

# Multi-Domain Automation for Agile Telco Operations

## Gain Efficiency, Flexibility, and Replicability

### Automation Capabilities and Benefits at a Glance

The components of the VMware Telco Cloud include multi-domain automation that streamlines and accelerates the deployment and management of network functions and telecommunications services across network domains.

- Integrate 5G network capabilities alongside existing NFV architectures and manage them from a centralized location
- Improve network time to market for services and reduce operating costs with Workflow Hub — a centralized pipeline for quickly assembling network processes that address various use cases
- Enhance the customer experience through workload mobility, dynamic scalability, closed-loop healing, and improved resilience
- Improve agility and scalability with lifecycle management
- Centralize the creation, optimization, and management of Kubernetes clusters with CaaS automation
- Optimize resource utilization through cloud-smart placement and automated CaaS and IaaS customization
- Improve operational efficiency with a single stack for CaaS and IaaS

Telcos are at an inflection point. The pressing need to reduce costs, improve return on investments, increase operational agility, and boost network resiliency necessitates a transition from physical to virtual and cloud-native networks.

At the same time, macroeconomic and industry factors—from a diaspora of skilled engineers to a proliferation of 5G use cases—presents new urgency for network transformation. The pressure to evolve, however, carries a fundamental challenge because modern networks radically depart from telco's traditional single-purpose hardware appliances model.

Telcos striving to address these issues face a daunting architectural task. To achieve the requisite network modernization, they must design and operate their services across a web of data centers that bridge physical and virtual systems while enabling interoperability across a diverse, multi-vendor ecosystem. The rigors of designing and managing services combined with the intensity of coordinating VNFs and CNFs call for an automated approach that abstracts complexity and removes tedious manual tasks. Automation is the key to mitigating costs, opening new routes to revenue, and streamlining the creation and management of services.

In short, a comprehensive network automation, management, and orchestration platform holds important financial and operational potential.

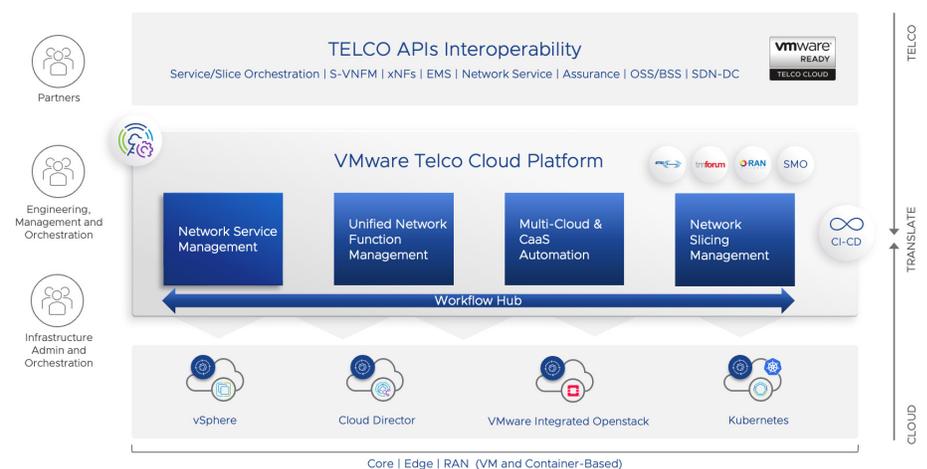


FIGURE 1: Multi-layer automation capabilities.

### Automation Capabilities in Telco Cloud Platform

The automation capabilities in the platform vary by two packages: Essentials and Advanced.

#### Telco Cloud Platform Essentials

The Essentials package gives you a quick, easy way to deploy infrastructure and manage it with the following basic automation capabilities from VMware:

- Registration of pre-deployed clouds as virtual infrastructure
- CaaS Manager for LCM of Kubernetes clusters
- CaaS Dynamic Infrastructure Policies Integrator
- Infrastructure Automation
- Network Function Automation (VNFM) for VNFs only, not CNFs
- Role-Based Access Control
- Multi-Tenancy
- API Integration

#### Telco Cloud Platform Advanced

The Advanced package includes all the automation capabilities in the Essentials package plus the following capabilities to furnish a comprehensive automation and orchestration solution:

- Network Function Automation, including VNFs, CNFs, LCM, designer, catalog, and Dynamic Infrastructure Policies as well as third-party VNFM support
- Network Service Automation
- Workflow support, which runs pre- and post-instantiation workflows for network functions and services
- Workflow Hub
- Network Slicing
- GitOps support for lifecycle management of CNFs

Multi-domain and multi-layer automation accelerates the time to market and time to revenue of telecommunication services while igniting operational agility.

With the solution, consistent multi-domain operations and lifecycle management for Days 0, 1 and 2 connect each layer of the telco cloud, from infrastructure to services and network slicing.

The Workflow Hub capability promotes the unification of each abstraction layer and substantially improves your ability to operate the platform and create new workloads by using its CI/CD pipeline to rapidly develop, connect, test, deploy, and manage virtualized network functions (VNFs) and containerized network functions (CNFs).

The solution is grounded in compliance with standards and a broad ecosystem of certified partners and products, which limit implementation risks and produce an open, modern architecture for managing network functions.

### Cloud-Smart Approach Supports the Transition to 5G

By applying a cloud-smart approach that abstracts the complexity of working across multiple telecom domains, the solution delivers network resources on-demand, lowering operating expenses, optimizing infrastructure investments, and bolstering the delivery of revenue-generating services.

An effective automation solution must support both VNF- and CNF-based workloads and help carry you from 4G to 5G in a way that minimizes network disruption and opens avenues to reduce costs and bolster revenues.

The path to network modernization lies in embracing capabilities that can address tomorrow's requirements and can deliver end-to-end management and automation for many of today's 4G requirements at the same time.

### Centralized Management and Automation

Telcos find themselves at different stages of network maturity, complicating network management. While some work with 3G-based physical network functions, others are firmly grounded in 4G environments running VNFs, and still others are in the middle ground between 4G VNF-based networks and 5G CNFs. Finally, a few are constructing purely 5G standalone cloud-native networks.

In short, most telcos share similar industry imperatives, but substantial fragmentation of their approaches exists—creating an equally fragmented market for vendors' network management solutions.

Centralized multi-domain network management with distributed control delivers a consistent experience to provision and manage network functions virtualization (NFV) and cloud-native software for radio access networks (RAN), edge deployments, and core domains using on-premises infrastructure.

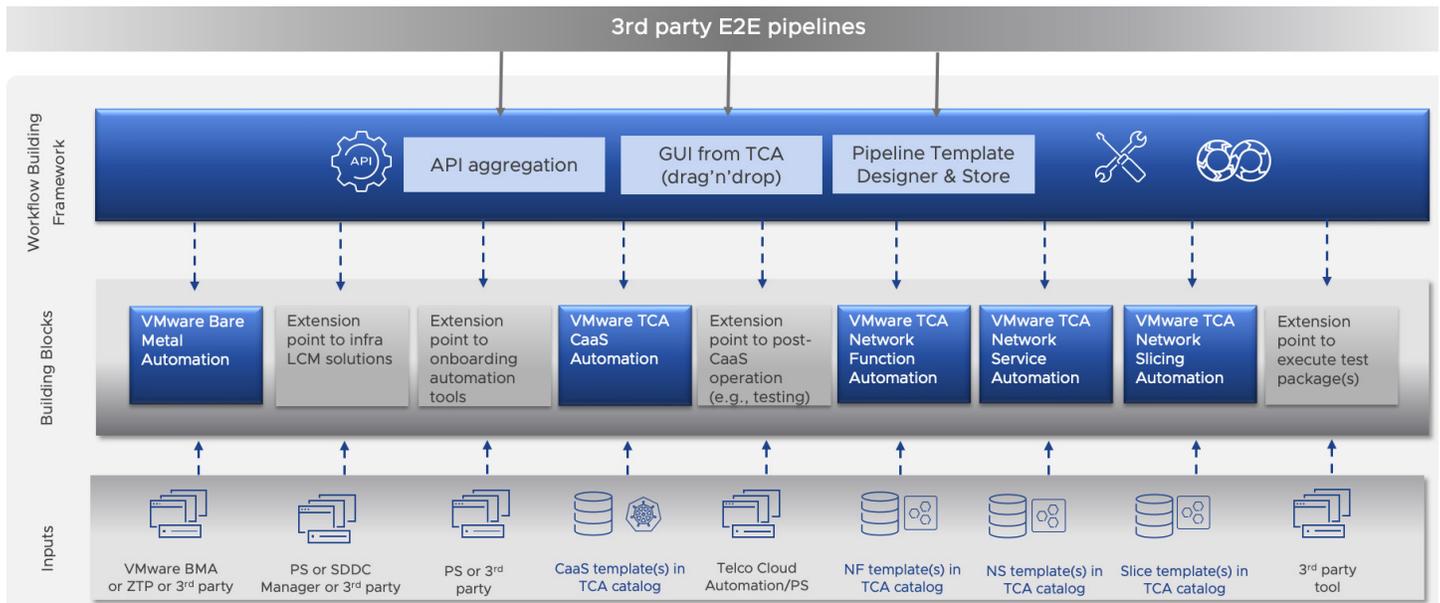


FIGURE 2: Workflow Hub enables you to use templates to string together processes that automate telecommunications networks and services.

## Speeding Up Time to Market for Functions and Services with Workflow Hub

Workflow Hub represents the next evolution of centralized operations and operating expense reduction. Workflow Hub enables you to easily define repeatable workflows that are less error prone and require less manual intervention so that you can save time and reduce operating expenses.

By using pre-built templates as building blocks in a simple drag-and-drop GUI, Workflow Hub lets you quickly stitch together processes that address various use cases. Here are some examples of what you can do with Workflow Hub:

- Construct an executable and repeatable workflow that uses automation to provision a cell site, including CNFs, in a few hours.
- Create a pipeline that application teams can use to bring up a Kubernetes cluster or IaaS infrastructure for network function version testing, obtain the results, and terminate the environment.
- Link deployment steps that take place in third-party tools, such as setting up an external network, with the deployment of a network function.
- Automatically link several steps to manage the different components of your software-defined data center, such as provisioning a bare-metal server or performing lifecycle management for a VIM.
- Save a predefined workflow as code so that an operations team can execute and repeat it later after customizing it to fit its environment.

The solution also provides APIs to act as a single point of integration to your DevOps practices and continuous integration and continuous deployment (CI/CD) tools.

### Customizations for Linux, CaaS, and Hardware

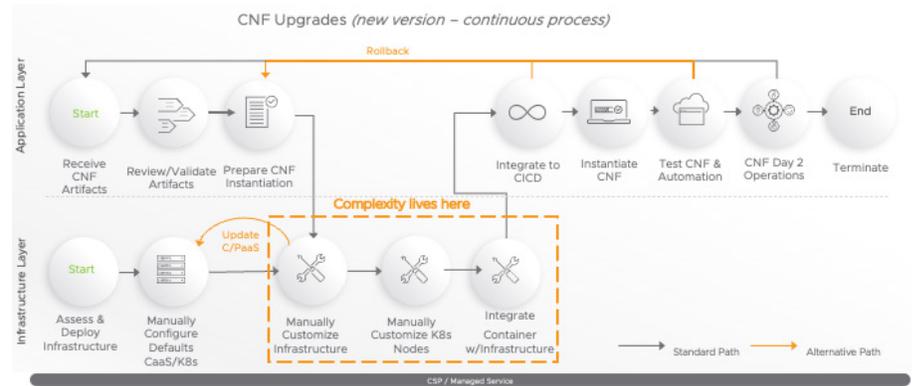
The automated customization of various items empowers you to fulfill network function requirements with speed, consistency, and efficiency.

The customizations for Linux and for the CaaS packages include the following items:

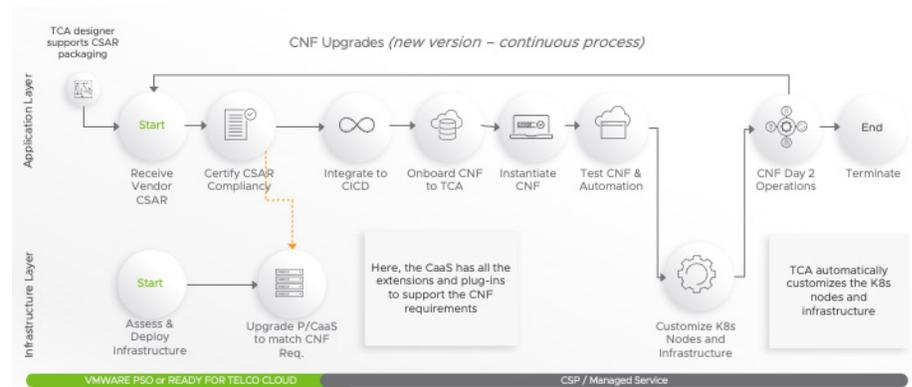
- Real-time Linux kernel versions
- Kernel arguments like Huge Pages
- Custom Linux package installations
- Configuration for the tuned daemon
- SR-IOV CNI installation and configuration

The hardware customizations include the following items:

- Network adapters
- NUMA alignment
- DPDK binding for SR-IOV interfaces
- Passthrough devices for PTP
- GRUB config



**FIGURE 3:** A view of a CNF upgrade before the use of Dynamic Infrastructure Policies. Without Dynamic Infrastructure Policies, the customizations of Kubernetes nodes and virtual infrastructure are highly complex tasks requiring expertise in customizing applications, Kubernetes nodes, and other infrastructure, such as the virtual machines. These tasks usually require professional services and can lead to rollbacks and misconfigurations.



**FIGURE 4:** A view of a CNF upgrade after the use of Dynamic Infrastructure Policies. With Dynamic Infrastructure Policies, a CNF upgrade is simplified and automated by customizing the Kubernetes nodes and other configurations, such as the Linux packages, required by the CNF.

### Dynamic Infrastructure Policies Customize Nodes To Meet Needs

The automation solution dynamically configures infrastructure resources to meet the requirements of the CNFs being deployed, ensuring the right node customization at instantiation time regardless of the type of CNF or the CNF's vendor. Dynamic Infrastructure Policies address a fundamental issue for network operators: how to balance a set of diverse and heterogeneous vRAN and 5G core vendor requirements with consistent operations.

Dynamic Infrastructure Policies, for example, let you manage the lifecycle of CNFs by using GitOps practices, which in turn speeds up the onboarding, deployment, and scaling of CNFs.

The result of applying Dynamic Infrastructure Policies prevents the overprovisioning of hardware resources and significantly shortens the times for pre-deployment configuration and validation.

The Figures 3 and 4 highlight the importance of Dynamic Infrastructure Policies for modern network requirements.

## Purpose-Built Network Overlays

The network slicing capabilities of the automation solution let you create differentiated service offerings according to your use case's requirements.

- Create on-demand isolated or shared, QoS-driven logical end-to-end networks.
- Build custom overlay network compositions tailored to meet your SLA requirements.
- Share network infrastructure through the telecom-standards driven management layer (3GPP): Communication Slice Management Function, Network Slice Management Function, Network Slice Subnet Management Function (NSSMF).

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### Video: Network Slicing

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[Network Slicing](#): 5G has ushered in new consumer and enterprise use cases that demand high levels of connectivity with low latency. In this video demonstration, Network Slicing unlocks these new use cases.

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Figure 3 illustrates the traditional path when validating, onboarding and instantiating CNFs—highlighting the complexity of maintaining manual infrastructure customizations concurrently with Kubernetes node and cluster requirements.

Figure 4, in contrast, presents the impact of Dynamic Infrastructure Policies where the underlying infrastructure and Kubernetes nodes are dynamically customized to fit changing network requirements—resulting in up to 75% time savings when validating and instantiating a CNF.

## Operational Efficiency

The automation solution delivers operational efficiency at scale to accelerate the time to market for new services, adapt existing services to meet customer requests, mitigate the cost of managing more complex networks, improve the customer experience, and driving new revenues. Automation capabilities deliver operational agility through simplified design, onboarding, and the placement and management of network functions and services across data centers and telco cloud tenants.

Here are some key automation features and capabilities:

### Unified Automation for NFV and Cloud-Native Networks

The platform provides a unified framework and the same user interface for Day 0, 1 and 2 operations of onboarded standards-compliant network functions. Network functions are managed using a shared catalog and inventory. The northbound APIs also follow industry standards.

### Multi-Layer Automation and Lifecycle Management

The automation solution delivers lifecycle management automation for network slicing, network services, network functions, CaaS, and IaaS on the same platform—something that typically requires various separate tools from diverse vendors. Although each module is self-contained, the combination of modules enables advanced configuration for automation to align each layer of the cloud architecture to the context. Each layer of automation includes design tools to help create automation templates, software onboarding guidelines, placement and policy engines, and manual and auto-operation frameworks for Day 2 actions such as upgrade, heal, and scale.

With Workflow Hub, the discrete automation modules can be easily unified and orchestrated from a simple GUI — providing a critical new abstraction layer that streamlines network service creation and reduces operating costs.

### Proactive Management of Telco Cloud Software

To support 5G use cases, a well-functioning multi-vendor network is critical. The multi-tenancy capability of the automation solution simplifies multi-vendor management. With multi-tenancy, your automation deployment can be accessed and used by several teams without accessing one another's resources — vastly improving the control and security of your network.

## Interoperability

Automation from VMware streamlines complex, manual onboarding processes through a simple workflow editor and debuggers—which ease difficult, manual processes and accelerate onboarding of VNFs and CNFs.

### Standard Interfaces

- Ve-Vnfm-vnf: ETSI NFV IFA008/SOLO02; VNF and NS descriptors compliant with IFA011/SOLO01; VNF and NSD package format of IFA014/SOLO04
- Ve-Vnfm-em: Third-party EMS per ETSI NFV IFA008/SOLO02
- Or-Vnfm: ETSI NFV IFA007/SOLO03
- Os-Ma-nfvo: ETSI NFV IFA013/SOLO05

### Open Architecture

- Modular NFVO/G-VNFM architecture, interacting through REST APIs and using ETSI-MANO SOLO03/IFA007 API standards
- Support for Ansible Playbooks and ConfigMaps for commissioning
- Simplified integration with third-party OSS, VIM, VNF, SDN-C and S-VNFM
- Support for 3GPP network slicing management functions: CSMF, NSMF and NSSMF

## Learn MORE

For more information about telco automation from VMware, call 1-877-VMWARE (outside North America, dial +1-650-427-5000) or visit <https://www.vmware.com/telco>

Assurance solutions can be optionally used with aspects of the automation solution to provide visibility and collect fault and performance indicators of registered clouds and instantiated software. This information coupled with automated Day 1 and Day 2 operations like healing and scaling enables closed-loop action for issue remediation. Optionally integrating with assurance capabilities delivers end-to-end root-cause analysis and the application of custom resolution workflows. The platform can also integrate with AIOps.

## Bare-Metal Automation

The automation solution integrates with VMware Bare Metal Automation, which provisions bare-metal server infrastructure to drive rapid deployment of distributed RAN sites.

## Network Slicing to Monetize Services and Support Tailored SLAs

Network Slicing lets you create and monetize a new breed of services—from Massive Machine Type Communication (mMTC) or Ultra-Reliable Low Latency Communication (uRLLC) to enhanced mobile broadband (eMBB)—through standard frameworks. Network resources can be packaged and exposed directly to end users.

## Standard-Compliant and Open Automation Platform

The telco cloud automation solution from VMware gives you a bridge to cloud computing. The platform supports telco standards, including 3GPP, ETSI-MANO, TMF, and O-RAN. Network functions compliant with ETSI-MANO standards can be onboarded to the platform catalog. A composer quickly aligns network function vendors with the right standards. Extensions are also added to support CNFs.

The networks' east-west-northbound systems interacting with the automation solution can also use ETSI, TMF, and O-RAN standards to simplify otherwise complex integrations. A set of interfaces and libraries enable you to quickly integrate continuous development, delivery, testing, and integration pipelines for telco cloud software.

## The VMware Ready for Telco Cloud Program

VMware works with numerous network function vendors, including key NEPs, to validate their network functions through the VMware Ready for Telco Cloud program. The program validates CSAR package conformity and the crucial steps of using VMware technology for network function onboarding and lifecycle management. Hundreds of VNFs and CNFs have been validated to meet VMware standards for integration and interoperability. This certification process speeds up the deployment of network functions and limits the risks associated with interoperability.