

Using PSO Credits to Register for VMworld 2021 Tech+ Pass

[VMworld 2021 Details \(FAQ's\)](#)

VMworld 2021 General Pass (Free):

- **General Session:** Gain valuable insights from VMware leadership and top customers on where the industry is headed and how VMware will help you get there.
- **Solution Keynotes:** Learn how to lead your company's app and cloud transformation and why VMware is your best solution provider.
- **Breakout Sessions:** Access the information you need to optimize your job, organization and industry while harnessing the value of VMware products through the following session formats:
 - 20-minute pre-recorded sessions broadcast on VMworld channels with live Q&A
 - 25-minute live sessions offered via Zoom webinars
 - 45–60-minute pre-recorded sessions available on demand throughout the conference
- **Product Demo Zones:** Interact with product demos and get your questions answered by product specialists from VMware and VMworld sponsors.
- **Hands-on Labs Interactive Simulations:** Access step-by-step, guided overviews of product features and functionality.
- **Networking Activities & Games**

Tech+ Pass (4 Credits) includes everything in the General Pass PLUS:

- **Meet the Experts:** Unlock tips and tricks of VMware product features seeing first-hand how customers create successful solutions through 30-minute, live, interactive sessions comprised of 15-minute "lightening talks" with live Q&A hosted on Zoom.
- **Please note Meet the Experts have limited capacity. Limit of 3 scheduled sessions per attendee.**
- **Tech+ Tutorials:** Experience live, interactive 60-to-90-minute sessions, including certification exam guide reviews, led by VMware technical instructors and classes focused on mastery of technical topics specific to VMware products and features hosted on Zoom.
- **Hands-on Labs Guided Workshops:** Engage in 90-minute, live, interactive hands-on lab sessions led by VMware product experts.
- **Please note Hands-on Labs Guided Workshops have limited capacity. Limit of 3 scheduled workshops per attendee.**
- **VMware Odyssey™ by Hands-on Labs Challenge:** Showcase your knowledge and expertise across the VMware portfolio by competing against your peers online to reach the highest ranking on the leaderboard.
- **1:1 Consultations with Global Support:** Ask specific product and feature questions in 30-minute consultations with VMware Global Support experts.

- *Please note there will be a limited number of Tech+ sessions offered during the SGT time zone. Content will be offered in English only.*

Registration Information

Registration for VMworld 2021 can be purchased as of **June 15th, 2021**

Credits required for purchase:

- **VMworld 2021 (October 5 - 7, 2021):** 4 credits per pass

Restrictions

PSO Credits accounts must be valid (not expired) and active at the time of purchasing the VMworld pass.

PSO or Training credit account must be activated before purchasing the passes.

Limited passes are available for purchase with PSO & Training credits.

There is a limit of 10 passes per customer.

Accounts will not be extended for the sole purpose of attending VMworld.

Discounts are not applicable when using PSO credits to purchase passes to VMworld events.

Passes purchased with PSO credits are final. No refunds or exchanges will be permitted.

Frequently Asked Questions

How do I register for VMworld using my PSO credits?

To register for VMworld using PSO credits, please follow the steps below:

1. Log into www.vmware.com/education and activate your PSO credit account, if you haven't already done so using your activation email.
2. Purchase your registration pass using the following URLs:
 - **VMworld 2021** - <http://mylearn.vmware.com/vmworld/?e=35>
3. Log in or create an account at <https://event.vmware.com/flow/vmware/vmworld2021/reg>
4. Complete your registration & redeem your registration pass at checkout

I am attempting to purchase a VMworld registration pass through myLearn however I am receiving an error message, how can I fix or work around this?

There are several reasons why you may receive an error:

- You may be attempting to register for the event through myLearn using a personal email address (i.e. gmail.com, etc.) rather than using the email address associated with your credits account to purchase their pass.
- Your credit account has reached the limit of 10 passes purchased per company. If you see this as an error or would like to inquire about purchasing more, please contact PSOCredits@vmware.com.
- Your credit account is not active, please log in to activate & configure your credit account.
- If none of the above reasons apply to your situation, please contact us at PSOCredits@vmware.com.

I am attempting to use my VMworld registration pass at registration. However I am receiving an error message, how can I fix or work around this?

There are several reasons why you may receive an error:

- If multiple passes were purchased the registration pass could have been distributed to another co-worker, please review your registration pass.
- Your registration pass has been accepted, please try logging in again and you will see your registration complete.
- If none of the above reasons apply to your situation, please contact VMworld registration at vmworldregistration@vmware-events.com.