VMware Accessibility Conformance Report

VPAT[®] Version 2.2

Name of Product/Version: VMware NSX-T Data Center 2.3

Product Description: VMware NSX-T Data Center is the network virtualization platform for the Software-Defined Data Center, delivering networking and security entirely in software, abstracted from the underlying physical infrastructure. For more information, see the VMware product documentation at <u>https://docs.vmware.com</u>.

Date: Nov 08, 2018

Contact information: 877-486-9273

Notes:

Evaluation Methods Used: Microsoft Edge v41, Narrator in Win10, Chrome v70, ChromeVox v53, and other accessibility tools carry on by Windows 10.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0, at	Level A (Yes)
http://www.w3.org/TR/2008/REC-WCAG20-20081211/	Level AA (Yes)
	Level AAA (No)
Revised Section 508 standards as published by the U.S. Access Board in the Federal Register on January 18, 2017 Corrections to the ICT Final Rule as published by the US Access Board in the Federal Register on January 22, 2018	(Yes)
EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, - V1.1.2 (2015-04) at <u>http://mandate376.standards.eu/standard</u>	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- Partially Supports: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 Web, Chapter 10 Non-Web documents, Section 11.2.1- Non-Web Software (excluding closed functionality), and Section 11.2.2 - Non-Web Software (closed functionality).
- Revised Section 508: Chapter 5 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the <u>WCAG 2.0 Conformance Requirements</u>.

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)		
Also applies to:		Most non-text Content could be read
EN 301 549 Criteria		with descriptions properly. But there are
• 9.2.1 (Web)	Partially Supports	some images and buttons in NSX-T have
• 12.2.4 (Support Docs)		no label or read with nothing.
Revised Section 508		
 501 (Web)(Software) 		
602.3 (Support Docs)		
1.2.1 Audio-only and Video-only (Prerecorded)		
(Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.2 (Web)	Not Applicable	The product has no multimedia.
• 12.2.4 (Support Docs)		
Revised Section 508		
 501 (Web)(Software) 		
• 602.3 (Support Docs)		
1.2.2 Captions (Prerecorded) (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.3 (Web)		
• 12.2.4 (Support Docs)	Not Applicable	The product has no multimedia.
Revised Section 508		
 501 (Web)(Software) 		
• 602.3 (Support Docs)		
1.2.3 Audio Description or Media Alternative		
(Prerecorded) (Level A)		
Also applies to:		
EN 301 549 Criteria	Not Applicable	The product has no multimedia.
• 9.2.4 (Web)		The product has no multimedia.
• 12.2.4 (Support Docs)		
Revised Section 508		
 501 (Web)(Software) 		
602.3 (Support Docs)		
1.3.1 Info and Relationships (Level A)		
Also applies to:		
EN 301 549 Criteria		The row/column header info of some
• 9.2.7 (Web)	Partially Supports	table's contents could not be read
• 12.2.4 (Support Docs)		properly.
Revised Section 508		
• 501 (Web)(Software)		
602.3 (Support Docs)		
1.3.2 Meaningful Sequence (Level A)		
Also applies to:		
EN 301 549 Criteria	Supports	
• 9.2.8 (Web)		
• 12.2.4 (Support Docs)		
Revised Section 508		
 501 (Web)(Software) 		

Criteria	Conformance Level	Remarks and Explanations
602.3 (Support Docs)		
 1.3.3 Sensory Characteristics (Level A) Also applies to: EN 301 549 Criteria 9.2.9 (Web) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 602.3 (Support Docs) 	Partially Supports	Instructions provided for understanding and operating content do not rely solely on sensory characteristics of components such as shape, size, visual location, orientation, or sound. Almost all contents in NSX-T support this criteria exception some icons convey info only with orientation, such as Sort button in table.
 1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria 9.2.10 (Web) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 602.3 (Support Docs) 	Partially Supports	Color is not used as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element. Some elements, such as status info on Dashboard page, these circle image, they are conveyed status info with color only, nothing else were read by screen reader when focus on these elements.
 1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria 9.2.11 (Web) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 602.3 (Support Docs) 	Not Applicable	There is no Audio content in NSX-T
2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria • 9.2.15 (Web) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Partially Supports	A few elements could not be reached by keyboard. Such as elements on some warning or error message page.
 2.1.2 No Keyboard Trap (Level A) Also applies to: EN 301 549 Criteria 9.2.16 (Web) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 602.3 (Support Docs) 	Partially Supports	If keyboard focus can be moved to a component of the page using a keyboard interface, then focus can be moved away from that component using only a keyboard interface, and, if it requires more than unmodified arrow or tab keys or other standard exit methods, the user is advised of the method for moving focus away. A very few elements in NSX-T have this problem. Such as some drop down list.
2.2.1 Timing Adjustable (Level A) Also applies to:	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria • 9.2.17 (Web) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)		
 2.2.2 Pause, Stop, Hide (Level A) Also applies to: EN 301 549 Criteria 9.2.18 (Web) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 602.3 (Support Docs) 		Auto-updating: For any auto-updating information that (1) starts automatically and (2) is presented in parallel with other content, there is a mechanism for the user to pause, stop, or hide it or to control the frequency of the update unless the autoupdating is part of an activity where it is essential. In NSX-T, the auto-refresh content could not be stopped or paused.
 2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria 9.2.19 (Web) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 602.3 (Support Docs) 	Supports	
 2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria 9.2.20 (Web) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 602.3 (Support Docs) – Does not apply to non-web docs 		
 2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria 9.2.21 (Web) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 602.3 (Support Docs) 	Supports	
2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria • 9.2.22 (Web) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Supports	

Criteria	Conformance Level	Remarks and Explanations
 2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria 9.2.23 (Web) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 602.3 (Support Docs) 	Partially Supports	The purpose of each link can be determined from the link text alone or from the link text together with its programmatically determined link context, except where the purpose of the link would be ambiguous to users in general. In NSX-T, some image links have no label and descriptions to be read by screen reader.
 3.1.1 Language of Page (Level A) Also applies to: EN 301 549 Criteria 9.2.27 (Web) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 602.3 (Support Docs) 	Supports	
 3.2.1 On Focus (Level A) Also applies to: EN 301 549 Criteria 9.2.29 (Web) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 602.3 (Support Docs) 	Supports	
 3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria 9.2.30 (Web) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 602.3 (Support Docs) 	Supports	
 3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria 9.2.33 (Web) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 602.3 (Support Docs) 	Supports	
 3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria 9.2.34 (Web) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 602.3 (Support Docs) 	Supports	

Criteria	Conformance Level	Remarks and Explanations
 4.1.1 Parsing (Level A) Also applies to: EN 301 549 Criteria 9.2.37 (Web) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 602.3 (Support Docs) 	Partially Supports	In content implemented using markup languages, elements have complete start and end tags, elements are nested according to their specifications, elements do not contain duplicate attributes, and any IDs are unique, except where the specifications allow these features. In NSX-T, there are some elements has duplicate attributes that will be read by screen reader at least twice.
 4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria 9.2.38 (Web) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 602.3 (Support Docs) 	Supports	

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.5 (Web)	Not Applicable	There is no live in NSX-T
• 12.2.4 (Support Docs)		
Revised Section 508		
 501 (Web)(Software) 		
602.3 (Support Docs)		
1.2.5 Audio Description (Prerecorded) (Level AA)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.6 (Web)	Not Applicable	There is no audio in NSX-T
• 12.2.4 (Support Docs)		
Revised Section 508		
 501 (Web)(Software) 		
602.3 (Support Docs)		
1.4.3 Contrast (Minimum) (Level AA)		
Also applies to:		
EN 301 549 Criteria	Supports	
• 9.2.12 (Web)	Supports	
• 12.2.4 (Support Docs)		
Revised Section 508		
 501 (Web)(Software) 		
602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
 1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria 9.2.13 (Web) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 602.3 (Support Docs) 	Partially Supports	Except for captions and images of text, text can be resized without assistive technology up to 200 percent without loss of content or functionality. Some strings in table were truncated, such as strings in Switch page, and part of side bar could not be displayed after setting display to 200%
1.4.5 Images of Text (Level AA) Also applies to: EN 301 549 Criteria 9.2.14 (Web) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 602.3 (Support Docs)	Partially Supports	If the technologies being used can achieve the visual presentation, text is used to convey information rather than images of text except for the following: • Customizable: The image of text can be visually customized to the user's requirements; • Essential: A particular presentation of text is essential to the information being conveyed. In NSX-T, some status present by a circle image, they have relative text, but the text could not be displayed unless hover mouse on part of the circle and could not move focus on it. So, these texts could not be displayed by keyboard operation and could not be read by screen reader. For example: System -> Components page.
 2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 Criteria 9.2.24 (Web) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 602.3 (Support Docs) – Does not apply to non-web docs 		
 2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria 9.2.25 (Web) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 602.3 (Support Docs) 	Supports	
2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria	Supports	-

Criteria	Conformance Level	Remarks and Explanations
 9.2.26 (Web) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 602.3 (Support Docs) 3.1.2 Language of Parts (Level AA) Also applies to: EN 201 540 Grittonia		
EN 301 549 Criteria • 9.2.28 (Web) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Supports	
 3.2.3 Consistent Navigation (Level AA) Also applies to: EN 301 549 Criteria 9.2.31 (Web) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 602.3 (Support Docs) – Does not apply to non-web docs 		
 3.2.4 Consistent Identification (Level AA) Also applies to: EN 301 549 Criteria 9.2.32 (Web) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 602.3 (Support Docs) – Does not apply to non-web docs 		
 3.3.3 Error Suggestion (Level AA) Also applies to: EN 301 549 Criteria 9.2.35 (Web) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 602.3 (Support Docs) 	Supports	
 3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: EN 301 549 Criteria 9.2.36 (Web) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 602.3 (Support Docs) 		Supports

Revised Section 508 Report

Notes:

Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports with AT (Assistive Technology)	Where a visual mode of operation is provided, ICT shall provide at least one mode of operation that does not require user vision. The product does not fully support users without vision, please see "W3C WCAG 2.0 Level A and AA for Web Application" table for more details.
302.2 With Limited Vision	Supports	
302.3 Without Perception of Color	Partially Supports	Where a visual mode of operation is provided, ICT shall provide at least one visual mode of operation that does not require user perception of color. The product does not fully support users without vision, please see "W3C WCAG 2.0 Level A and AA for Web Application" table for more details.
302.4 Without Hearing	Supports	
302.5 With Limited Hearing	Supports	
302.6 Without Speech	Supports	
302.7 With Limited Manipulation	Partially Supports with AT (Assistive Technology)	Depends on AT provided by Browser and OS
302.8 With Limited Reach and Strength	Partially Supports with AT (Assistive Technology)	Depends on AT provided by Browser and OS
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports with AT (Assistive Technology)	Depends on AT provided by Browser and OS

Chapter 5: Software

22 Interoperability with Assistive Technology Not Applicable 0.2.2.1 User Control of Accessibility Features Not Applicable NSX-T is Web based platform. So, suitable for 501. 0.2.2.2 No Disruption of Accessibility Features Not Applicable Not Applicable 0.2.3.1 Object Information Not Applicable Image: Solution of Object Information 0.2.3.2 Modification of Object Information Not Applicable Image: Solution of Collect Information 0.2.3.4 Values Not Applicable Image: Solution of Collect Information 0.2.3.5 Modification of Values Not Applicable Image: Solution of Collect Information 0.2.3.4 Values Not Applicable Image: Solution of Collect Information Not Applicable 0.2.3.5 Modification of Values Not Applicable Image: Solution of Collect Information Not Applicable 0.2.3.5 Modification of Text Not Applicable Image: Solution of Collect Information Not Applicable 0.2.3.1 Lations on Objects Not Applicable Image: Solution of Collect Information Not Applicable 0.2.3.1 Actions on Objects Not Applicable Image: Solution of Collect Information Not Applicable 0.2.3.1 Actions on Objects Not Applicable Image: Solut Applicable Image: Solution of	Criteria	Conformance Level	Remarks and Explanations
O2.2.1 User Control of Accessibility Features Not Applicable NSX-T is Web based platform. So, suitable for 501. O2.2.2 No Disruption of Accessibility Features Not Applicable O2.3.1 Object Information Not Applicable O2.3.2 Modification of Object Information Not Applicable O2.3.3 Row, Column, and Headers Not Applicable O2.3.4 Values Not Applicable O2.3.5 Modification of Values Not Applicable O2.3.6 Label Relationships Not Applicable O2.3.7 Hierarchical Relationships Not Applicable O2.3.1 Objects Not Applicable O2.3.5 Modification of Text Not Applicable O2.3.1 Actions on Objects Not Applicable O2.3.1 Actions on Objects Not Applicable O2.3.1 Actions on Objects Not Applicable O2.3.1 Actions on Focus Cursor Not Applicable O2.3.1 Event Notification Not Applicable O2.3.1 Event Notification Not Applicable O2.3.1 Event Notification Not Applicable O3.3 Alternative User Interfaces Not Applicable	501.1 Scope – Incorporation of WCAG 2.0 AA	See <u>WCAG 2.0</u> section	
102.2.1 User Control of Accessibility Features Not Applicable So, suitable for 501. 102.2.2 No Disruption of Accessibility Features Not Applicable 102.3.2 102.3.1 Object Information Not Applicable 102.3.2 102.3.2 Modification of Object Information Not Applicable 102.3.2 102.3.3 Row, Column, and Headers Not Applicable 102.3.4 102.3.4 Values Not Applicable 102.3.5 102.3.5 Modification of Values Not Applicable 102.3.5 102.3.6 Label Relationships Not Applicable 102.3.7 102.3.7 Hierarchical Relationships Not Applicable 102.3.7 102.3.1 Actions on Objects Not Applicable 102.3.1 102.3.1 Actions on Objects Not Applicable 102.3.1 102.3.12 Focus Cursor Not Applicable 102.3.12 102.3.13 Modification of Focus Cursor Not Applicable 102.3.12 102.3.13 Modification of Focus Cursor Not Applicable 102.3.12 102.3.14 Event Notification Not Applicable 102.3.12 102.3.14 Event Notification Not Applicable 102.3.12 103.3 Alternative User Interfaces Not Applicable 103.3.14 103.3.4 Legretorotorls Not Applicable 103.3.14 103.4.1 Caption Controls Not Applicab	502 Interoperability with Assistive Technology		
202.3 Accessibility Services Not Applicable 002.3.1 Object Information Not Applicable 023.2 Modification of Object Information Not Applicable 023.3 Row, Column, and Headers Not Applicable 023.3 Row, Column, and Headers Not Applicable 023.3 Modification of Values Not Applicable 023.3 Modification of Values Not Applicable 023.3 Faxt Not Applicable 023.3 Modification of Text Not Applicable 023.3 I kations on Objects Not Applicable 023.3.1 Actions on Focus Cursor Not Applicable 023.3.1 Acting the acting the action of Focus Cursor Not Applicable 033.2 User Preferences Not Applicable	502.2.1 User Control of Accessibility Features	Not Applicable	NSX-T is Web based platform. So, suitable for 501.
02.3.1 Object Information Not Applicable 02.3.2 Modification of Object Information Not Applicable 02.3.3 Row, Column, and Headers Not Applicable 02.3.4 Values Not Applicable 02.3.5 Modification of Values Not Applicable 02.3.6 Label Relationships Not Applicable 02.3.7 Hierarchical Relationships Not Applicable 02.3.8 Text Not Applicable 02.3.9 Modification of Text Not Applicable 02.3.1 List of Actions Not Applicable 02.3.1 Lots of Actions on Objects Not Applicable 02.3.1 Actions on Objects Not Applicable 02.3.2 Focus Cursor Not Applicable 02.3.14 Event Notification Not Applicable 02.3.14 Event Notification Not Applicable 02.3.14 Event Notification Not Applicable 03.2 User Preferences Not Applicable 03.3 Alternative User Interfaces Not Applicable 03.4 Lernative User Interfaces Not Applicable 03.4 Lernative User Interfaces Not Applicable 03.4.1 Caption Controls Not Applicable 03.4.2 Audio Description Controls Not Applicable 03.	502.2.2 No Disruption of Accessibility Features	Not Applicable	
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Chapter 6: Support Documentation and Services

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope		
602 Support Documentation		
602.2 Accessibility and Compatibility Features	Does not Support	Documentation shall list and explain how to use the accessibility and compatibility features required by Chapters 4 and 5. Documentation shall include accessibility features that are builtin and accessibility features that provide compatibility with assistive technology. NSX-T has no documents about Accessibility and Compatibility Features
602.3 Electronic Support Documentation	See WCAG 2.0 section	See information in WCAG section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	Production Documents could be reach by active Help link.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Does not Supports	ICT support services shall include information on the accessibility and compatibility features required by 602.2. NSX-T has no information on accessibility and compatibility features.
603.3 Accommodation of Communication Need	s Supports	Support is provided through: https://www.vmware.com/support.html