

# VMware Cloud Foundation Services and Lifecycle Support Overview

Get assistance at any stage of your cloud journey

## At a glance

Get the help you need to quickly realize value from your VCF investment through a variety of services for any stage of your cloud journey.

## Key benefits

- Get to private cloud faster with VCF experts
- Get your implementation right the first time with best practices and proven methodologies
- Integrate with your entire ecosystem
- Advance private cloud maturity
- Reduce risk and complexity
- Minimize disruption to existing operations
- Improve team skills

Advancing your private cloud initiatives to successfully meet your business needs requires the right skills and experience. Do you have a detailed plan to guide you to your future state? Is your team equipped with the expertise to architect, integrate, and operationalize your private cloud, ensuring a smooth transition? Leveraging experts who know your industry and deeply understand VMware Cloud Foundation® (VCF) technology helps you achieve your goals faster than you can on your own.

## Services overview

Our experts provide holistic solutions through consulting services, operational services, and training. We can architect, deploy, configure, integrate, and operationalize your VCF private cloud for your infrastructure, application, and security modernization initiatives.

### VMware Cloud Foundation Jumpstart Workshop

Our Jumpstart Workshop helps you get started on your journey to a full-stack VCF private cloud, advancing your initiatives and avoiding common mistakes. In this interactive engagement we evaluate your current capabilities to determine your cloud maturity. We analyze your existing architecture against VMware reference architectures for alignment and gap identification. Then we develop a conceptual architecture and a capabilities roadmap for cloud use cases with a prioritized backlog to meet your objectives.

### VMware Pro Cloud Services

Our family of VMware Pro Cloud Services™ provide consistent, predictable, and reliable solutions by using VMware reference architectures combined with our field proven best practices. Our services specialize in guiding your infrastructure, application, and security modernization initiatives.

For infrastructure modernization, we begin by assessing your current environment. This

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includes designing, deploying, and integrating a new VCF private cloud into your existing ecosystem, complete with security hardening and specialized solutions for sovereign cloud compliance. We also enable hybrid cloud strategies for seamless application mobility, and execute efficient, low-risk migrations. Our services help you stay current through VCF upgrades and help simplify operations and management through vSphere convergence into VCF.

To advance application modernization, we help you enable easy IT service access by creating a self-service catalog with automated workflows. We help you implement CI/CD and configuration management for your VCF environment. We configure and migrate container workloads to VCF, defining full lifecycle management and compliance. Additionally, we integrate private AI into your VCF private cloud, from architectural assessment to full deployment.

Security is intrinsic in all our services. We also have specific offerings for designing and implementing ransomware recovery strategies and comprehensive disaster recovery plans to protect your critical workloads.

### Extended Expert Team Services

Extended Expert Team Services provide a flexible way to add experienced VCF consultants to your team for advancing your private cloud maturity. Get expert assistance when you need it for as long as you want. Our services provide you with expert guidance and task prioritization for accelerating project timelines. We help you address challenges you may be experiencing and bridge critical expertise gaps.

### Technical Adoption Manager

Technical Adoption Manager provides a designated resource (a “TAM”) with the subject matter expertise to assist your organization in optimizing your existing VCF private cloud. TAMs embed themselves in your team to help you advance adoption of VCF in support of your objectives.

### Learning

With any new technology, knowledge gaps can exist. We offer a range of online training that can advance and augment your in-house skills. Leveraging these services not only gets your teams ready for the future, but it’s also an investment in their personal growth.

### Benefits

Our experts have the experience, best practices, proven methodologies, and deep knowledge of VMware technology that can help you reduce risk and complexity while minimizing disruption. From planning to implementation to ongoing operations, we can help you achieve your private cloud initiatives faster.