# Setup for Failover Clustering and Microsoft Cluster Service

Update 1 ESX 4.0 ESXi 4.0 vCenter Server 4.0

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## **Updated Information**

This Setup for Failover Clustering and Microsoft Cluster Service guide is updated with each release of the product or when necessary.

This table provides the update history of the Setup for Failover Clustering and Microsoft Cluster Service guide.

Revision	Description	
000269-03	■ Added a point in "vSphere MSCS Setup Limitations," on page 12 section.	
	■ Minor change in "Setting up a Continuous Clustered Replication Environment for Microsoft Exchange," on page 13 section.	
000269-02	Added Windows Server 2008 R2 to the list of supported operating systems for clustering with vCenter Serve 4.0 Update 2 in Table 1-1 and in Table 7-2.	
000269-01	■ The topic "vSphere MSCS Setup Limitations," on page 12 now states that clustering with iSCSI, FCoE, and NFS is not supported.	
	■ The topic "Create DRS Rules for MSCS Virtual Machines," on page 31 now correctly lists the type of DRS rule to create for a cluster of virtual machines on one physical host and for a cluster of virtual machines across physical hosts.	
	■ Minor revisions.	
000269-00	Initial release.	

Setup for Failover Clustering and Microsoft Cluster Service

## **About This Book**

This book, *Setup for Failover Clustering and Microsoft Cluster Service*, describes the types of clusters you can implement using virtual machines with Microsoft Cluster Service for Windows Server 2000 and Windows Server 2003, and Failover Clustering for Windows Server 2008. You get step-by-step instructions for each type of cluster and a checklist of clustering requirements and recommendations.

Unless stated otherwise, the term Microsoft Cluster Service (MSCS) applies to Microsoft Cluster Service with Windows 2000 Server and Windows Server 2003 and Failover Clustering with Windows Server 2008.

Setup for Failover Clustering and Microsoft Cluster Service covers ESX, ESXi, and VMware<sup>®</sup> vCenter Server.

#### **Intended Audience**

This book is for system administrators who are familiar with VMware technology and Microsoft Cluster Service.

Note This is not a guide to using Microsoft Cluster Service or Failover Clustering. Use your Microsoft documentation for information about installation and configuration of Microsoft Cluster Service or Failover Clustering.

#### **Document Feedback**

VMware welcomes your suggestions for improving our documentation. If you have comments, send your feedback to docfeedback@vmware.com.

## VMware vSphere Documentation

The vSphere documentation consists of the combined VMware vCenter Server and ESX/ESXi documentation set.

## **Abbreviations Used in Figures**

The figures in this book use the abbreviations listed in Table 1.

Table 1. Abbreviations

Abbreviation	Description
FC	Fibre Channel
SAN	Storage area network type datastore shared between managed hosts
VM#	Virtual machines on a managed host

Table 1. Abbreviations (Continued)

Abbreviation	Description
VNIC	Virtual NIC
VSCSI	Virtual SCSI adapter

## **Technical Support and Education Resources**

The following technical support resources are available to you. To access the current version of this book and other books, go to http://www.vmware.com/support/pubs.

Online and Telephone Support	To use online support to submit technical support requests, view your product and contract information, and register your products, go to <a href="http://www.vmware.com/support">http://www.vmware.com/support</a> .
	Customers with appropriate support contracts should use telephone support for the fastest response on priority 1 issues. Go to http://www.vmware.com/support/phone_support.html.
Support Offerings	To find out how VMware support offerings can help meet your business needs, go to http://www.vmware.com/support/services.
VMware Professional Services	VMware Education Services courses offer extensive hands-on labs, case study examples, and course materials designed to be used as on-the-job reference tools. Courses are available onsite, in the classroom, and live online. For onsite pilot programs and implementation best practices, VMware Consulting Services provides offerings to help you assess, plan, build, and manage your virtual environment. To access information about education classes, certification programs, and consulting services, go to <a href="http://www.vmware.com/services">http://www.vmware.com/services</a> .

Getting Started with MSCS

VMware <sup>®</sup> vSphere supports clustering using MSCS across virtual machines. Clustering virtual machines can reduce the hardware costs of traditional high-availability clusters.

**N**OTE VMware High Availability (HA) supports a clustering solution in conjunction with vCenter Server clusters. The *Availability Guide* describes VMware HA functionality.

This chapter includes the following topics:

- "Clustering Configuration Overview," on page 9
- "Hardware and Software Requirements for Clustering," on page 11
- "Supported Shared Storage Configurations," on page 12
- "vSphere MSCS Setup Limitations," on page 12
- "MSCS and Booting from a SAN," on page 13
- "Setting up a Continuous Clustered Replication Environment for Microsoft Exchange," on page 13

## **Clustering Configuration Overview**

Several applications use clustering, including stateless applications such as Web servers, and applications with built-in recovery features such as database servers. You can set up MSCS clusters in several configurations, depending on your environment.

A typical clustering setup includes:

- Disks that are shared between nodes. A shared disk is required as a quorum disk. In a cluster of virtual machines across physical hosts, the shared disk must be on a Fibre Channel (FC) SAN.
- A private heartbeat network between nodes.

You can set up the shared disks and private heartbeat using one of several clustering configurations.

### Clustering Virtual Machines on a Single Host

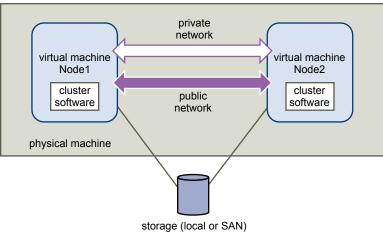
A cluster of virtual machines on a single host (also known as a cluster in a box) consists of two clustered virtual machines on the same ESX/ESXi host connected to the same storage, either local or remote. This configuration protects against failures at the operating system and application level, but it does not protect against hardware failures.

Figure 1-1 shows a cluster in a box setup.

■ Two virtual machines on the same physical machine (ESX/ESXi host) run clustering software.

- The virtual machines share a private network connection for the private heartbeat and a public network connection.
- Each virtual machine is connected to shared storage, which can be local or on a SAN.

Figure 1-1. Virtual Machines Clustered on a Single Host



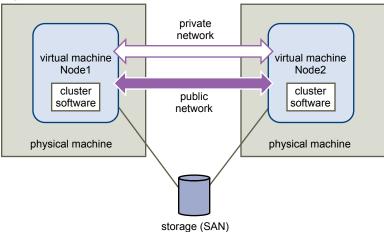
### **Clustering Virtual Machines Across Physical Hosts**

A cluster of virtual machines across physical hosts (also known as a cluster across boxes) protects against software failures and hardware failures on the physical machine by placing the cluster nodes on separate ESX/ESXi hosts. This configuration requires shared storage on an FC SAN for the quorum disk.

Figure 1-2 shows a cluster-across-boxes setup.

- Two virtual machines on two different physical machines (ESX/ESXi hosts) run clustering software.
- The virtual machines share a private network connection for the private heartbeat and a public network connection.
- Each virtual machine is connected to shared storage, which must be on a SAN.

Figure 1-2. Virtual Machines Clustered Across Hosts



This setup provides significant hardware cost savings.

You can expand the cluster-across-boxes model and place multiple virtual machines on multiple physical machines. For example, you can consolidate four clusters of two physical machines each to two physical machines with four virtual machines each.

Figure 1-3 shows how four two-node clusters can be moved from eight physical machines to two.

3 4 VM1 VM2 VM3 VM4 VM5 VM6 5 6 VM7 VM8 physical physical 8 machine machine

Figure 1-3. Clustering Multiple Virtual Machines Across Hosts

## **Clustering Physical Machines with Virtual Machines**

For a simple clustering solution with low hardware requirements, you might choose to have one standby host.

Set up your system to have a virtual machine corresponding to each physical machine on the standby host, and create clusters, one each for each physical machine and its corresponding virtual machine. In case of hardware failure in one of the physical machines, the virtual machine on the standby host can take over for that physical host.

Figure 1-4 shows a standby host using three virtual machines on a single physical machine. Each virtual machine is running clustering software.

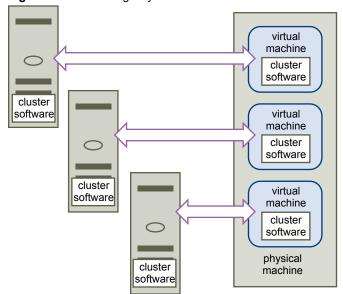


Figure 1-4. Clustering Physical and Virtual Machines

## Hardware and Software Requirements for Clustering

All vSphere MSCS configurations require certain hardware and software components.

Table 1-1 lists hardware and software requirements that apply to all vSphere MSCS configurations.

Table 1-1. Clustering Requirements

Component	Requirement
Virtual SCSI adapter	LSI Logic Parallel for Windows 2000 Server LSI Logic Parallel for Windows Server 2003 LSI Logic SAS for Windows Server 2008
Operating system	Windows Server 2003 SP2, Windows 2000 Server SP4, or Windows Server 2008 Windows Server 2008 R2 (Supported with vCenter Server 4.0 Update 2 and later only)
Virtual NIC	Use the default type for all guest operating systems.
I/O timeout	Set to 60 seconds or more. Modify HKEY_LOCAL_MACHINE\System\CurrentControlSet\Services\Disk\TimeOutValue. The system might reset this I/O timeout value if you recreate a cluster. You must reset the value in that case.
Disk format	Select <b>Support clustering features such as Fault Tolerance</b> to create disks in eagerzeroedthick format.
Disk and networking setup	Add networking before disks. Refer to the VMware knowledge base article at http://kb.vmware.com/kb/1513 if you encounter any errors.
Number of nodes	Use two-node clustering.
NTP server	Synchronize domain controllers and cluster nodes with a common NTP server, and disable host-based time synchronization when using clustering in the guest.

## **Supported Shared Storage Configurations**

Different MSCS cluster setups support different types of shared storage configurations. Some setups support more than one type. Select the recommended type of shared storage for best results.

Table 1-2 lists supported setups for each clustering solution.

Table 1-2. Shared Storage Requirements

Storage Type	Clusters on One Physical Machine (Cluster in a Box)	Clusters Across Physical Machines (Cluster Across Boxes)	Clusters of Physical and Virtual Machines (Standby Host Clustering)
Virtual disks	Yes (recommended)	No	No
Pass-through RDM (physical compatibility mode)	No	Yes (recommended)	Yes
Non-pass-through RDM (virtual compatibility mode)	Yes	Yes	No

Note Clusters across physical machines with non-pass-through RDM is supported only for clustering with Windows 2000 Server or Windows Server 2003. It is not supported for clustering with Windows Server 2008.

## vSphere MSCS Setup Limitations

Before you set up MSCS, review the list of functionality that is not supported for this release, and any requirements and recommendations that apply to your configuration.

The following environments and functionality are not supported for MSCS setups with this release of vSphere:

Clustering on iSCSI, FCoE, and NFS disks.

- Mixed environments, such as configurations where one cluster node is running a different version of ESX/ESXi than another cluster node.
- Use of MSCS in conjunction with VMware Fault Tolerance.
- Migration with VMotion of clustered virtual machines.
- N-Port ID Virtualization (NPIV)
- With native multipathing (NMP), clustering is not supported when the path policy is set to round robin.
- You must use hardware version 7 with ESX/ESXi 4.0.
- With native multipathing (NMP), clustering is not supported when the path policy is set to round robin. Third-party multipathing plug-ins might support round robin or other load balancing behavior with Microsoft clusters. Support of third-party multipathing plug-ins is provided by the plug-in vendor.

## MSCS and Booting from a SAN

You can put the boot disk of a virtual machine on a SAN-based VMFS volume.

MSCS is supported in a setup where virtual machines boot from an FC SAN.

Booting from a SAN is complex. Problems that you encounter in physical environments extend to virtual environments. For general information about booting from a SAN, see the *Fibre Channel SAN Configuration Guide*.

Follow these guidelines when you place the boot disk of a virtual machine on a SAN-based VMFS volume:

- Consider the best practices for boot-from-SAN that Microsoft publishes in the following knowledge base article: http://support.microsoft.com/kb/305547/en-us.
- Use StorPort LSI Logic drivers instead of SCSIport drivers when running Microsoft Cluster Service for Windows Server 2003 or 2008 guest operating systems.
- Test clustered configurations in different failover scenarios before you put them into production environments.

# Setting up a Continuous Clustered Replication Environment for Microsoft Exchange

You can set up a Continuous Cluster Replication or Database Availability Groups with Exchange 2010 in your vSphere environment.

When working in a vSphere environment:

- Use virtual machines instead of physical machines as the cluster components.
- Use physical compatibility mode RDMs.

If the boot disks of the CCR virtual machines are on a SAN, refer to "MSCS and Booting from a SAN," on page 13.

For more information, refer to Microsoft's documentation for CCR clusters on the Microsoft Web site.

Setup for Failover Clustering and Microsoft Cluster Service

# Cluster Virtual Machines on One Physical Host

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You can create a two-node MSCS cluster on a single ESX/ESXi host.

#### **Prerequisites**

A cluster of virtual machines on one physical machine requires an ESX/ESXi host with the following:

- For ESX hosts, use one physical network adapter for the service console. Use a separate physical network adapter for clustered virtual machines to connect with external hosts.
- For ESXi, use one physical network adapter for the VMkernel. Use a separate physical network adapter for clustered virtual machines to connect with external hosts.

This chapter includes the following topics:

- "Create the First Node for Clusters on One Physical Host," on page 15
- "Create the Second Node for Clusters on One Physical Host," on page 16
- "Add Hard Disks to the First Node for Clusters on One Physical Host," on page 17
- "Add Hard Disks to the Second Node for Clusters on One Physical Host," on page 18

## **Create the First Node for Clusters on One Physical Host**

To create the first node, you create and configure a virtual machine with two virtual network adapters and install a guest operating system on the virtual machine.

You configure the virtual network adapters to handle virtual machine traffic for the cluster: a private network connection for the private heartbeat and a public network connection.

#### Procedure

- 1 Open the vSphere Client and connect to the ESX/ESXi host or a vCenter Server system.

  Use the user name and password of the user who will own the virtual machine.
- 2 In the vSphere Client inventory, right-click the host and select **New Virtual Machine**.
- 3 Proceed through the wizard to create the virtual machine.

Option	Action
Configuration	Select <b>Typical</b> .
Name and Location	Enter a name and select a location.
Datastore	Select a datastore as the location for the virtual machine configuration file and the virtual machine disk (.vmdk) file.
Guest Operating System	Select the Windows Server operating system that you intend to install.

Option	Action
Create Disk	Enter the appropriate value in <b>Virtual disk size</b> . Select <b>Support clustering features such as Fault Tolerance</b> to create a disk in <b>eagerzeroedthick</b> format.
Ready to Complete	Select <b>Edit the virtual machine settings before completion</b> and click <b>Continue</b> . The Virtual Machine Properties dialog box appears.

- 4 In the Virtual Machine Properties dialog box, select **New NIC (adding)**.
- 5 Under Network Connection, select a label from the Network Label list.

The network label refers to the network to be used for virtual machine traffic for the cluster, either public or private.

6 Click **Finish** to complete creating the virtual machine.

Note Do not add shared cluster disks at this time.

- 7 In the Virtual Machine Properties dialog box, click **Add**.
- 8 From the list of devices, select **Ethernet Adapter** and click **Next**.
- 9 Select the adapter type and network label.
  - If you selected a private network for the first network adapter, you must select a public network for this network adapter.
  - If you selected a public network for the first network adapter, you must select a private network adapter.
- 10 Click **Next**, and click **Finish** to complete creating the device.
- 11 Install a Windows Server operating system on the virtual machine.

The new node appears in the virtual machine inventory.

## Create the Second Node for Clusters on One Physical Host

Create a template from the first virtual machine and deploy the second node from that template.



CAUTION If you clone a virtual machine with an RDM setup, the cloning process converts the RDMs to virtual disks. Unmap all RDMs before cloning, and remap them after cloning is complete.

#### **Procedure**

- 1 In the vSphere Client inventory, right-click the first virtual machine you created and select **Template** > **Clone to Template**.
- 2 Proceed through the wizard to create the virtual machine template.

Page	Action
Name and Location	Enter a name (for example, Node2_Template) and select a location.
Host/Cluster	Select the host or cluster where you will run the virtual machine.
Datastore	Select a datastore as the location for the virtual machine configuration file and the .vmdk file.
Disk Format	Select Same format as source.
Ready to Complete	Click <b>Finish</b> to create the virtual machine template.

3 Right-click the virtual machine template and select Deploy Virtual Machine from this Template.

4 Proceed through the deployment wizard to deploy the virtual machine.

Page	Action
Name and Location	Enter a name (for example, Node2) and select a location.
Host/Cluster	Select the host or cluster where you will run the virtual machine.
Datastore	Select a datastore as the location for the virtual machine configuration file and the .vmdk file.
Disk Format	Select Same format as source.
Customization	Select Customize using the Customization Wizard.

- 5 Proceed through the guest operating system Customization Wizard.
  - a On the Operating Systems Options page, select **Generate New Security ID (SID)** to generate a new security identity.
  - b Click Finish to exit the Customization Wizard.
- 6 Click Finish to deploy the virtual machine.

## Add Hard Disks to the First Node for Clusters on One Physical Host

In an MSCS cluster, storage disks are shared between nodes. You set up a quorum disk and an optional shared storage disk.

#### **Procedure**

- In the vSphere Client inventory, select the newly created virtual machine and select Edit Settings.
  The Virtual Machine Properties dialog box appears.
- 2 Click Add, select Hard Disk, and click Next.
- 3 Select Create a new virtual disk and click Next.
- 4 Select the disk size.
- 5 Under Disk Provisioning, select **Support clustering features such as Fault Tolerance**.

You can also use a mapped SAN LUN set to virtual compatibility mode.

- 6 Click Next.
- 7 From the Virtual Device Node drop-down menu, select a new SCSI controller (for example, SCSI (1:0)).

Note You must select a new virtual device node. You cannot use SCSI 0.

8 Click **Next**, and click **Finish**.

The wizard creates a new hard disk and a new SCSI controller.

- 9 In the Virtual Machine Properties dialog box, select the new SCSI controller and click **Change Type**.
  - The Change SCSI Controller Type dialog box appears.
- 10 Select the appropriate type of controller, depending on your operating system.

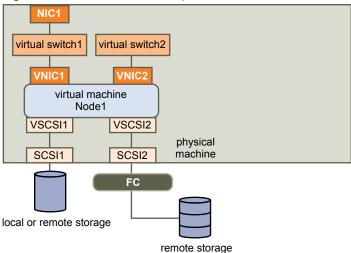
Operating System	Type of Controller
Windows 2000 Server	LSI Logic Parallel
Windows Server 2003	LSI Logic Parallel
Windows Server 2008	LSI Logic SAS

You must download the LSI Logic Parallel driver for Windows 2000 Server on the LSI Web site.

- 11 Click OK.
- 12 On the Virtual Machine Properties dialog box, set SCSI Bus Sharing to Virtual and click OK.

Figure 2-1 shows the setup: a virtual machine connected to the shared storage on the Fibre Channel (FC) SAN and to local or remote storage for the virtual disk. The virtual machine has two available network connections, one for the private heartbeat and one for public communications.

Figure 2-1. Cluster in a Box Setup for One Node



## Add Hard Disks to the Second Node for Clusters on One Physical Host

To allow shared access to clustered services and data, point the quorum disk of the second node to the same location as the first node's quorum disk. Point any shared storage disks to the same location as the first node's shared storage disks.

#### **Prerequisites**

Before you begin, obtain the following information:

- Which virtual device node is for the first virtual machine's shared storage disks (for example, SCSI (1:0)).
- The location of the quorum disk specified for the first node.

#### **Procedure**

In the vSphere Client inventory, select the second virtual machine that you created and select Edit Settings.

The Virtual Machine Properties dialog box appears.

- 2 Click Add, select Hard Disk, and click Next.
- 3 Select **Use an existing virtual disk** and click **Next**.
- Select the same virtual device node you chose for the first virtual machine's shared storage disks (for example, SCSI (1:0)), and click Next.

Note The location of the virtual device node for this virtual machine's shared storage must match the corresponding virtual device node for the first virtual machine.

5 In Disk File Path, browse to the location of the quorum disk specified for the first node.

Figure 2-2 shows the complete setup.

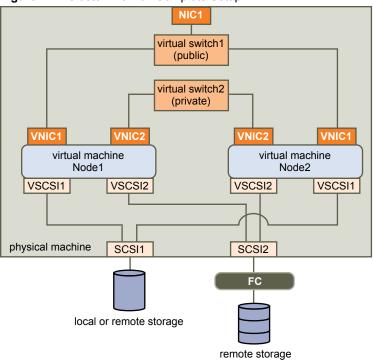


Figure 2-2. Cluster in a Box Complete Setup

Setup for Failover Clustering and Microsoft Cluster Service

# Cluster Virtual Machines Across Physical Hosts

You can create a MSCS cluster that consists of two virtual machines on two ESX/ESXi hosts.

#### **Prerequisites**

A cluster across physical hosts requires specific hardware and software.

- ESX/ESXi hosts that have the following:
  - Two physical network adapters dedicated to the MSCS cluster and to the public and private networks.
  - One physical network adapter dedicated to the service console (ESX hosts) or the VMkernel (ESXi hosts).
- Fibre Channel (FC) SAN. Shared storage must be on an FC SAN.
- RDM in physical compatibility (pass-through) or virtual compatibility (non-pass-through) mode. VMware recommends physical compatibility mode. The cluster cannot use virtual disks for shared storage.
  - Failover clustering with Windows Server 2008 is not supported with virtual compatibility mode (non-pass-through) RDMs.

This chapter includes the following topics:

- "Create the First Node for Clusters Across Physical Hosts," on page 21
- "Create the Second Node for Clusters Across Physical Hosts," on page 22
- "Add Hard Disks to the First Node for Clusters Across Physical Hosts," on page 23
- "Add Hard Disks to the Second Node for Clusters Across Physical Hosts," on page 25

## Create the First Node for Clusters Across Physical Hosts

To create the first node, you create and configure a virtual machine with two virtual network adapters and install a guest operating system on the virtual machine.

You configure the virtual network adapters to handle virtual machine traffic for the cluster: a private network connection for the private heartbeat and a public network connection.

#### **Procedure**

- 1 Open the vSphere Client and connect to the ESX/ESXi host or a vCenter Server system.

  Use the user name and password of the user who will own the virtual machine.
- 2 In the vSphere Client inventory, right-click the host and select **New Virtual Machine**.

3 Proceed through the wizard to create the virtual machine.

Option	Action	
Configuration	Select <b>Typical</b> .	
Name and Location	Enter a name and select a location.	
Datastore	Select a datastore as the location for the virtual machine configuration file and the virtual machine disk (.vmdk) file.	
Guest Operating System	Select the Windows Server operating system that you intend to install.	
Create Disk	Enter the appropriate value in <b>Virtual disk size</b> . Select <b>Support clustering features such as Fault Tolerance</b> to create a disk in eagerzeroedthick format.	
Ready to Complete	Select <b>Edit the virtual machine settings before completion</b> and click <b>Continue</b> . The Virtual Machine Properties dialog box appears.	

- In the Virtual Machine Properties dialog box, select **New NIC (adding)**.
- 5 Under Network Connection, select a label from the Network Label list.

The network label refers to the network to be used for virtual machine traffic for the cluster, either public or private.

6 Click **Finish** to complete creating the virtual machine.

Note Do not add shared cluster disks at this time.

- In the Virtual Machine Properties dialog box, click **Add**.
- 8 From the list of devices, select **Ethernet Adapter** and click **Next**.
- 9 Select the adapter type and network label.
  - If you selected a private network for the first network adapter, you must select a public network for this network adapter.
  - If you selected a public network for the first network adapter, you must select a private network adapter.
- 10 Click Next, and click Finish to complete creating the device.
- 11 Install a Windows Server operating system on the virtual machine.

The new node appears in the virtual machine inventory.

## **Create the Second Node for Clusters Across Physical Hosts**

To create the second node in a cluster of virtual machines across physical hosts, you create a template of the first virtual machine and use it to deploy a second virtual machine onto a second ESX/ESXi host.



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Caution If you clone a virtual machine with an RDM setup, the cloning process converts the RDMs to virtual disks. Unmap all RDMs before cloning, and remap them after cloning is complete.

#### **Procedure**

1 In the vSphere Client inventory, right-click the first virtual machine you created and select **Template** > **Clone to Template**.

2 Proceed through the wizard to create the virtual machine template.

Page	Action
Name and Location	Enter a name and select a location.
Host or Cluster	Select the second host for the cluster setup.
Resource Partition	Select the resource pool for the virtual machine, or select the host if no resource pools exist.
Datastore	Select a datastore as the location for the virtual machine configuration file and the .vmdk file.
Ready to Complete	Click <b>OK</b> to create the virtual machine template.

- Right-click the virtual machine template and select **Deploy Virtual Machine from this Template**.
- 4 Proceed through the deployment wizard to deploy the virtual machine.

Page	Action	
Name and Location	Enter a name (for example, Node2) and select a location.	
Host/Cluster	Select the host or cluster where you will run the virtual machine.	
Datastore	Select a datastore as the location for the virtual machine configuration file and the .vmdk file.	
Disk Format	Select Same format as source.	
Customization	Select Customize using the Customization Wizard.	

- 5 Proceed through the guest operating system Customization Wizard.
  - On the Operating Systems Options page, select **Generate New Security ID (SID)** to generate a new security identity.
  - b Click Finish to exit the Customization Wizard.
- 6 Click **Finish** to deploy the virtual machine.

## Add Hard Disks to the First Node for Clusters Across Physical Hosts

In an MSCS cluster, storage disks are shared between nodes. You set up a quorum disk and an optional shared storage disk.

#### **Prerequisites**

Before you add hard disks to the first node, complete the following tasks:

- For each virtual machine, configure the guest operating system's private and public IP addresses.
- Ask your SAN administrator for the location of unformatted SAN LUNs. The hard disks you create in this task must point to SAN LUNs.

Note Use RDMs in physical compatibility mode. The procedure below uses physical compatibility mode.

#### **Procedure**

- 1 In the vSphere Client inventory, select the newly created virtual machine and select Edit Settings.
  The Virtual Machine Properties dialog box appears.
- 2 Click Add, select Hard Disk, and click Next.
- 3 Select **Raw Device Mappings** and click **Next**.
- 4 Select an unformatted LUN and click Next.

5 Select a datastore and click **Next**.

This datastore must be on a SAN because you need a single shared RDM file for each shared LUN on the SAN.

6 Select **Physical** as the compatibility mode and click **Next**.

A SCSI controller is created when the virtual hard disk is created.

7 Select a new virtual device node (for example, select SCSI (1:0)), and click Next.

Note This must be a new SCSI controller. You cannot use SCSI 0.

8 Click **Finish** to complete creating the disk.

The wizard creates a new SCSI controller and a new hard disk.

9 In the Virtual Machine Properties dialog box, select the new SCSI controller and click **Change Type**. The Change SCSI Controller Type dialog box appears.

10 Select the appropriate type of controller, depending on your operating system.

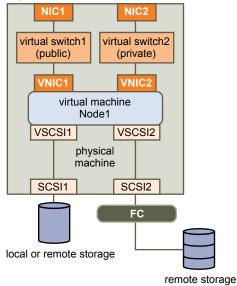
Operating System	Type of Controller
Windows 2000 Server	LSI Logic Parallel
Windows Server 2003	LSI Logic Parallel
Windows Server 2008	LSI Logic SAS

You must download the LSI Logic Parallel driver for Windows 2000 Server on the LSI Web site.

- 11 Click OK.
- 12 On the Virtual Machine Properties dialog box, set SCSI Bus Sharing to Physical and click OK.

Figure 3-1 shows the setup: the virtual machine is connected to a public network and a private network with two virtual switches, and is connected to the quorum disk on FC SAN and the virtual machine virtual disk on local or remote storage.

Figure 3-1. Cluster Across Boxes with First Node Set Up



## Add Hard Disks to the Second Node for Clusters Across Physical Hosts

To allow shared access to clustered services and data, point the quorum disk of the second node to the same location as the first node's quorum disk. Point any shared storage disks to the same location as the first node's shared storage disks.

#### **Prerequisites**

Before you begin, obtain the following information:

- Which virtual device node is for the first virtual machine's shared storage disks (for example, SCSI (1:0)).
- The location of the quorum disk specified for the first node.

#### **Procedure**

1 In the vSphere Client inventory, select the second virtual machine that you created and select Edit Settings.

The Virtual Machine Properties dialog box appears.

- 2 Click Add, select Hard Disk, and click Next.
- 3 Select **Use an existing virtual disk** and click **Next**.
- 4 In Disk File Path, browse to the location of the quorum disk specified for the first node.
- 5 Select **Physical** as the compatibility mode and click **Next**.
  - A SCSI controller is created when the virtual hard disk is created.
- Select the same virtual device node you chose for the first virtual machine's shared storage disks (for example, SCSI (1:0)), and click Next.

**N**ote The location of the virtual device node for this virtual machine's shared storage must match the corresponding virtual device node for the first virtual machine.

7 Click Finish.

The wizard creates a new hard disk and a new SCSI controller.

- 8 In the Virtual Machine Properties dialog box, select the new SCSI controller and click **Change Type**. The Change SCSI Controller Type dialog box appears.
- 9 Select the appropriate type of controller, depending on your operating system.

Operating System	Type of Controller	
Windows 2000 Server	LSI Logic Parallel	
Windows Server 2003 LSI Logic Parallel		
Windows Server 2008	LSI Logic SAS	

You must download the LSI Logic Parallel driver for Windows 2000 Server on the LSI Web site.

- 10 Click OK.
- 11 Set SCSI Bus Sharing to **Physical** and click **OK**.

Figure 3-2 shows the completed setup, including the shared storage on the quorum disk and the shared private network.

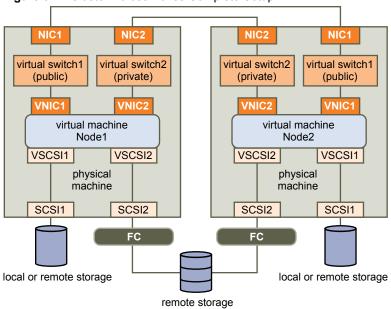


Figure 3-2. Cluster Across Boxes Complete Setup

**Cluster Physical and Virtual Machines** 

4

You can create an MSCS cluster in which each physical machine has a corresponding virtual machine. This type of configuration is known as a standby host cluster.

#### **Prerequisites**

A standby host cluster has specific hardware and software requirements.

- Use ESX/ESXi hosts that have the following:
  - Two physical network adapters dedicated to the MSCS cluster and to the public and private networks.
  - One physical network adapter dedicated to the service console (ESX hosts) or the VMkernel (ESXi hosts).
- Use RDMs in physical compatibility mode (pass-through RDM). You cannot use virtual disks or RDMs in virtual compatibility mode (non-pass-through RDM) for shared storage.
- Use the STORport Miniport driver for the Fibre Channel (FC) HBA (QLogic or Emulex) in the physical Windows machine.
- Do not run multipathing software in the physical or virtual machines.
- Use only a single physical path from the host to the storage arrays in standby host configurations.

This chapter includes the following topics:

- "Create the First Node for a Cluster of Physical and Virtual Machines," on page 27
- "Create the Second Node for a Cluster of Physical and Virtual Machines," on page 28
- "Add Hard Disks to the Second Node for a Cluster of Physical and Virtual Machines," on page 29
- "Install Microsoft Cluster Service," on page 30
- "Create Additional Physical-Virtual Pairs," on page 30

## Create the First Node for a Cluster of Physical and Virtual Machines

The first node in a standby host setup is a physical machine.

For information about setting up a physical machine that participates in an MSCS cluster, see the Microsoft Cluster Service documentation.

#### **Procedure**

• Set up the physical machine using the following settings.

Table 4-1. Physical Machine Requirements

Component Requirement		
Windows Cluster Administrator application	Advanced minimum configuration if Windows 2003 is used.	
Network adapters	At least two.	
Storage	Access to the same storage on a SAN as the ESX/ESXi host on which the corresponding virtual machine will run.	
Operating system	Installed on each physical machine.	

## Create the Second Node for a Cluster of Physical and Virtual Machines

To create the second node, you set up a virtual machine for clustering across physical machines.

You configure the virtual network adapters to handle virtual machine traffic for the cluster: a private network connection for the private heartbeat and a public network connection.

#### **Prerequisites**

Before you begin, make sure that the shared storage that is visible from the physical machine that you configured in "Create the First Node for a Cluster of Physical and Virtual Machines," on page 27 is also visible from the virtual machine.

#### **Procedure**

- 1 Open the vSphere Client and connect to the ESX/ESXi host.
  - Use the user name and password of the user who will own the virtual machine.
- 2 In the vSphere Client inventory, right-click the host and select New Virtual Machine.
- 3 Proceed through the wizard to create the virtual machine.

Option	Action	
Configuration	Select <b>Typical</b> .	
Name and Location	Enter a name and select a location.	
Datastore	Select a datastore as the location for the virtual machine configuration file and the virtual machine disk (.vmdk) file.	
Guest Operating System	Select the Windows Server operating system that you intend to install.	
Create Disk	Enter the appropriate value in <b>Virtual disk size</b> . Select <b>Support clustering features such as Fault Tolerance</b> to create a disk in eagerzeroedthick format.	
Ready to Complete	Select <b>Edit the virtual machine settings before completion</b> and click <b>Continue</b> . The Virtual Machine Properties dialog box appears.	

- 4 In the Virtual Machine Properties dialog box, select **New NIC (adding)**.
- 5 Under Network Connection, select a label from the Network Label list.
  - The network label refers to the network to be used for virtual machine traffic for the cluster, either public or private.
- 6 Click **Finish** to complete creating the virtual machine.
- 7 In the Virtual Machine Properties dialog box, click **Add**.

- 8 From the list of devices, select **Ethernet Adapter** and click **Next**.
- 9 Select the adapter type and network label.
  - If you selected a private network for the first network adapter, you must select a public network for this network adapter.
  - If you selected a public network for the first network adapter, you must select a private network adapter.
- 10 Click **Next**, and click **Finish** to complete creating the device.
- 11 Install a Windows Server operating system on the virtual machine.

The new node appears in the virtual machine inventory.

# Add Hard Disks to the Second Node for a Cluster of Physical and Virtual Machines

When you add hard disks to the second node, you set up the disks to point to the quorum disk and shared storage disks, if any, for the first node. The setup allows shared access to clustered services and data.

#### **Procedure**

- In the vSphere Client inventory, select the newly created virtual machine and select Edit Settings.
  The Virtual Machine Properties dialog box appears.
- 2 Click Add, select Hard Disk, and click Next.
- 3 Select **Raw Device Mappings** and click **Next**.
- 4 Select the LUN that is used by the physical machine.
- 5 Select the datastore, which is also the location of the boot disk, and click **Next**.
- 6 Select **Physical** as the compatibility mode and click **Next**.
  - A SCSI controller is created when the virtual hard disk is created.
- 7 From the Virtual Device Node drop-down menu, select a new SCSI controller (for example, SCSI (1:0)).

Note You must select a new virtual device node. You cannot use SCSI 0.

8 Click **Next**, and click **Finish**.

The wizard creates a new hard disk and a new SCSI controller.

- 9 In the Virtual Machine Properties dialog box, select the new SCSI controller and click **Change Type**.
  - The Change SCSI Controller Type dialog box appears.
- 10 Select the appropriate type of controller, depending on your operating system.

Operating System	Type of Controller	
Windows 2000 Server	LSI Logic Parallel	
Windows Server 2003	LSI Logic Parallel	
Windows Server 2008	LSI Logic SAS	

You must download the LSI Logic Parallel driver for Windows 2000 Server on the LSI Web site.

- 11 Click OK.
- 12 On the Virtual Machine Properties dialog box, set SCSI Bus Sharing to **Physical** and click **OK**.

## **Install Microsoft Cluster Service**

For Windows Server 2003 operating systems only, after you set up the first and second nodes, you must configure Microsoft Cluster Service.

See Microsoft's documentation for creating and configuring server clusters on the Microsoft Web site.

In some complex storage solutions, such as an FC switched fabric, a particular storage unit might have a different identity (target ID or raw disk ID) on each computer in the cluster. Although this is a valid storage configuration, it causes a problem when you want to add a node to the cluster.

The following procedure allows you to avoid target identity problems when using clustering with Windows 2003.

#### **Procedure**

- 1 Within the Microsoft Cluster Administrator utility, on the Select Computer page, click **Advanced** to disable the storage validation heuristics.
- 2 Select the **Advanced** (minimum) configuration option, and click **OK**.

Microsoft Cluster Service should operate normally in the virtual machine after it is installed.

## **Create Additional Physical-Virtual Pairs**

If you have additional physical machines, you can create additional clusters for each.

#### **Procedure**

- 1 On the ESX/ESXi host, set up an additional virtual machine for the physical machine.
- 2 Cluster the physical machine with the new virtual machine.

Use MSCS in an HA/DRS Environment

When you use MSCS in a VMware High Availability (HA) or VMware VMware Dynamic Resource Scheduler (DRS) environment, you must configure your hosts and virtual machines to use certain settings.

#### **Prerequisites**

All hosts that run MSCS virtual machines must be managed by a vCenter Server system.

This chapter includes the following topics:

- "Enable HA and DRS in a vCenter Server Cluster," on page 31
- "Create DRS Rules for MSCS Virtual Machines," on page 31
- "Enable Strict Enforcement of Affinity Rules," on page 32
- "Disable Automation Level for DRS," on page 32
- "Disable Virtual Machine Restart Priority," on page 33

#### Enable HA and DRS in a vCenter Server Cluster

All hosts that are running MSCS virtual machines should be part of a vCenter Server cluster with both HA and DRS enabled. You can enable HA and DRS in the Cluster Settings dialog box.

#### **Procedure**

- 1 In the vSphere Client, display the cluster in the inventory.
- 2 Right-click the cluster and select **Edit Settings**.
- 3 In the left pane of the Cluster Settings dialog box, select **Cluster Features**.
- 4 Select the Turn on VMware HA and Turn on VMware DRS check boxes.
- 5 Click OK.

#### **Create DRS Rules for MSCS Virtual Machines**

For MSCS virtual machines in a cluster, you must create DRS rules for affinity or anti-affinity.

Affinity rules specify which virtual machines should be kept together on the same host (for example, a cluster of MSCS virtual machines on one physical host). Anti-affinity rules specify which virtual machines should be kept apart, always on different physical hosts (for example, a cluster of MSCS virtual machines across physical hosts).

For a cluster of virtual machines on one physical host, use affinity rules. For a cluster of virtual machines across physical hosts, use anti-affinity rules.

#### **Procedure**

- 1 In the vSphere Client, display the cluster in the inventory.
- 2 Right-click the cluster and select Edit Settings.
- 3 In the left pane of the Cluster Settings dialog box under VMware DRS, select **Rules**.
- 4 Click Add.
- 5 In the Rule dialog box, type a name for the rule.
- 6 From the **Type** drop-down menu, select a rule.
  - For a cluster of virtual machines on one physical host, select Keep Virtual Machines Together.
  - For a cluster of virtual machines across physical hosts, select Separate Virtual Machines.
- 7 Click **Add** and select the two virtual machines to which the rule applies, and click **OK**.
- 8 Click **OK** to save the rule and close the dialog box.

## **Enable Strict Enforcement of Affinity Rules**

To ensure that affinity rules are strictly applied, set an advanced option for VMware DRS.

Setting the advanced option ForceAffinePoweron to 1 will enable strict enforcement of the affinity rules you created.

#### **Procedure**

- 1 In the vSphere Client, display the cluster in the inventory.
- 2 Right-click the cluster and select Edit Settings.
- 3 In the left pane of the Cluster Settings dialog box, select VMware DRS and click Advanced Options.
- 4 In the Option column, enter ForceAffinePoweron.
- 5 In the Value column, enter **1**.
- 6 Click OK.

### **Disable Automation Level for DRS**

You must set the automation level of all virtual machines in an MSCS cluster to Disabled. When you disable the DRS automation level for a virtual machine, vCenter Server will not migrate the virtual machine to another host or provide migration recommendations for it.

#### Procedure

- 1 In the vSphere Client, display the cluster in the inventory.
- 2 Right-click the cluster and select Edit Settings.
- 3 In the left pane under VMware DRS, select **Virtual Machine Options**.
- 4 Select the **Enable individual virtual machine automation levels** check box.
- 5 Change the virtual machine automation level for each MSCS virtual machine in the cluster.
  - a In the Virtual Machine column, select the virtual machine.
  - b In the Automation Level column, select **Disabled** from the drop-down menu.
- 6 Click **OK**.

## **Disable Virtual Machine Restart Priority**

Restart priority determines the order in which virtual machines are restarted when the host fails. Because HA does not obey affinity or anti-affinity rules, you must set the VM Restart Priority of all virtual machines in an MSCS cluster to Disabled.

By default, the same restart priority is used for all virtual machines in a cluster. You can override the default setting for specific virtual machines.

#### **Procedure**

- 1 In the vSphere Client, display the cluster in the inventory.
- 2 Right-click the cluster and select Edit Settings.
- 3 In the left pane under VMware HA, click **Virtual Machine Options**.
- 4 Change the virtual machine restart priority for each MSCS virtual machine in the cluster.
  - a In the Virtual Machine column, select the virtual machine.
  - b In the VM Restart Priority column, select **Disabled** from the drop-down menu.
- 5 Click **OK**.

Setup for Failover Clustering and Microsoft Cluster Service

**Upgrade Clustered Virtual Machines** 

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You can upgrade clustered virtual machines following the procedures in the *Upgrade Guide*. Perform upgrades in the order listed for each upgrade scenario.

Note During the upgrade process, you do not need to change legacy configuration parameters that are not listed in this guide.

## Upgrade ESX 3.x to ESX 4.0

Upgrade ESX 3.x hosts to ESX 4.0 using the procedure Upgrading ESX 4.0 in the *Upgrade Guide, ESX 4.0, ESXi* 4.0, and vCenter Server 4.0.

## Upgrade ESX 2.5.2 to ESX 4.0

You must follow these steps for the upgrade to complete successfully.

- 1 Upgrade ESX 2.5.2 hosts to ESX Server 3 using the procedure, Upgrading VMware ESX Server in the *Installation and Upgrade Guide, VMware Virtual Infrastructure.*
- 2 Update clusters on ESX Server 3 hosts using the procedure, Updating Clusters in *Setup for Microsoft Cluster Service, ESX Server 3.0 and VirtualCenter 2.0.*
- 3 Upgrade ESX 3.x hosts to ESX 4.0 using the procedure Upgrading ESX 4.0 in the *Upgrade Guide*, *ESX* 4.0, *ESXi* 4.0, and *vCenter Server* 4.0.

Setup for Failover Clustering and Microsoft Cluster Service

vSphere MSCS Setup Checklist

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When you set up MSCS on ESX/ESXi, refer to the checklists to configure your environment according to the requirements. You can also use the checklists to verify that your setup meets the requirements if you need technical support.

## **Requirements for Clustered Disks**

Each type of clustered disk has its own requirements, depending on whether it is in a single-host cluster or multihost cluster. Table 7-1 lists the requirements.

Table 7-1. Requirements for Clustered Disks

Component	Single-Host Clustering	Multihost Clustering
Clustered virtual disk (.vmdk)	SCSI bus sharing mode must be set to virtual.	Not supported.
Clustered disks, virtual compatibility mode (non-pass-through RDM)	Device type must be set to virtual compatibility mode.  SCSI bus sharing mode must be set to virtual mode.	Device type must be set to virtual compatibility mode for cluster across boxes, but not for standby host clustering or cluster across boxes on Windows 2008.
	A single, shared RDM mapping file for each clustered disk is required.	SCSI bus sharing mode must be set to physical. Requires a single, shared RDM mapping file for each clustered disk.
Clustered disks, physical compatibility mode (pass-through RDM)	Not supported.	Device type must be set to Physical compatibility mode during hard disk creation. SCSI bus sharing mode must be set to physical (the default).  A single, shared RDM mapping file for each clustered disk is required.
All types	All clustered nodes must use the sam same clustered disk.	ne target ID (on the virtual SCSI adapter) for the
	A separate virtual adapter must be us	sed for clustered disks.

## Other Requirements and Recommendations

Table 7-2 lists the components in your environment that have requirements for options or settings.

Table 7-2. Other Clustering Requirements and Recommendations

Component	Requirement
Disk	If you place the boot disk on a virtual disk, select <b>Support Clustering Features such as Fault Tolerance</b> during disk provisioning.
	The only disks that you should not create with the eagerzeroedthick option are RDM files (both physical and virtual compatibility mode).
Windows	Use Windows Server 2003 SP2 (32 bit), Windows Server 2003 (64 bit) SP2, Windows 2000 Server SP4, or Windows Server 2008. Windows Server 2008 R2 is also supported if you are using vCenter Server 4.0 Update 2 or later.
	Only two cluster nodes.
	Disk I/O timeout is 60 seconds or more (HKEY_LOCAL_MACHINE\System\CurrentControlSet\Services\Disk\TimeOutValue).
	Note If you recreate the cluster, this value might be reset to its default, so you must change it again.
	The cluster service must restart automatically on failure (first, second, and subsequent times).
ESX configuration	Do not overcommit memory. Set the <b>Memory Reservation</b> (minimum memory) option to the same as the amount of memory assigned to the virtual machine.
	If you must overcommit memory, the swap file must be local, not on the SAN.
Multipathing	Contact your multipathing software vendor for information and support of non-VMware multipathing software in vSphere.

## **Required Information for Technical Support**

Table 7-3 lists the files and settings to collect if you require technical support. Technical support uses these files and settings to analyze clustering issues.

**N**ote Verify that your setup complies with the checklists in Table 7-1 and Table 7-2 before you contact technical support.

Table 7-3. Information Required by Technical Support

File or Information	Description or Location
vm-support tarball	Contains the vmkernel log, virtual machine configuration files and logs, and so on.
Application and system event logs of all virtual machines with the problem	
Cluster log of all virtual machines with the problem	<pre>%ClusterLog%, which is usually set to %SystemRoot %\cluster\cluster.log.</pre>
Disk I/O timeout	<pre>HKEY_LOCAL_MACHINE\System\CurrentControlSet\Ser vices\Disk\TimeOutValue</pre>
vSphere Client display names and Windows NETBIOS names of the virtual machines experiencing the problem	
Date and time that the problem occurred	
SAN configuration of the ESX system	Details about LUNs, paths, and adapters.
(Optional) Memory dump of the virtual machine	Required if a guest virtual machine fails (a blue screen appears with an error message).

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