vmware®

VMware Skyline Advisor™ Pro

Avoid problems before they occur. With VMware Skyline™, you can focus on business priorities instead of fixing issues.

BENEFITS

- Proactively identify and prevent problems
- Solve problems, not just symptoms
- Increase security, reliability and productivity

PREVENT:

201
Downtime hours per year saved by IT professionals by using proactive, preventive and/or predictive support technologies.[1] *(IDC)*

50%
Of survey respondents reported a decrease in unplanned downtime in the 2 years after implementing proactive support technologies. *(IDC)*

$1M–$5M
Average cost of one hour of IT downtime for enterprises.[2] *(ITIC)*

RESULTS

VMware Skyline is fast, smart and easy to use. It's another team member, not another tool.

VMware Skyline Collector™
Automatically and securely collects product usage data and support log bundles.

168M
Identified objects with potential issues (73% remediated by 14K+ customers)

VMware Skyline Log Assist
Automatically (with your permission) uploads support log bundles to VMware Technical Support.

96K
Customer hours saved uploading logs in 2021

WHAT'S NEW

Faster
Accelerated data processing surfaces issues and inventory in 4 hours or less

Smarter
Automated endpoint discovery

Easier
Streamlined VMware Aria Universal Suite™ (formerly VMware vRealize® Cloud Universal™) experience (50% faster)

PRIVACY AND SECURITY

Skyline is SOC 2 and ISO 27001 certified and supports LDAPS for Active Directory authentication. Telemetry data is transferred to VMware over an encrypted channel and stored in a secure VMware repository in the U.S. operated by VMware.

Products Supported by Skyline:
- VMware vSphere®
- VMware NSX®
- VMware vSAN™
- VMware Aria Operations™
- VMware Aria Automation™
- VMware Aria Suite Lifecycle™
- VMware Horizon®
- VMware Cloud Foundation™

Additionally, Skyline identifies VxRail and VMware Validated Design™ solution deployments.

Get started today
skyline.vmware.com/get-started

"Skyline is easy to deploy and we love that it's included with our support subscription."

Mark Curry
Technical Operations Manager
BrightCloud

brightcloud

"VMware Skyline makes the business safer."

Matt Szewczyk
Compute and Storage Team Lead
Allegis Group

ALLEGIS GROUP

1. IDC Technology Spotlight, sponsored by VMware. "The Evolution and Integration of Cloud System Management Software with Support." Doc #US47484721. March 2021.
2. Information Technology Intelligence Consulting (ITIC). "2021 Hourly Cost of Downtime Survey."