluated

### Chapter [13: ICT Providing Relay or Emergency Service Access](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A191%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not Applicable

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