Configuring Single Sign-on from the VMware Identity Manager Service to WebEx

VMware Identity Manager

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vmware®

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Overview

This document provides information about configuring SAML-based single sign-on from the VMware Identity Manager service to WebEx.

WebEx is a collaboration solution for working together remotely. Federated authentication is available for all editions of webex.com. Before you grant WebEx entitlements to your organization's users and groups, you must work with your WebEx account administrator to configure your account to use SAML-based federated authentication with the VMware Identity Manager service.

You must have an administrator account for the VMware Identity Manager service, as well as an administrator account for WebEx.

Adding WebEx to the VMware Identity Manager Catalog

To enable single sign-on to WebEx, you must configure the app in the catalog and configure the SAML Identity Provider metadata URL of the service when you configure the WebEx application for single sign-in.

Add WebEx to the Catalog

1. Log in to the VMware Identity Manager administration console.
2. In the **Catalog** page, click **Add Application > ...from the cloud application catalog**.
3. Click the **WebEx** icon.

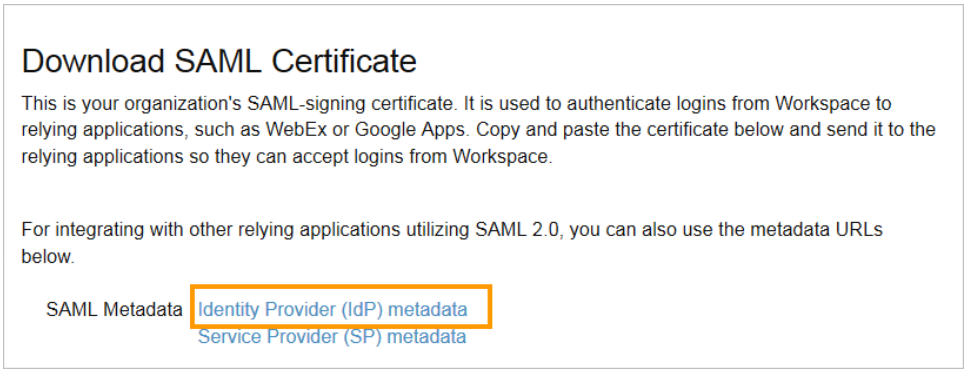
   The Modify application page appears.
4. Continue to the next section.

   The WebEx app is added to the catalog but is not configured. You complete the application setup in the catalog after you configure WebEx.

Locate Identity Provider SAML Metadata

You must have the VMware Identity Provider metadata xml URL to configure WebEx.

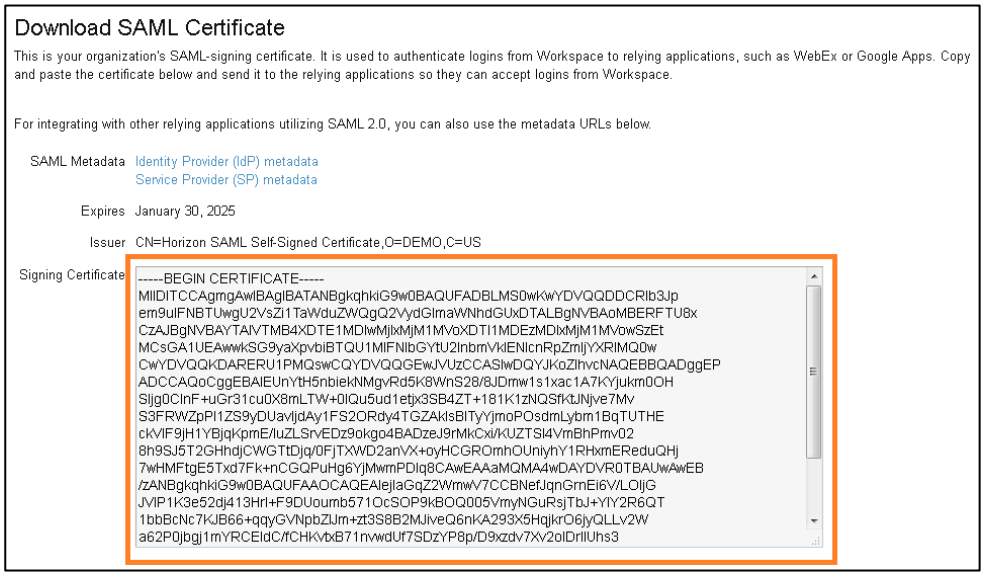
1. In the service's administration console Catalog tab, click **Setup > SAML Metadata**.
2. In the SAML Metadata section, click **Identity Provider (IdP) metadata** to display the metadata content. Save the URL. The URL is similar to this example. https://myco.vmwareidentity.com/SAAS/API/1.0/GET/metadata/idp.xml.



Download Identity Provider Signing Certificate

You must save VMware Identity Manager service signing certificate as a .txt or .crt file to import to WebEx during the WebEx setup.

1. In the service's administration console Catalog tab, **click Setup > SAML Metadata**.
2. Copy and save the **Signing Certificate** text to a .txt or .crt file on your computer. Make sure that you include text from -----BEGIN CERTIFICATE---- through ---------END CERTIFICATE-----.



Setting up WebEx

To set up WebEx for single sign-on from the service, you set up single sign-on in the WebEx admin pages and upload the VMware Identity Manager certificate.

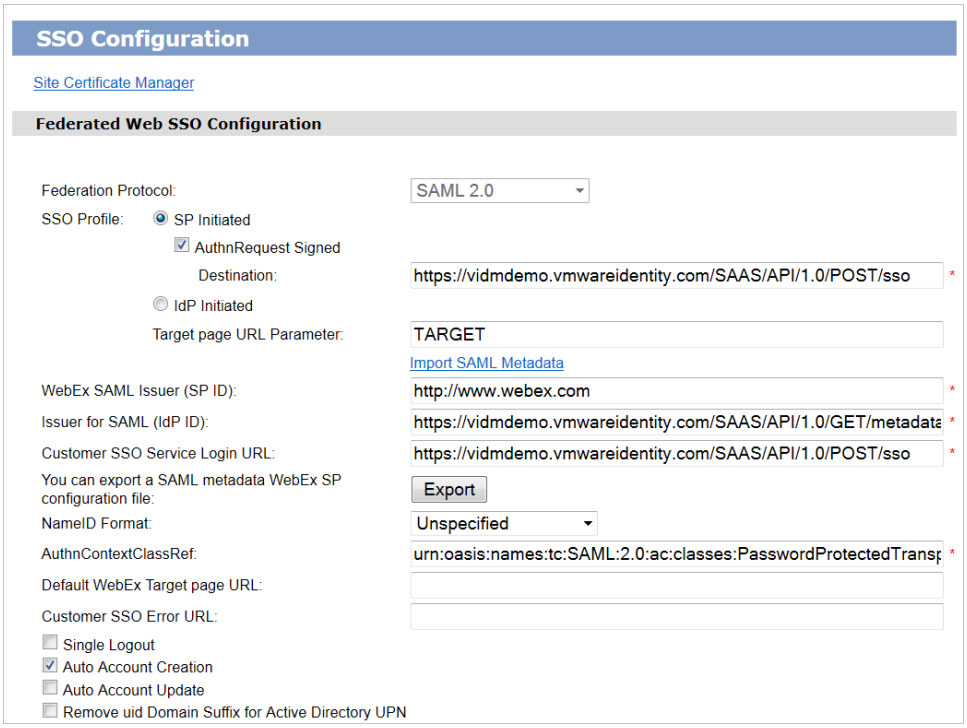
Configure WebEx

1. Log as administrator to WebEx.
2. Click **Manage Site > SSO Configuration**.
3. On the SSO Configuration page, enter the appropriate VMware Identity Manager URLs on the form.

FIELD	DESCRIPTION
SSO Profile: Destination	Enter your VMware Identity Manager service single sign-in login URL in the format: **https://myco.vmwareidentity.com/SAAS/API/1.0/POST/sso.** Replace "myco" with your company's VMware Identity Manager domain name in lower case.
WebEx SAML Issuer (SP ID)	Enter **http://www.webex.com**.

Issuer for SAML (IdP ID)	Enter your VMware Identity Manager identity provider (IdP) metadata URL that you save previously: **https://myco.vmwareidentity.com/SAAS/API/1.0/GET/metadata/idp.xml**. Replace "myco" with your company's VMware Identity Manager service domain name in lower case.
Customer SSO Service Login URL	Enter your VMware Identity Manager service login URL in the format: **https://myco.vmwareidentity.com/SAAS/API/1.0/POST/sso**.

Example See form below:



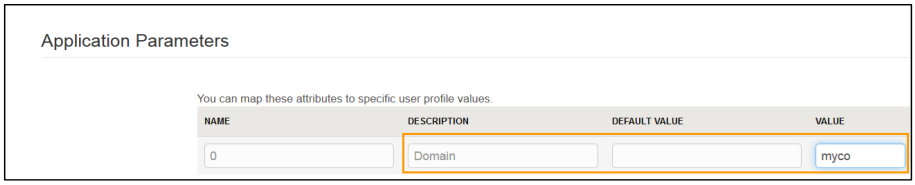
4. Click **SAVE CHANGES**.
5. Click **Site Certificate Manager** on the top left corner of the page.
6. Import the VMware Identity Manager signing certificate .txt or .crt file that you save previously.
7. Click **Close** to close the Site Certificate Manager page.
8. Click **Update** to save the changes on the SSO Configuration page.

Complete the Setup in the Service

1. Log in to the VMware Identity Manager administration console.
2. In the **Catalog** page, select the WebEx icon.
3. In the Modify application page, click **Configuration**.
4. In the **Application Parameters** section, in the **Domain** parameter Value field, add the domain name used in your WebEx account. Do not enter *.com* after the domain name. The domain name is automatically completed with *.webex.com*..

5. Click **Save**.

Example.



Testing Single Sign-on Configuration

Test your single sign-on configuration with a small number of users before deploying the application across your organization.

Set up User in VMware Identity Manager for Testing

1. Log in to the VMware Identity Manager administration console.
2. In the **Users & Groups** page, click **Users** and ensure that the user you are testing is in the list of users.
3. In the **Catalog** page, click on the **WebEx** application.
4. Click **Entitlements**.
5. Click +**Add user entitlement**.
6. Select the test user and change the **DEPLOYMENT** field value for the user to **Automatic**. For example:

7. Click **Save**, then click **Done**.
8. In the top-right corner of the page, click your user name and select **Logout**.

Set up User in WebEx for Testing

1. Log in as administrator to WebEx and navigate to the **Manage Users > Add Users** page.
2. In the **Add Users** page, complete the following required fields. Ensure that the information matches the test user information in the VMware Identity Manager service.

Field	Description
First name	First name of the test user
Last name	Last name of the test user
User name	Email address of the test user
Email	Email address of the test user
Password	Password of the test

3. Click **Add**.

Complete the test.

Verify Test-User can Sign in to My Apps Portal

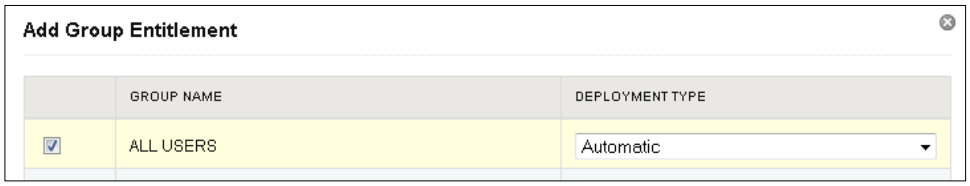
1. Enter your company's sign-on URL.
2. Sign in to the user portal as the test user.
3. Click the WebEx icon on the My Apps page.

   You should now have single sign-on access to WebEx.

Entitle Users to WebEx

You can activate single sign-on for all users. Before you do so, ensure that all the users are added to WebEx.

1. Log in to the VMware Identity Manager administration console.
2. In the **Catalog** page, click **WebEx**.
3. In the **Modify application** page, click **Entitlements**.
4. Click +**Add group entitlement**.
5. Select **ALL USERS** and change the **DEPLOYMENT TYPE** field value to **Automatic**.



6. Click **Save** then click **Done**.

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