

# SYSTRACK DESKTOP ASSESSMENT

Cloud-Hosted, Self-Service Assessment Tools Take the Guesswork Out of Your Windows 10 Migrations

## SUMMARY

VMware delivers a comprehensive set of capabilities for a more secure, cost effective and unified Windows 10 computing environment with a better end user experience. But in order to attain these benefits, organizations need a better understanding of their enterprise systems, who their users are and what exactly they are doing. Why? Because this information allows IT organizations to properly segment users, size their physical and virtual infrastructure, and more accurately tailor resources to meet end-user needs.

Until now, organizations looking for this information have turned to assessment tools and have deployed these tools within their environments over a period of time. This has often required resources as well as a level of understanding about how to perform the assessment itself.

The new SysTrack Desktop Assessment radically simplifies the assessment process and ensures that customers can accelerate their migrations to Windows 10.

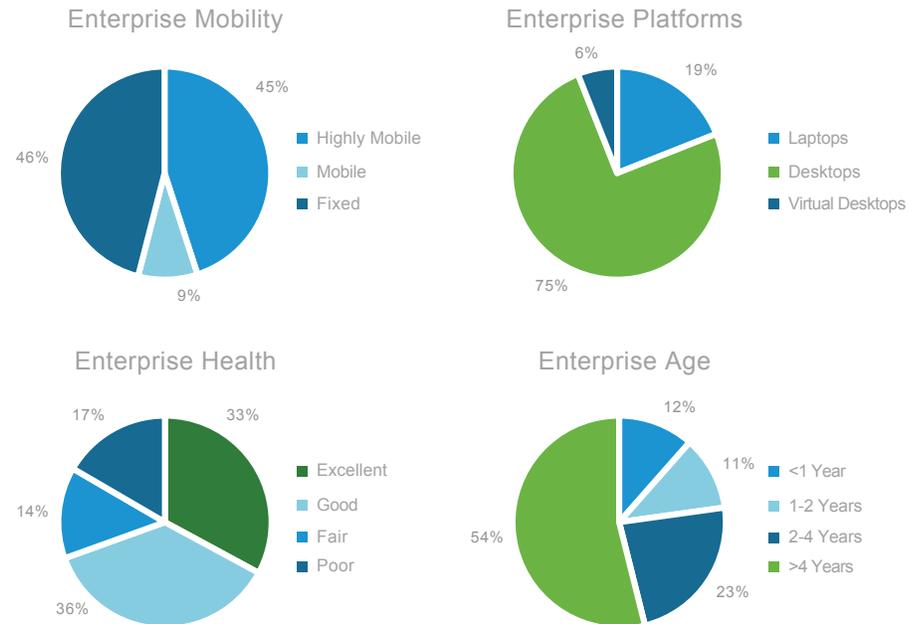


Figure 1: SysTrack Desktop Assessment Provides a Cloud-Hosted, Self-Service Platform for Assessments

## Taking the Guesswork out of End-User Computing

Windows 10 is poised to have a significant impact on organizations' EUC strategy. As organizations embrace this new OS, VMware is committed to help them smoothly transition to the new OS.

The VMware Windows Management and Security Platform enables your organization to quickly and reliably embrace Windows 10 across both physical and virtual deployments. By combining technologies from VMware AirWatch®, VMware Horizon®, and VMware TrustPoint™, VMware delivers a comprehensive set of capabilities that simplify and lower the cost of managing your Windows deployments, secure endpoints and data, maintain compliance, and deliver a peak user experience across any device and app.

Through use of the VMware desktop assessment service leveraging SysTrack technology, your IT administrators gain a comprehensive understanding of the current end-user environment as you evaluate Windows 10 migrations. Details on how each VMware solution would be beneficial are identified and quantitatively analyzed, resulting in the insights necessary to feel confident in moving forward with Windows 10. This assessment additionally allows for the identification of suitable or unsuitable devices, applications, users, and workloads—and provides technical analysis documentation and reports detailing a proposed migration plan.

The assessment is really a key first step in any successful rollout of Windows 10—and VMware and Lakeside are making it easier to get started than ever before.

**SUMMARY CONTINUED**

The Assessment Tool is a *cloud-based* solution that enables IT to capture detailed metrics and data about end-user environments. This on-demand tool provides IT with a selfservice platform to assess and quantify user, application, and infrastructure requirements in order to successfully transform a desktop environment.

Leveraging this tool, IT can de-risk Windows 10 migrations and rollouts and ensure your physical and virtual environments are right-sized to best meet end-user requirements.

**FIND OUT MORE**

To get started, visit <http://assessment.vmware.com> or <http://assessment.airwatch.com>

To access the SysTrack Desktop Assessment Support Forum, visit <https://forum.lakesidesoftware.com/sdaforum>.

For additional information on Unified Endpoint Management technologies for Windows, visit <http://www.WindowsUEM.com>.

**SysTrack Desktop Assessment: The First Step in Your End-User Computing Journey**

If you chose to undertake a Windows 10 migration project, a full resource and allocation plan should be developed using the full SysTrack Suite to best understand how to provision the environment and ensure the best possible end-user experience. SysTrack provides information to properly plan hardware sizing, image planning and pre- and post-migration user experience qualification metrics.

For any choice of VMware solution and combinations, the best performance can be achieved by monitoring and continuing to report on end-user service quality and performance with SysTrack. This has numerous benefits, including a benchmark comparison for user experience to better understand the overall improvements gained through implementing the new environment. Working from this new baseline, a clear, simple, quantitative SLA is established to ensure a consistent level of performance for all users.

**The Report**

A free service, the SysTrack Desktop Assessment will support customers with reports that can help guide planning and sizing, and ensure that key user requirements are met. The reports also provide guidance around which VMware components are best suited to meet user requirements.

Key environment variables that are included in the SysTrack Desktop Assessment reports include:

- Windows 10 readiness
- User behavior
- User workload generated including:
  - CPU (MIPS)
  - Memory
  - Network
  - I/O
- Software inventory including package version
- Software usage information
- Web site usage
- Current user experience including the user health score

