

# Upgrade

## VCF Professional Services

### At a glance

Streamline your VMware Cloud Foundation upgrades with expert assistance.

### Key benefits

- Worry-free upgrades
- Preparation, clean up and remediation of your existing environment
- Upgrade, validation and knowledge transfer

### Language

- English

### Learn more

- Visit [vmware.com/services](https://vmware.com/services)

Keeping your VMware Cloud Foundation® (VCF) environment current is essential for taking advantage of new features, benefiting from security enhancements and maintaining compliance. Often managing day-to-day demands and competing projects delay needed upgrades which can put your environment at risk. And your team may not have the skills and experience to upgrade your environment successfully. Our VMware Pro Cloud Service™ for Upgrade can help.

### Service Overview

VCF Professional Services can help you prepare and upgrade your exiting VMware Cloud Foundation environment using our best practices and extensive experience working with other customers. We can help you standardize your current environment and remediate issues prior to each upgrade. Remotely delivered by our consultants the service activities include:

- Upgrade pre-checks and scheduling
- Technical consultation and readiness preparation
- Clean-up and remediation
- Upgrade of management and workload domains
- Troubleshooting, triage, reporting, and resolution
- Upgrade VMware vSphere®
- Converge vSphere to VMware Cloud Foundation
- Upgrade or import/convert validation
- Knowledge transfer

### Benefits

VCF Professional Services can help you get your VMware Cloud Foundation and vSphere environment current and keep it current. We take a holistic approach honed over thousands of customer engagements to upgrade your environment efficiently and with less risk while freeing up your staff to work on higher priority projects.