Using the VMware Knowledge Base

Complete step-by-step instructions for using the VMware Knowledge Base to get information on Fusion

The VMware Knowledge base is chock-full of useful tidbits of information about Fusion, as well as other VMware products. You can search for keywords, specify particular document types, or even do an advanced search. Learn more about your Fusion purchase than you even imagined from the experts at VMware.
There are a number of ways to get to the VMware Knowledge Base. We will show you a few examples, but you are welcome to find your own way too.

**Option 1**

Go to [http://www.vmware.com](http://www.vmware.com) and select “Knowledge Base” from the “Resources” drop-down menu.

**Option 2**

Go to [http://www.vmware.com](http://www.vmware.com), click the “Support” tab, and then click the “Search the Knowledge Base” link under “Search for Answers.”
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Option 3
Go to [http://www.vmware.com](http://www.vmware.com), click the “Support” tab, and then select “Knowledge Base” from the “Support Resources” dropdown menu.

No matter how you get there, you now have access to all the information that’s fit to print from the VMware virtualization experts. Pull up a chair and make yourself at home...
You can enter search terms in the extra-large text field and select Fusion (or any other product) from the "Product--->" dropdown menu.

After specifying your search criteria, click the "SEARCH" button. If you want to get really fancy, you could try an advanced search. Just click the "Advanced Search" button to get started.
Your search results will appear below. You can sort your search results by several criteria such as relevance and date. Results with a star have a high relevance score for your search, so the clever folks who designed the KB think it is the most likely answer to your query. No matter what article looks interesting, click the title to bring up the whole entry.

Knowledge Base articles are organized into sections such as “Products”, “Details”, and “Solution”
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You can decide what types of documents you want to display by selecting the appropriate type in the “Show” dropdown menu below “What’s Popular.”

For more information on using the Knowledge Base, just click the “KB Help” button to go to the KB article about the KB. Yes, we are that thorough.