# VMware Accessibility Conformance Report

# International Edition

**(Based on VPAT® Version 2.4)**

## Name of Product/Version:
VMware vRealize® Automation™ Version 8.4

## Report Date:
July 2021

## Product Description:
VMware vRealize® Automation™ (herein referred to as "the Product") a modern infrastructure automation platform that enables self-service multi-cloud environments. With VMware vRealize® Automation™ customers can increase agility, productivity, and efficiency through self-service automation, by reducing the complexity of their IT environment, streamlining IT processes, and delivering a DevOps-ready automation platform.

**Clarity Disclaimer:** VMware vRealize® Automation™ was built using Clarity 4.0.10/Angular 10.1.5 for Salt Stack Config, Clarity 3.1.15/Angular 9.1.13 for Migration and Clarity 2.3.9/Angular 8 for Cloud Service, Cloud Assembly, Service Broker, and Code Stream. Please refer to the Clarity VPAT and Google Angular for more accessibility details.

## Contact Information:
VMware Inc.
3401 Hillview Ave.
Palo Alto, CA 94304, USA
Tel: 1-877-486-9273
Fax: 650-427-5001
For more information, contact accessibility@vmware.com

_____

"Voluntary Product Accessibility Template" and "VPAT" are registered
service marks of the Information Technology Industry Council (ITI)          Page **1** of **25**

# Notes:

The information contained in this report applies to the Product itself. To see accessibility conformance for supporting products, please go to the VMWare Accessibility page.

# Product Type:

- Web: Yes
- Electronic Docs: No
- Software: No
- Closed: No
- Authoring Tool: No

# Evaluation Methods Used:

- NVDA 2021.1 screen reader with Chrome 93.0 on Windows 10
- VoiceOver 10 screen reader with Safari 14.1.1 on macOS 11.4
- Colour Contrast Analyzer 3.1.1
- Keyboard-only navigation
- Browser magnification
- Code inspection

# Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline | Included In Report |
| --- | --- |
| Web Content Accessibility Guidelines 2.0 | Level A: Yes<br>Level AA: Yes<br>Level AAA: No |
| Web Content Accessibility Guidelines 2.1 | Level A: Yes<br>Level AA: Yes<br>Level AAA: No |
| Revised Section 508 standards published January 18, 2017, and corrected January 22, 2018 | Yes |

| | |
|---|---|
| [EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe](#), - V3.1.1 (2019-11) | Yes |

# Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

# WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549:  Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

## Table 1: Success Criteria, Level A

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **1.1.1 Non-text Content** | Partially Supports | The Product provides textual equivalent for many non-text contents. Examples of exceptions include:<br>• Logos lack text equivalent in Migration, Cloud Services Console, Cloud Assembly, Code Stream.<br>• Some <img> elements lack the alt attribute in Migration, Cloud Services Console, Code Stream.<br>• Progress status images do not provide text equivalent in Migration.<br>• The support dialogs' pin/unpin image button in the header of most of the Product lack text equivalent.<br>• Image x buttons to indicate cancellation or removal do not have text equivalent in SaltStack Config.<br>• Graphs and charts lack text equivalent in SaltStack Config and Code Stream.<br>• There is alternative text that are not descriptive or do not reflect the purpose of the meaningful images such as "no icon" for icons that indicate endpoint type.<br>• Status icon indicators in datagrid tables lack text equivalent in Cloud Assembly and Service Broker.<br>• Marketplace product star ratings in Cloud Assembly lack text equivalents. |
| **1.2.1 Audio-only and Video-only (Prerecorded)** | Not Applicable | The product does not have prerecorded audio-only or video-only content. |
| **1.2.2 Captions (Prerecorded)** | Not Applicable | The Product does not have prerecorded synchronized media content. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **1.2.3 Audio Description or Media Alternative (Prerecorded)** | Not Applicable | The Product does not have prerecorded synchronized media content. |
| **1.3.1 Info and Relationships** | Does Not Support | The Product can neither convey info and relationships in content that is available in the text nor be programmatically determined on most pages. Examples include:<br>• Side navigation menus that have list but do not indicate so programmatically in SaltStack Config, Cloud Assembly, Service Broker and Migration.<br>• Modal dialogs such as ones that appear in the headers do not provide programmatic structure and indication of their role and boundaries throughout the Product.<br>• Headings throughout the Product only appear visually as headings but do not indicate as such in SaltStack Config, Migration, Cloud Assembly and Service Broker.<br>• Headings throughout part of the Product do not provide programmatic heading level that reflects the visual presentation of their headings in Service Broker, Migration and Code Stream.<br>• ARIA datagrids with sortable headings do not indicate their sorted state.<br>• Datagrid tables with expandable content contain gridcells that do not indicate as such programmatically in SaltStack Config, Migration, Cloud Assembly, and Service Broker.<br>• Cards do not have markup structure to indicate their group relationship in Service Broker, Migration, Code Stream, and Cloud Assembly. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| | | • Accordions are coded as trees in Service Broker, and Cloud Assembly.<br>• Data tables do not have table markup in Service Broker.<br>• There are no programmatic associated labels for many forms in SaltStack Config Cloud Assembly, Service Broker, Migration and Code Stream.<br>• The breadcrumb has not programmatic structure to indicate it is a set of breadcrumb navigation links in Migration. |
| **1.3.2 Meaningful Sequence** | Partially Supports | The Product presents content in a meaningful sequence on most pages. Examples of exceptions include:<br>• Bar charts and image controls in topology views' programmatic order does not match the visual reading order such as in SaltStack Config, Service broker and Cloud Assembly.<br>• Content in some datagrid tables do not match the visual reading order such as those that expand content in SaltStack Config, Migration, Cloud Assembly, and Service Broker. |
| **1.3.3 Sensory Characteristics** | Supports | The Product includes instructions that are not dependent on sensory characteristics for operating and understanding the content. |
| **1.4.1 Use of Color** | Supports | The Product does not rely on color alone to communicate meaning. |
| **1.4.2 Audio Control** | Not Applicable | The Product does not have prerecorded synchronized media content. |
| **2.1.1 Keyboard** | Does Not Support | The Product uses interactive elements, many of which cannot be accessed via keyboard alone on most pages. Examples include: |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
|  |  | • The blue keyboard focus outline color that appears in some controls on most pages throughout the Product is less that 3:1 in contrast with its background.<br>• Certain image icon such as the grey buttons in datagrid tables lack contrast that occur in most pages of the Product.<br>• The side navigation that appears on most of the Product contain current site selection lack non-text contrast.<br>• Dropdown focus selection that appears in the datagrid tables of Code Stream lack contrast. |
| **2.1.2 No Keyboard Trap** | Partially Supports | The Product does not contain keyboard traps on most pages. Examples of exceptions include:<br>• Text editors contain focus traps in SaltStack Config, Code stream, and Cloud Assembly.<br>• Template forms contains focus traps in Cloud Assembly and Service Broker. |
| **2.1.4 Character Key Shortcuts** | Not Applicable | The Product does not provide custom character key shortcuts. |
| **2.2.1 Timing Adjustable** | Does Not Support | The Product does not provide a method where session time is adjustable. |
| **2.2.2 Pause, Stop, Hide** | Not Applicable | The Product does not contain moving, blinking, scrolling, or auto-updating information. |
| **2.3.1 Three Flashes or Below Threshold** | Not Applicable | The Product does not contain flashing content. |
| **2.4.1 Bypass Blocks** | Does Not Support | The Product does not provide a mechanism to bypass blocks of repeated content on most pages. Examples include:<br>• There is no skip link or other method provide to skip the navigation menu content. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **2.4.2 Page Titled** | Does Not Support | The Product does not provide page titles that reflect the topic or purpose on most pages. Examples include:<br>• The product does not update the page title to reflect the current topic or purpose of the page. |
| **2.4.3 Focus Order** | Does Not Support | The Product does not have a focus order that is meaningful on most pages. Examples include:<br>• Side navigation focus order is illogical for SaltStack Config.<br>• The header modal in SaltStack Config does not retain focus within the modal dialog.<br>• Dismissing dialog moves focus to illogical locations for SaltStack Config, Code Stream and Migration.<br>• The skip link focus for most of the product does not move to the main content after activation.<br>• There is 2 focuses for one link in the header for most of the product.<br>• Focus does not move to dropdown menu items when activating dropdowns for Migration.<br>• Dialogs in the Migration header does not receive logical order.<br>• The side navigation for Cloud Assembly and Service Broker does not match the visual order.<br>• The controls for canvas view in Cloud Assembly and Service Broker is in reverse order as it is visually presented. |
| **2.4.4 Link Purpose (In Context)** | Partially Supports | The Product provide well-defined links that can be determined from the link text alone or from the link text together with its programmatically determined |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| | | link context in most instances. Examples of exceptions include:<br><br>• The are links that do not indicate what the failed executions are in Code Stream<br>• The link that goes to the home page in the header that appears across most of the site are 2 separate links with inappropriate labels that do not indicate their purpose. |
| **2.5.1 Pointer Gestures** (Level A 2.1 only)<br>    Revised Section 508 – Does not apply | Supports | The Product can be operated with a single pointer without path-based gestures. |
| **2.5.2 Pointer Cancellation** (Level A 2.1 only)<br>    Also applies to:<br>    Revised Section 508 – Does not apply | Supports | The Product supports pointer cancellation and no down events. |
| **2.5.3 Label in Name** (Level A 2.1 only)<br>    Revised Section 508 – Does not apply | Partially Supports | The Product provides names for interactive elements that contain the text which is presented visually for user interface components on most pages. Examples of exceptions include:<br><br>• On pages with headers that include the username and account organization button, the programmatic label does not include the any of the visual text for that button. |
| **2.5.4 Motion Actuation** (Level A 2.1 only)<br>    Revised Section 508 – Does not apply | Not Applicable | The Product does not contain functionality that relies on device motion or user motion. |
| **3.1.1 Language of Page** | Supports | The Product identifies the default language of the page. |
| **3.2.1 On Focus** | Supports | The Product does not cause a change of context on focus. |
| **3.2.2 On Input** | Partially Supports | The Product does not cause an unexpected change of context when interacting with elements on many pages. Examples of exceptions include:<br>• The support dialog search form in the Migration header changes context on input |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| | | without notifying the user beforehand or during input.<br>• There is no indication that the datagrid table will update on input of the filter forms in Cloud Assembly and Service Broker. |
| [3.3.1 Error Identification](#) | Partially Supports | The Product uses error identification on most pages. Examples of exceptions include:<br>• There is no error identification for the date pickers for the Cloud Assembly and Service Broker services. |
| [3.3.2 Labels or Instructions](#) | Does Not Support | The Product does not provide labels or instructions for input fields on most pages. Examples include:<br>• Required forms are not indicated in SaltStack Config.<br>• Checkboxes in datagrid tables are not labeled in SaltStack Config.<br>• The Filter search forms are not labeled and have no instructions in Migration.<br>• The dialog textarea fields lack labels in Migration.<br>• The Support dialog search forms do not have instructions on how to use the search in Migration.<br>• The Filter forms in datagrid tables lack labels in Code Stream and Service Broker.<br>• The datagrid table pagination dropdown selects forms lack labels in Code Stream.<br>• The search filter items input field lack labels in Code Stream.<br>• The Workspace tab forms lack labels in Code Stream.<br>• The Catalog, Content and Policies tab page forms lack labels in Service Broker. |
| [4.1.1 Parsing](#) | Partially Supports | The Product provides appropriate markup that can be interpreted and parsed by assistive |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| | | technologies on most pages. Examples of exceptions include:<br>• There are nested buttons on the Product such as in Code Stream. |
| **4.1.2 Name, Role, Value** | Does Not Support | The Product does not follow HTML specifications that facilitate accessibility on most pages. Examples include:<br>• In the header with application ARIA menu in SaltStack Config, there is an ARIA attribute typo, aria-haspopup is misspelled.<br>• The selected state in the side navigation is not indicated programmatically for SaltStack Config and Migration.<br>• The side navigations with accordions do not have appropriate labels for Code Stream, SaltStack Config and Migration.<br>• Accordions and expandable content do not provide appropriate state in Migration, SaltStack Config.<br>• The selected, filter and sorted states in datagrid tables are not indicated in Code Stream, SaltStack Config, Service Broker, Cloud Assembly and Migration.<br>• The download image icon dropdown menus buttons, tooltips, trash and drag icons have no name or role have no name and/or role in SaltStack Config.<br>• The controls to adjust or resize UI do no have name role or value in Cloud Assembly and Service Broker.<br>• There are ARIA page tab implementations that are incomplete or invalid for SaltStack Config, Cloud Console Services and Code Stream. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| | | • There are multiple buttons within the Cloud Assembly and Service Broker that lack labels.<br>• There are incorrect roles such as role of tooltip is provided for buttons in Code Stream and Cloud Assembly.<br>• There are accessible names for controls that have code or invalid text content inserted instead of the name for the controls such as the Support button that appear across most of the Product. |

## Table 2: Success Criteria, Level AA

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **1.2.4 Captions (Live)** | Not Applicable | The Product does not contain synchronized media. |
| **1.2.5 Audio Description (Prerecorded)** | Not Applicable | The Product does not contain synchronized media. |
| **1.3.4 Orientation** (Level AA 2.1 only)<br>    Revised Section 508 – Does not apply | Supports | The Product does not restrict content views and operation to a single display orientation. |
| **1.3.5 Identify Input Purpose** (Level AA 2.1 only)<br>    Revised Section 508 – Does not apply | Supports | The Product appropriately identifies the purposes of each input field collecting information about the use. |
| **1.4.3 Contrast (Minimum)** | Partially Supports | The Product provides sufficient color contrast for text on most pages. Examples of exceptions include: |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| | | • The text to reflect "high", "medium" do not meet sufficient contrast in the Protect policies section of SaltStack Config.<br>• The login page grey text for Migration lacks sufficient text contrast.<br>• The unselected page tab in the Cloud Services Console "Identity & Access Management" and "Branding pages" lack contrast. |
| **1.4.4 Resize text** | Supports | The Product allows text to be resized up to 200 percent without loss of content or functionality. |
| **1.4.5 Images of Text** | Supports | The Product provides information with plain text rather than images. |
| **1.4.10 Reflow** (Level AA 2.1 only)<br>    Revised Section 508 – Does not apply | Does Not Support | The Product does not allow content to be presented without loss of information or functionality, and without requiring scrolling in two dimensions for the dimensions required by this criterion on all pages. |
| **1.4.11 Non-text Contrast** (Level AA 2.1 only)<br>    Revised Section 508 – Does not apply | Partially Supports | The Product provides sufficient color contrast for user interface components and graphical objects on many pages. Examples of exceptions include:<br>• There is a custom blue focus outline which lack focus, this appears in many places in SaltStack Config, Migration, Code |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| | | Stream, Cloud Service Console, Cloud Assembly, and Service broker.<br>• The image controls such as the filter icons and show/hide column display options lack contrast in Service Broker, Cloud Assembly, Code Stream, Migration, and SaltStack Config.<br>• The color to indicate the select side navigation item does not meet the minimum contrast in SaltStack Config, and Migration. |
| **1.4.12 Text Spacing** (Level AA 2.1 only)<br>    Revised Section 508 – Does not apply | Supports | The Product provides no loss of content or functionality when text spacing is modified according to the guidelines in this criterion. |
| **1.4.13 Content on Hover or Focus** (Level AA 2.1 only)<br>    Revised Section 508 – Does not apply | Partially Supports | The Product provides content that becomes available on hover or focus, which can be dismissible, hoverable, and persistent on many pages with such content. Examples of exceptions include:<br>• Tooltips do not allow mouse pointers to hover over the newly displayed content without disappearing throughout the Product. |
| **2.4.5 Multiple Ways** | Supports | The Product provides more than one way to locate a web page within a set of web pages except |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| | | where the web page is the result of, or a step in, a process. |
| **2.4.6 Headings and Labels** | Partially Supports | The Product provides descriptive and unique headings and labels on most pages that contain headings and or labels. Examples of exceptions include:<br>• Filter tag icons buttons labels do not indicate specific filter results in Code Stream.<br>• Icon buttons that open popup information does not contain labels to indicate what they will do in Code Stream, Migration, SaltStack Config, Service Broker, and Cloud Assembly.<br>• Side navigation accordions labels do not indicate what menu topics they head.<br>• Cards have same names/labels that are not descriptive for controls in Service Broker, Cloud Assembly. |
| **2.4.7 Focus Visible** | Partially Supports | The Product provides clearly visible focus indicators most pages that contain controls. Examples of exceptions include:<br>• There are not visual focus indicators for the infrastructure tab page content in the Cloud |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| | | Assembly and Service Broker. |
| **3.1.2 Language of Parts** | Not Applicable | The Product does not contain more than one language. |
| **3.2.3 Consistent Navigation** | Supports | The Product provides a consistent navigation mechanism for all pages. |
| **3.2.4 Consistent Identification** | Supports | The Product identifies elements consistently on all pages. |
| **3.3.3 Error Suggestion** | Supports | The Product provides descriptive error messages for identified form field errors. |
| **3.3.4 Error Prevention (Legal, Financial, Data)** | Supports | The Product provides error prevention on functions that modify and/or delete user-controllable data that can be reversed, checked, or confirmed. |
| **4.1.3 Status Messages** (Level AA 2.1 only) <br>     Revised Section 508 – Does not apply | Does Not Support | The Product provides status messages that cannot be programmatically determined by assistive technologies without receiving focus on most instances. Examples include: <br> • Notifications are not notified to screen readers throughout the Product such as search suggestion notifications that are presented visually only. <br> • Confirmation, error, or status messages are not notified to screen readers throughout the Product after completing tasks. |

## Table 3: Success Criteria, Level AAA

Notes: Not Evaluated

# Revised Section 508 Report

Notes:

## Chapter 3: Functional Performance Criteria (FPC)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 302.1 Without Vision | Does Not Support | The Product does not provide a mode of operation that enables users with no vision to use its features as disclosed in:<br>• Table 1: 1.1.1, 1.3.1, 1.3.2, 2.1.1, 2.1.2, 2.2.1, 2.4.1, 2.4.2, 2.4.3, 2.4.4, 3.2.2, 3.3.1, 4.1.1, and 4.1.2.<br>• Table 2: 2.4.6 and 4.1.3. |
| 302.2 With Limited Vision | Does Not Support | The Product does not provide a mode of operation that enables users with limited vision to use its features as disclosed in:<br>• Table 1: 1.1.1, 1.3.1, 1.3.2, 2.1.1, 2.1.2, 2.4.1, 2.4.2, 2.4.3, 2.4.4, 3.2.2, 3.3.1, 3.3.2, and 4.1.2.<br>• Table 2: 1.4.3, 2.4.6, and 2.4.7. |
| 302.3 Without Perception of Color | Partially Supports | The Product provides at least one mode of operation that enables users without a perception of color to use its features. A few challenges may occur while accessing the application as disclosed in: |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| | | • Table 2: 1.4.3. |
| 302.4 Without Hearing | Supports | The Product provides at least one mode of operation that enables users without hearing to use its features. |
| 302.5 With Limited Hearing | Supports | The Product provides at least one mode of operation that enables users with limited hearing to use its features. |
| 302.6 Without Speech | Supports | The Product provides at least one mode of operation that enables users without speech to use its features. |
| 302.7 With Limited Manipulation | Does Not Support | The Product does not provide a mode of operation that does not require fine motor control or simultaneous manual operations as disclosed in:<br>• Table 1: 2.1.1, 2.1.2, 2.2.1, 2.4.1, 2.4.2, 2.4.3, 2.4.4, 3.2.2, 4.1.1, and 4.1.2.<br>• Table 2: 2.4.7, and 2.4.6. |
| 302.8 With Limited Reach and Strength | Partially Supports | The Product features provide at least one mode of operation that enables users with limited reach to use its features. A few challenges may occur while accessing the application as disclosed in:<br>• Table 1: 2.1.1, 2.1.2, 2.2.1, 2.4.1, 2.4.3, and 3.2.2.<br>• Table 2: 2.4.7. |
| 302.9 With Limited Language, Cognitive, and Learning Abilities | Partially Supports | The Product provides features that make it simpler and easier to use by individuals with limited cognitive, language, and learning abilities. A few challenges may occur while accessing the application as disclosed in:<br>• Table 1: 1.1.1, 1.3.1, 1.3.2, 2.1.1, 2.2.1, 2.4.1, 2.4.2, 2.4.3, |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| | | 2.4.4, 3.3.1, 3.3.2, 3.2.2, 4.1.1, and 4.1.2.<br>• Table 2: 2.4.6 and 2.4.7. |

# Chapter 4: Hardware

Notes: Not Applicable

# Chapter 5: Software

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 501.1 Scope – Incorporation of WCAG 2.0 AA | See WCAG 2.x section | See information in WCAG 2.x section |
| *502 Interoperability with Assistive Technology* | Heading cell – no response required | Heading cell – no response required |
| 502.2.1 User Control of Accessibility Features | Not Applicable | The Product is not a platform software. |
| 502.2.2 No Disruption of Accessibility Features | Not Applicable | The Product is not a platform software. |
| *502.3 Accessibility Services* | Heading cell – no response required | Heading cell – no response required |
| 502.3.1 Object Information | Not Applicable | The Product is not a platform software. |
| 502.3.2 Modification of Object Information | Not Applicable | The Product is not a platform software. |
| 502.3.3 Row, Column, and Headers | Not Applicable | The Product is not a platform software. |
| 502.3.4 Values | Not Applicable | The Product is not a platform software. |
| 502.3.5 Modification of Values | Not Applicable | The Product is not a platform software. |
| 502.3.6 Label Relationships | Not Applicable | The Product is not a platform software. |
| 502.3.7 Hierarchical Relationships | Not Applicable | The Product is not a platform software. |
| 502.3.8 Text | Not Applicable | The Product is not a platform software. |
| 502.3.9 Modification of Text | Not Applicable | The Product is not a platform software. |
| 502.3.10 List of Actions | Not Applicable | The Product is not a platform software. |
| 502.3.11 Actions on Objects | Not Applicable | The Product is not a platform software. |
| 502.3.12 Focus Cursor | Not Applicable | The Product is not a platform software. |
| 502.3.13 Modification of Focus Cursor | Not Applicable | The Product is not a platform software. |
| 502.3.14 Event Notification | Not Applicable | The Product is not a platform software. |
| 502.4 Platform Accessibility Features | Not Applicable | The Product is not a platform software. |
| *503 Applications* | Heading cell – no response required | Heading cell – no response required |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 503.2 User Preferences | Not Applicable | The Product is not a platform software. |
| 503.3 Alternative User Interfaces | Not Applicable | The Product does not provide an alternative user interface that functions as assistive technology. |
| **503.4 User Controls for Captions and Audio Description** | Heading cell – no response required | Heading cell – no response required |
| 503.4.1 Caption Controls | Not Applicable | The Product does not contain synchronized media. |
| 503.4.2 Audio Description Controls | Not Applicable | The Product does not contain synchronized media. |
| **504 Authoring Tools** | Heading cell – no response required | Heading cell – no response required |
| 504.2 Content Creation or Editing (if not authoring tool, enter "not applicable") | See WCAG 2.x section | See information in WCAG 2.x section |
| 504.2.1 Preservation of Information Provided for Accessibility in Format Conversion | Not Applicable | The Product is not an authoring tool. |
| 504.2.2 PDF Export | Not Applicable | The Product is not an authoring tool. |
| 504.3 Prompts | Not Applicable | The Product is not an authoring tool. |
| 504.4 Templates | Not Applicable | The Product is not an authoring tool. |

## Chapter 6: Support Documentation and Services

Notes: Not Evaluated

# EN 301 549 Report

Notes:

## Chapter 4: Functional Performance Statements (FPS)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 4.2.1 Usage without vision | Does Not Support | The Product does not provide a mode of operation that enables users with no vision to use its features as disclosed in: |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| | | • Table 1: 1.1.1, 1.3.1, 1.3.2, 2.1.1, 2.1.2, 2.2.1, 2.4.1, 2.4.2, 2.4.3, 2.4.4, 2.5.3, 3.2.2, 3.3.1, 4.1.1, and 4.1.2.<br>• Table 2: 2.4.6 and 4.1.3. |
| 4.2.2 Usage with limited vision | Does Not Support | The Product does not provide a mode of operation that enables users with limited vision to use its features as disclosed in:<br>• Table 1: 1.1.1, 1.3.1, 1.3.2, 2.1.1, 2.1.2, 2.4.1, 2.4.2, 2.4.3, 2.4.4, 2.5.3, 3.2.2, 3.3.1, 3.3.2, and 4.1.2.<br>• Table 2: 1.4.3, 1.4.10, 1.4.11, 1.4.13, 2.4.6, and 2.4.7. |
| 4.2.3 Usage without perception of colour | Partially Supports | The Product provides at least one mode of operation that enables users without a perception of colour to use its features. A few challenges may occur while accessing the application as disclosed in:<br>• Table 2: 1.4.3 and 1.4.11. |
| 4.2.4 Usage without hearing | Supports | The Product provides at least one mode of operation that enables users without hearing to use its features. |
| 4.2.5 Usage with limited hearing | Supports | The Product provides at least one mode of operation that enables users with limited hearing to use its features. |
| 4.2.6 Usage with no or limited vocal capability | Supports | The Product provides at least one mode of operation that enables users without speech to use its features. |
| 4.2.7 Usage with limited manipulation or strength | Does Not Support | The Product does not provide a mode of operation that does not require fine |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| | | motor control or simultaneous manual operations as disclosed in:<br>• Table 1: 2.1.1, 2.1.2, 2.2.1, 2.4.1, 2.4.2, 2.4.3, 2.4.4, 2.5.3, 3.2.2, 4.1.1, and 4.1.2.<br>• Table 2: 1.4.13, 2.4.7, and 2.4.6. |
| 4.2.8 Usage with limited reach | Partially Supports | The Product features provide at least one mode of operation that enables users with limited reach to use its features. A few challenges may occur while accessing the application as disclosed in:<br>• Table 1: 2.1.1, 2.1.2, 2.2.1, 2.4.1, 2.4.3, 2.5.3, and 3.2.2.<br>• Table 2: 1.4.13 and 2.4.7. |
| 4.2.9 Minimize photosensitive seizure triggers | Supports | The Product provides at least one mode of operation that minimizes the potential for triggering photosensitive seizures. |
| 4.2.10 Usage with limited cognition, language or learning | Partially Supports | The Product provides features that make it simpler and easier to use by individuals with limited cognitive, language, and learning abilities. A few challenges may occur while accessing the application as disclosed in:<br>• Table 1: 1.1.1, 1.3.1, 1.3.2, 2.1.1, 2.2.1, 2.4.1, 2.4.2, 2.4.3, 2.4.4, 2.5.3, 3.3.1, 3.3.2, 3.2.2, 4.1.1, and 4.1.2.<br>• Table 2: 2.4.6, 2.4.7, and 4.1.3. |
| 4.2.11 Privacy | Supports | The Product maintains privacy equally for all users. |

# Chapter 5: Generic Requirements

Notes: Not Applicable

# Chapter 6: ICT with Two-Way Voice Communication

Notes: Not Applicable

# Chapter 7: ICT with Video Capabilities

Notes: Not Applicable

# Chapter 8: Hardware

Notes: Not Applicable

# Chapter 9: Web

Notes: See **WCAG 2.x section**

# Chapter 10: Non-Web Software

Notes: Not Applicable

# Chapter 11: Software

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| *11.0 General (informative)* | Heading cell – no response required | Heading cell – no response required |
| 11.1.1.1 through 11.4.1.3 | See WCAG 2.x section | See information in WCAG 2.x section |
| *11.5 Interoperability with assistive technology* | Heading cell – no response required | Heading cell – no response required |
| *11.5.1 Closed functionality* | Heading cell – no response required | Heading cell – no response required |
| *11.5.2 Accessibility services* | Heading cell – no response required | Heading cell – no response required |
| *11.5.2.1 Platform accessibility service support for software that provides a user interface* | See 11.5.2.5 through 11.5.2.17 | See information in 11.5.2.5 through 11.5.2.17 |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| ***11.5.2.2 Platform accessibility service support for assistive technologies*** | See 11.5.2.5 through 11.5.2.17 | See information in 11.5.2.5 through 11.5.2.17 |
| 11.5.2.3 Use of accessibility services | Not Applicable | The Product is not a platform software. |
| 11.5.2.4 Assistive technology | Not Applicable | The Product is not an assistive technology. |
| 11.5.2.5 Object information | Not Applicable | The Product is not a platform software. |
| 11.5.2.6 Row, column, and headers | Not Applicable | The Product is not a platform software. |
| 11.5.2.7 Values | Not Applicable | The Product is not a platform software. |
| 11.5.2.8 Label relationships | Not Applicable | The Product is not a platform software. |
| 11.5.2.9 Parent-child relationships | Not Applicable | The Product is not a platform software. |
| 11.5.2.10 Text | Not Applicable | The Product is not a platform software. |
| 11.5.2.11 List of available actions | Not Applicable | The Product is not a platform software. |
| 11.5.2.12 Execution of available actions | Not Applicable | The Product is not a platform software. |
| 11.5.2.13 Tracking of focus and selection attributes | Not Applicable | The Product is not a platform software. |
| 11.5.2.14 Modification of focus and selection attributes | Not Applicable | The Product is not a platform software. |
| 11.5.2.15 Change notification | Not Applicable | The Product is not a platform software. |
| 11.5.2.16 Modifications of states and properties | Not Applicable | The Product is not a platform software. |
| 11.5.2.17 Modifications of values and text | Not Applicable | The Product is not a platform software. |
| ***11.6 Documented accessibility usage*** | Heading cell – no response required | Heading cell – no response required |
| 11.6.1 User control of accessibility features | Not Applicable | The Product is not a platform software. |
| 11.6.2 No disruption of accessibility features | Not Applicable | The Product is not a platform software. |
| 11.7 User preferences | Not Applicable | The Product is not a platform software. |
| ***11.8 Authoring tools*** | Heading cell – no response required | Heading cell – no response required |
| ***11.8.1 Content technology*** | Heading cell – no response required | Heading cell – no response required |
| 11.8.2 Accessible content creation | Not Applicable | See information in WCAG 2.x section |
| 11.8.3 Preservation of accessibility information in transformations | Not Applicable | The Product is not an authoring tool. |
| 11.8.4 Repair assistance | Not Applicable | The Product is not an authoring tool. |
| 11.8.5 Templates | Not Applicable | The Product is not an authoring tool. |

## Chapter 12: Documentation and Support Services

Notes: Not Evaluated

## Chapter 13: ICT Providing Relay or Emergency Service Access

Notes: Not Applicable

# Legal Disclaimer (Company)

This VPAT is for information purposes only. The information contained in this VPAT represents VMware's view regarding matters discussed herein as of the date of publication. Because of changing market conditions, this VPAT is not a commitment on the part of VMware, and VMware cannot guarantee the accuracy of any information presented after the date of publication. VMware makes no warranties, express or implied.

E202.2 Legacy ICT. Any component or portion of existing ICT that complies with an earlier standard issued pursuant to Section 508 of the Rehabilitation Act of 1973, as amended (as republished in Appendix D), and that has not been altered on or after January 18, 2018, shall not be required to be modified to conform to the Revised 508 Standards.

VMware defers to www.microsoft.com for Windows and Windows application VPATs.

VMware defers third party applications and tools to the third-party supplier.